LED Squash Scoreboards		
	Display Manual	
ED-12365	Rev 2 – 24 May 2010	

DAKTRONICS





ED-12365 Product 1152 Rev 2 – 24 May 2010

Please fill in the information below to use for reference when calling Daktronics for assistance.

Display Serial No. _____

Display Model No._____

Date Installed_____

DAKTRONICS, INC.

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Section 1: Introduction

This manual explains the installation of Daktronics LED squash scoreboards and provides details for display maintenance and troubleshooting. For additional information regarding the safety, installation, operation, or service of this system, refer to the telephone numbers listed in **Section 5.8**. This manual is not specific to a particular installation.

Important Safeguards:

- Please read and understand all instructions before beginning the installation process.
- Do not drop control equipment or allow it to get wet.
- Do not disassemble control equipment or electronic controls of the display; failure to follow this safeguard will make the warranty null and void.
- Disconnect display power when not in use or when servicing.
- Disconnect display power before servicing power supplies to avoid electrical shock. Power supplies run on high voltage and may cause physical injury if touched while powered.
- Do not modify the scoreboard structure or attach any panels or coverings to the scoreboard without the express written consent of Daktronics, Inc.

Project-specific information takes precedence over any other general information found in this manual.

1.1 Resources

Figure 1 illustrates a Daktronics drawing label. The drawing number is located in the lower-right corner of a drawing. This manual refers to drawings by listing the last set of digits and the letter preceding them. In the example, the drawing would be referred to as **Drawing C-325405**.



Reference Drawing:

System Riser Diagram Drawing C-325405

Daktronics identifies manuals by the DD or ED number located on the cover page of each manual. For example, this manual would be referred to as **ED-12365**.

1.2 Daktronics Nomenclature

Serial and model numbers can be found on the ID label on the display as shown in Figure 2.



Figure 2: Scoreboard ID Label

Please list the model number, display serial number, and the date this display became operational in the blanks provided on the second page of this manual. When calling Daktronics customer service, please have this information available to ensure the request is serviced as quickly as possible.

Most components within this display carry a white label that lists the part number of the unit. If a component is not found in the Replacement Parts List in **Section 5.7**, use the label to order a replacement. **Figure 3** illustrates a typical label. The part number is in bold.

Main Component Labels			
Part Type	Part Number		
Individual circuit board	0P-XXXX-XXXX		
Assembly; a collection of circuit boards	0A-XXXX-XXXX		
Wire or cable	W-XXXX		
Fuse	F-XXXX		
Transformer	T-XXXX		
Metal part	M-XXX		
Fabricated metal assembly	0S-XXXXXX		
Specially ordered part	PR-XXXXX-X		

Accessory Labels	
Component	Label
Termination block for power	ТВ <u>ХХ</u>
or signal cable	
Grounding point	E <u>XX</u>
Power or signal jack	J <u>XX</u>
Power or signal plug for the	P <u>XX</u>
opposite jack	



Figure 3: Typical Label

Following the Replacement Parts List is the Daktronics Exchange Policy and the Repair & Return Program. Refer to these instructions if replacing or repairing any display component.

1.3 Model Number

Daktronics scoreboards are differentiated by their model numbers and two-letter prefixes for each sport. Most Daktronics scoreboards also carry a two-number suffix that refers to the type of power supply and digit color. Refer to the following tables:

SQ	Squash	-13	indoor scoreboards, 120 V, PanaView® digits
		-14	indoor scoreboards, 230 V, PanaView® digits

1.4 Scoreboard Controllers

Daktronics squash scoreboards are designed for use with the All Sport[®] 1600 series control consoles. These controllers use keyboard overlays (sport inserts) to control numerous sports and scoreboard models. Refer to the following manuals for operating instructions:

• All Sport 1600 Series Control Console Operation Manual (ED-12462)

Control console manual is available online at <u>www.daktronics.com/manuals</u>.

1.5 Product Safety Approval

Daktronics outdoor scoreboards are ETL listed and tested to CSA standard for outdoor use. Contact Daktronics with any questions regarding testing procedures.

Section 2: Specifications

The chart below details all of the mechanical specifications, circuit specifications and power requirements for each display in this manual. Models are listed in alphanumeric order.

Notes:

- **1)** All displays require a 120 V AC, 15 A circuit. Displays with a 230 V A C power requirement are also available.
- 2) Signal wire must be minimum of 22 AWG with shield. Daktronics recommends W-1614.

Model	Nodel Dimensions: Height, Width, Depth		Watts	Amps 120 / 230 V AC	Driver # & Address	
SQ-2001	Q-2001 H 1'-9", W 2'-0", D 7" (533 mm, 610 mm, 178 mm)		100 W	0.85 A / 0.4 A	A1	11

Section 3: Mechanical Installation

Mechanical installation consists of lifting and permanently mounting the scoreboard. The mechanical specifications **Drawing A-133616** in **Appendix A** shows the recommended number and spacing of wall anchors for specific scoreboard models.

Be sure that the installation complies with local building codes.

Note: Daktronics does not assume any liability for any installation derived from the information provided in this manual or installations designed and installed by others.

3.1 Lifting the Scoreboard

Daktronics LED squash scoreboards are shipped equipped with ¼" eyebolts along the top of the cabinet for lifting the displays, as well as pre-drilled holes along the cabinet frame for wall attachment.

Daktronics strongly recommends using a spreader bar, or lifting bar, to lift the display. Spreader bars ensure the force on the eyebolts remains straight up, minimizing lifting stress.



Figure 4: Lifting Methods

Figure 4 illustrates the preferred scoreboard lifting method on the left and an acceptable alternative lifting method on the right. When lifting the display:

- Use a spreader bar if possible.
- Use every lifting point provided.

Cables and chains attached to the eyebolts and directly to a center lifting point, as shown in the right-hand example in **Figure 4**, can create a dangerous lateral force on the eyebolts and may cause the eyebolts to fail. The smaller the angle between the cable and the top of the display, the lighter the sign must be to safely lift it. If this method must be used, ensure a minimum angle between the chain and scoreboard of at least 45 degrees.

Do NOT attempt to lift the display if the angle is less than 45 degrees.

Exceeding load angles or weight limits could cause the bolts in the scoreboard cabinet to buckle, resulting in serious damage to the scoreboard or injury to personnel. Also, loads should be applied directly in the plane of the eyebolt as shown in **Figure 5**.

Note: Daktronics assumes no liability for damages resulting from incorrect setup or lifting methods. Eyebolts are used to suspend the scoreboard while it is being installed and may be used, with additional hardware in a permanent, suspended installation.



Figure 5: Eyebolt Plane Load

3.2 Scoreboard Mounting

- **1.** Use the eyebolts at the top of the scoreboard frame to lift the display into position for mounting.
- **2.** Secure the display to the wall by attaching mounting hardware through all holes on the side rear flanges of the display to a pre-drilled hole in the wall (**Figure 6**).



Due to the variety of wall materials used in sports facilities, Daktronics cannot anticipate a user's individual installation needs or provide mounting hardware suitable for every installation. Choose a method of installation that will safely support the weight of the display.

3.3 Scoreboard Protective Devices

Daktronics makes optional protective devices, including screens and netting, to help prevent damage to the scoreboard due to normal ball impacts.

Note: Some users install devices to protect the scoreboard from projectiles. Scoreboard protection devices not provided by Daktronics must be approved by Daktronics prior to installation. Failure to follow this approval procedure will void the scoreboard warranty.

Section 4: Electrical Installation

CAUTION: Only qualified individuals should terminate power and signal cable and access the electrical components of the display and its associated equipment. It is the responsibility of the electrical contractor to ensure that all electrical work meets or exceeds local and national codes.

Daktronics engineering staff must approve all changes or the warranty will be void.

4.1 Power

Each scoreboard features a 120 V AC power cord with a three-prong plug. Install a grounded receptacle near the equipment so that the power cord can easily reach it. The control console requires a 120 V AC receptacle and uses less than 1 A of power.

Displays operating on 230 V AC are also available, and they are shipped equipped with a universal power plug.

Grounding

Connect the scoreboard to earth ground. Proper grounding assures reliable equipment operation and protects the equipment against damaging electrical disturbances and lightning. Daktronics recommends a resistance-to-ground of 10 ohms or less. The electrical contractor performing the electrical installation can verify ground resistance. Daktronics Sales and Service personnel can also provide this service. The grounding connection on the power cord's three-prong plug connects to the shell of the scoreboard.

Note: The customer must properly ground the outlet according to local and national codes. Failure to ground the outlet voids the warranty for the scoreboard.

4.2 Power-On Self-Test (POST)

The scoreboard performs a self-test each time that power is turned on and the control console is powered off or not attached to the scoreboard. If the control console is attached and powered on, the self-test does not run, and data from the control console is displayed on the scoreboard after a brief period of time. Each scoreboard self-test pattern will vary depending on the scoreboard model, the number of drivers and types of digits.

Radio Settings

If a radio receiver is installed, the radio broadcast settings ("b1") and the channel settings ("c1") will be displayed in the Home and Guest digits during the POST. These values must match the settings in the All Sport control console (refer to the appropriate control console manual listed in **Section 1.4**).

4.3 Scoreboard Signal Connection

Signal installation requires routing control cable from the scoreboard control console to a signal junction box (J-box) near the display. Refer to **Drawing A-133369** in **Appendix A** for more information about signal wire connections.

- **1.** At a minimum, use a paired, 22 AWG shielded cable (Daktronics part number W-1077) and connect the cable to a J-box at the control console end.
- 2. Route the cable from the J-box on the control console end to a J-box near the display.
- **3.** Install the ¹/₄ inch phone plug (Daktronics part number 0L-40683) to the scoreboard end of the cable. Be sure to connect the cable shielding only in the J-box on this end.
- 4. Insert the plug into the Signal In (J31) jack located on the side of the scoreboard.
- 5. Connect a signal cable from the J-box to the J1 or J2 jack on the All Sport 1600 console.
- **6.** Plug in and power on the control console and enter the appropriate sport code to test the scoreboard.

Section 5: Scoreboard Troubleshooting

IMPORTANT NOTES:

- 1. Always disconnect power before doing any repair work on the scoreboard.
- 2. Permit only qualified service personnel to access internal display electronics.
- 3. Disconnect power when not using the scoreboard.

5.1 Troubleshooting Table

The table below lists potential problems with the scoreboard and indicates possible causes and corrective actions. This list does not include every symptom that may be encountered, but it does present several of the most common situations that may occur.

Many of the solutions offered below provide references to other sections within this manual or to supplemental product manuals with further detail on how to fix the problem.

If a problem occurs that is not listed or that cannot be resolved using the solutions in the following table, contact Daktronics using the information provided in **Section 5.8**.

Problem	Possible Cause	Solution/Items to Check
		Check that the main circuit breaker for the scoreboard is on.
	No power to the scoreboard	Check that the scoreboard is receiving (or 230) V AC power.
Scoreboard doesn't light and console doesn't work		Ensure the console is plugged into a 120 (or 230) V AC power supply.
	No power to console	Swap the console with one known to work correctly, and enter the proper sport code and/or radio settings to test. Replace console if necessary.
		Check that the scoreboard is receiving 120 (or 230) V AC power.
	No wired signal from console	Check that the red DS2 LED on the driver lights up when sending commands from the control console (see Section 5.4).
Scoreboard digits don't light, but console works		Cycle power to the scoreboard and watch for radio receiver broadcast/ channel settings (see Section 4.2).
	No radio signal from console	Check that the green POWER and amber RADIO IN RANGE indicators
		scoreboard light up when the control console is powered on. Keep the
		console between 20 to 500 feet from the scoreboard.

Problem	Possible Cause	Solution/Items to Check	
		Move the console 20-30 feet from the scoreboard and test again. Verify that both the console and scoreboard antennae are securely tightened and in a vertical position.	
		Replace the radio receiver.	
		Check that the scoreboard is receiving the correct 120 (or 230) V AC power (see Section 2).	
	No signal to driver	Check that the red DS2 LED on the driver lights up when sending commands from the control console (see Section 5.4).	
		Swap the driver with one known to work correctly and with the same part number to verify the problem. Replace if necessary (Section 5.4).	
	No power to driver	Check that the green DS1 LED on the driver is always lit up when the scoreboard is powered on (see Section 5.4).	
Scoreboard digits light, but	Incorrect sport code	Ensure the correct sport code is being used for the scoreboard model. Refer to the control console operation manual (see Section 1.4).	
not in the correct order	Incorrect driver address	Check that the scoreboard driver(s) are set to the correct address(es) (see Section 5.4)	
	No wired signal from console	(See solution on previous page)	
Scoreboard digits light,	No radio signal from console	(See solution on previous page)	
console works, but no display on scoreboard	Bad/damaged field wiring	Check that the red DS2 LED on the driver lights up when sending commands from the control console (see Section 5.4)	
Scoreboard works, but some LEDs always stay on	Short in digit circuit	Swap the digit with one known to work correctly to verify the problem. Replace if necessary (see Section 5.3).	
Scoreboard works, but some	Bad connection	Verify the Mate-N-Lok connector on the back of the digit circuit board is secure (see Section 5.2).	
LEDs do not light or they blink	Bad digit or driver	Swap the digit/driver with one known to work correctly to verify the problem. Replace if necessary (see Section 5.3 for digits or Section 5.4 for drivers).	

Problem	Possible Cause	Solution/Items to Check	
	Bad digit or driver	(see solution above)	
	Incorrect sport code	(see solution on previous page)	
	Incorrect driver address	(see solution on previous page)	
Scoreboard works but some	Wrong console controlling	Another console's radio signal could	
digita do pot light	scoreboard	be transmitting to the scoreboard.	
		There may be other radio	
	Radio interference	transmissions in the area that	
		overpower the console. If it is not	
		possible to disable the interfering	
		device, It may be necessary to run a	
		wired signal connection instead.	

5.2 Component Location & Access

All Daktronics LED squash scoreboards are front-access scoreboards, meaning that internal electronic components and digits are reached by opening a face panel on the front of the display.

To remove a face panel, simply unfasten the screws holding it in place and carefully lift it from the cabinet. The power/signal plugs can then be removed from the connectors on the back of the digits to completely free the digits and access internal components.

Refer to the electrical and signal specifications **Drawing A-133613** in **Appendix A** for exact component layouts and access locations.

5.3 Replacing Digits

LEDs are embedded in a circuit board that is mounted to the back of the face panel. Do not attempt to remove individual LEDs. In the case of a malfunctioning LED or digit segment, replace the entire digit circuit board.

To replace a digit circuit board (**Figure 7**):

- 1. Open the face panel as described in **Section 5.2**.
- **2.** Disconnect the power/signal connector from the back of the digit by squeezing together the locking tabs and pulling the connector free.
- **3.** Use a ${}^{9}/{}_{32}{}^{"}$ nut driver to remove the nuts securing the digits to the inside of the panel, and then lift the digit off the stud inserts.
- **4.** Position a new digit over the studs (making sure the small plastic spacers are still in place) and tighten the nuts.
- 5. Reconnect the power/signal connector.

Note: This is a keyed connector and it will attach in one way only. Do not attempt to force the connection.

6. Secure the face panel to the display with the screws, then power up and test the display to see if changing the digit has resolved the problem.



Figure 7: PanaView Digit Assembly

5.4 LED Drivers

In each scoreboard, one or more LED drivers perform the task of switching LEDs on and off. LED drivers are located inside of a driver enclosure. Refer to **Figure 8** to view the components of a driver enclosure.



The scoreboards in this manual use 16-column drivers. Each driver has numerous connectors providing power and signal inputs and outputs to the scoreboard digits and indicators. The table below shows the function of these connectors for a 16-column driver:

Connector #	Function
1-16	Output to digits and indicators
17	Control signal
18	Control for horn (not used in SQ models)
19	Address

Refer to Drawing A-126174 in Appendix A for detailed driver pin out/switch specifications.

When troubleshooting driver problems, three LEDs labeled **DS1**, **DS2**, and **DS3** in **Figure 9**, provide the following diagnostic information:

LED	Color	Function	Operation	Summary
DS1	Green	Power	Steady on	DS1 will be on and steady to indicate the driver has power.
DS2	Red	Signal RX	Steady on or blinking	DS2 will be on or blinking when the driver is receiving a signal and off when there is no signal.
DS3	Amber	Status	Blinking	DS7 will be blinking at one second intervals to indicate the driver is running.

Note: While it is necessary to have the scoreboard powered on to check the LED indicators, always disconnect scoreboard power before servicing.



Figure 9: Driver Status Indicators

Replacing a Driver

If the driver status indicators do not appear to be working correctly, it may be necessary to replace the driver.

- **1.** Open the face panel as described in **Section 5.2**.
- **2.** Disconnect all connectors from the driver by squeezing together the locking tabs and pulling the connectors free.

Note: It may be helpful to label the cables to know which cable goes to which connector when reattaching the driver.

- 3. Remove the wing nuts securing the driver to the driver tray.
- 4. Carefully lift the driver from the display and place it on a clean, flat surface.
- 5. Position a new driver over the screws and tighten the nuts.
- 6. Reconnect all power/signal connectors.

Note: The connectors are keyed and will attach in one way only. Do not attempt to force the connections.

- 7. Ensure the driver is set to the correct address (refer to Setting the Driver Address).
- **8.** Close and secure the face panel, then power up and test the scoreboard to see if changing the driver has resolved the problem.

Setting the Driver Address

Since the same LED drivers can be used for many scoreboard models, each driver must be set to receive the correct signal input, or address, for the model being used. This address is set with jumper wires in a 12-pin plug which mates with jack J19 on the driver (**Figure 10**).

When setting the driver address, first refer to the specifications table in **Section 2** to find the correct driver address(es) for a particular scoreboard model. Then refer to **Drawing A-115078** in



Appendix A for a listing of the wire/pin connections **Figure 10:** Address Jack J19 for driver addresses 1 – 128.

5.5 Segmentation & Digit Designation

In each digit, certain LEDs always go on and off together. These groupings of LEDs are called segments. **Drawing A-38532** in **Appendix A** details which connector pin is wired to each digit segment and the wiring color code used throughout the display.

The component location drawings in **Appendix A** also specify the driver connectors controlling the digits. Numbers shown in hexagons in the upper half of each digit indicate which connector is wired to that digit.

5.6 Schematics

For advanced scoreboard troubleshooting and repair, it may be necessary to consult the schematic drawings. **Drawing A-115502** in **Appendix A** shows detailed power and signal wiring diagrams of internal display components such as drivers and transformers.

5.7 Replacement Parts

Refer to the following table for Daktronics scoreboard replacement parts.

Description	Daktronics Part #
LED Driver II; 16 col	0P-1150-0126
Digit; 5" Red 7 Seg LED	0P-1150-0200
Power cord	W-1111
Signal cord; ¹ / ₄ " phone 20'	W-1236
Phone jack j-box	0A-1009-0038
Transformer	T-1066

5.8 Daktronics Exchange and Repair & Return Programs

Exchange Program

The Daktronics Exchange Program is a quick, economical service for replacing key components in need of repair. If a component fails, Daktronics sends a replacement part to the customer who, in turn, returns the failed component to Daktronics. This not only saves money but also decreases equipment downtime. Customers who follow the program guidelines explained below will receive this service.

Before Contacting Daktronics

Identify these important numbers:

Display Serial Number:
Display Model Number:
Contract Number:
Date Installed:
Daktronics Customer ID Number:

To participate in the Exchange Program, follow these steps.

1. Call Daktronics Customer Service.

Market Description	Customer Service Number
Schools (primary through community/junior colleges), religious organizations, municipal clubs and community centers	877-605-1115
Universities and professional sporting events, live events for auditoriums and arenas	866-343-6018

- **2.** When the new exchange part is received, mail the old part to Daktronics. If the replacement part fixes the problem, send in the problem part which is being replaced.
 - **a.** Package the old part in the same shipping materials in which the replacement part arrived.
 - b. Fill out and attach the enclosed UPS shipping document.
 - **c.** Ship the part to Daktronics.
- **3.** A charge will be made for the replacement part immediately, unless a qualifying service agreement is in place. In most circumstances, the replacement part will be invoiced at the time it is shipped.

If the failed part or replacement part is not returned to Daktronics within 3 weeks of the ship date, Daktronics will assume that the customer is purchasing the replacement part and will send an invoice for the value of the new sale part. If the part or parts are returned within 2 weeks of the second invoice date, Daktronics will credit the customer for the second invoice.

If after 2 weeks Daktronics has still not received the parts back, the customer must pay the second invoice and will not be credited for the return of the failed part. Daktronics reserves the right to refuse parts that have been damaged due to acts of nature or causes other than normal wear and tear.

Repair & Return Program

For items not subject to exchange, Daktronics offers a Repair & Return Program. To send a part for repair, follow these steps:

- 1. Call or fax Daktronics Customer Service: Refer to the appropriate market number in the chart listed on the previous page.
- **2. Receive a Return Materials Authorization (RMA) number before shipping.** This expedites repair of the part.
- **3.** Package and pad the item carefully to prevent damage during shipment. Electronic components, such as printed circuit boards, should be placed in an antistatic bag before boxing. Daktronics does not recommend using packing 'peanuts' when shipping.

4. Enclose:

- name
- address
- phone number
- the RMA number
- a clear description of symptoms

Shipping Address

Daktronics Customer Service RMA # 201 Daktronics Drive, Dock E Brookings, SD 57006

Fax: 605-697-4444

Daktronics Warranty and Limitation of Liability

The Daktronics Warranty and Limitation of Liability is located in **Appendix B**. The Warranty is independent of Extended Service agreements and is the authority in matters of service, repair, and display operation.

Appendix A: Reference Drawings

Segmentation, 7 Segment Bar Digit	Drawing A-38532
Address Table, 1 Through 128	Drawing A-115078
Schematic; LED Driver II Plate w/xfmr; 16 Column	Drawing A-115502
16 Column LED Driver II Specifications	Drawing A-126174
System Riser Diagram; Squash Scoreboard	Drawing A-133369
Electrical & Signal Spec, SQ-2001-13	Drawing A-133613
Mechanical Specs, SQ-2001-13	Drawing A-133616



KP: 0 - WRE NO WRE I = WRE IS CONNECTED X	REV				DECIMAL ADDRESS	DECIMAL ADDRESS
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NOTE

-WITH NO ADDRESS PINS SELECTED THE DRIVER WILL DEFAULT TO A/S 4000 PROTOCOL

-GREEN LED INDICATES THE DRIVER HAS POWER

-RED LED WILL BE ON OR BLINKING WHEN THE DRIVER IS RECEIVING SIGNAL

-AMBER LED INDICATES LED DRIVER STATUS, LED WILL BE BLINKING TO INDICATE THAT THE DRIVER IS RUNNING, IF THE LED IS OFF OR ON SOLID ALL OF THE TIME, THEN THE DRIVERS CPU IS NOT FUNCTIONING AND MAY NEED TO BE RESET OR REPLACED.

-REFER TO DRAWINGS A-115078 & A-115079 FOR J19 ADDRESS SETTINGS FOR THIS DRIVER.

-REFER TO DRAWING A-115081 FOR J20 PROTOCOL SETTINGS FOR THIS DRIVER.

-REDRIVE CIRCUIT IS PROCESSOR REFRESHED (REFER TO DWG A-128429 FOR FURTHER INFORMATION ON THE CURRENT LOOP REDRIVE CIRCUIT SPECIFICATIONS)

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Appendix B: Daktronics Warranty and Limitation of Liability

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DAKTRONICS

WARRANTY AND LIMITATION OF LIABILITY

This Warranty and Limitation of Liability (the "Warranty") sets forth the warranty provided by Daktronics with respect to the Equipment. By accepting delivery of the Equipment, Purchaser agrees to be bound by and accept these terms and conditions. Unless otherwise defined herein, all terms within the Warranty shall have the same meaning and definition as provided elsewhere in the Agreement.

DAKTRONICS WILL ONLY BE OBLIGATED TO HONOR THE WARRANTY SET FORTH IN THESE TERMS AND CONDITIONS UPON RECEIPT OF FULL PAYMENT FOR THE EQUIPMENT.

1. Warranty Coverage

A. Daktronics warrants to the original end-user that the Equipment will be free from Defects (as defined below) in materials and workmanship for a period of one (1) year (the "Warranty Period"). The Warranty Period shall commence on the earlier of: (i) four weeks from the date that the Equipment leaves Daktronics' facility; or (ii) Substantial Completion as defined herein. The Warranty Period shall expire on the first anniversary of the commencement date.

"Substantial Completion" means the operational availability of the Equipment to the Purchaser in accordance with the Equipment's specifications, without regard to punch-list items, or other non-substantial items which do not affect the operation of the Equipment.

B. Daktronics' obligation under this Warranty is limited to, at Daktronics' option, replacing or repairing, any Equipment or part thereof that is found by Daktronics not to conform to the Equipment's specifications. Unless otherwise directed by Daktronics, any defective part or component shall be returned to Daktronics for repair or replacement. This Warranty does not include on-site labor charges to remove or install these components. Daktronics may, at its option, provide on-site warranty service. Daktronics shall have a reasonable period of time to make such replacements or repairs and all labor associated therewith shall be performed during regular working hours. Regular working hours are Monday through Friday between 8:00 a.m. and 5:00 p.m. at the location where labor is performed, excluding any holidays observed by either Purchaser or Daktronics.

C. Daktronics shall pay ground transportation charges for the return of any defective component of the Equipment. All such items shall be shipped by Purchaser DDP Daktronics; designated facility. If returned Equipment is repaired or replaced under the terms of this warranty, Daktronics will prepay ground transportation charges back to Purchaser and shall ship such items DDP Purchaser's designated facility; otherwise, Purchaser shall pay transportation charges to return the Equipment back to the Purchaser and such Equipment shall be shipped Ex Works Daktronics designated facility. All returns must be pre-approved by Daktronics before shipment. Daktronics shall not be obligated to pay freight for any unapproved return. Purchaser shall pay any upgraded or expedited transportation charges.

D. Any replacement parts or Equipment will be new or serviceably used, comparable in function and performance to the original part or Equipment, and warranted for the remainder of the Warranty Period. Purchasing additional parts or Equipment from the Seller does not extend the Warranty Period.

E. Defects shall be defined as follows. With regard to the Equipment (excepting LEDs), a "Defect" shall refer to a material variance from the design specifications that prohibit the Equipment from operating for its intended use. With respect to LEDs, "Defects" are defined as LED pixels that cease to emit light. The limited warranty provided by Daktronics does not impose any duty or liability upon Daktronics for partial LED pixel degradation nor does the limited warranty provide for the replacement or installation of communication methods including but not limited to, wire, fiber optic cable, conduit, trenching, or for the purpose of overcoming local site interference radio equipment substitutions.

EXCEPT AS OTHERWISE EXPRESSLY SET FORTH IN THIS WARRANTY, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, DAKTRONICS DISCLAIMS ANY AND ALL OTHER PROMISES, REPRESENTATIONS AND WARRANTIES APPLICABLE TO THE EQUIPMENT AND REPLACES ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, ACCURACTY OR QUALITY OF DATA. NO ORAL OR WRITTEN INFORMATION, OR ADVICE GIVEN BY THE COMPANY, ITS AGENTS OR EMPLOYEES, SHALL CREATE A WARRANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS LIMITED WARRANTY.

THIS LIMITED WARRANTY IS NOT TRANSFERABLE.

2. Exclusion from Warranty Coverage

The limited warranty provided by Daktronics does not impose any duty or liability upon Daktronics for:

A. Any damage occurring, at any time, during shipment of Equipment unless otherwise provided for in the Agreement. When returning Equipment to Daktronics for repair or replacement, Purchaser assumes all risk of loss or damage, and agrees to use any shipping containers that might be provided by Daktronics and to ship the Equipment in the manner prescribed by Daktronics;

B. Any damage caused by the improper installation, adjustment, repair or service of the Equipment by anyone other than personnel of Daktronics or its authorized repair agents;

C. Damage caused by the failure to provide a continuously suitable environment, including, but not limited to: (i) neglect or misuse, (ii) a failure or sudden surge of electrical power, (iii) improper air conditioning, humidity control, or other environmental conditions outside of the Equipment's technical specifications such as extreme temperatures, corrosives and metallic pollutants, or (iv) any other cause other than ordinary use;



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D. Damage caused by fire, flood, earthquake, water, wind, lightning or other natural disaster, strike, inability to obtain materials or utilities, war, terrorism, civil disturbance or any other cause beyond Daktronics' reasonable control;

E. Failure to adjust, repair or replace any item of Equipment if it would be impractical for Daktronics personnel to do so because of connection of the Equipment by mechanical or electrical means to another device not supplied by Daktronics, or the existence of general environmental conditions at the site that pose a danger to Daktronics personnel;

F. Any statements made about the product by any salesperson, dealer, distributor or agent, unless such statements are in a written document signed by an officer of Daktronics. Such statements as are not included in a signed writing do not constitute warranties, shall not be relied upon by Purchaser and are not part of the contract of sale;

G. Any damage arising from the use of Daktronics products in any application other than the commercial and industrial applications for which they are intended, unless, upon request, such use is specifically approved in writing by Daktronics;

H. Any performance of preventive maintenance;

J. Third-party systems and other ancillary equipment including without limitation front-end video control systems, audio systems, video processors and players, HVAC equipment, batteries and LCD screens;

K. Incorporation of accessories, attachments, software or other devices not furnished by Daktronics; or

L. Paint or refinishing the Equipment or furnishing material for this purpose.

3. <u>Limitation of Liability</u>

Daktronics shall be under no obligation to furnish continued service under this Warranty if alterations are made to the Equipment without the prior written approval of Daktronics.

It is specifically agreed that the price of the Equipment is based upon the following limitation of liability. In no event shall Daktronics (including its subsidiaries, affiliates, officers, directors, employees, or agents) be liable for any special, consequential, incidental or exemplary damages arising out of or in any way connected with the Equipment or otherwise, including but not limited to damages for lost profits, cost of substitute or replacement equipment, down time, lost data, injury to property or any damages or sums paid by Purchaser to third parties, even if Daktronics has been advised of the possibility of such damages. The foregoing limitation of liability shall apply whether any claim is based upon principles of contract, tort or statutory duty, principles of indemnity or contribution, or otherwise.

In no event shall Daktronics be liable to Purchaser or any other party for loss, damage, or injury of any kind or nature arising out of or in connection with this Warranty in excess of the purchase price of the Equipment actually delivered to and paid for by the Purchaser. The Purchaser's remedy in any dispute under this Warranty shall be ultimately limited to the Purchase Price of the Equipment to the extent the Purchase Price has been paid.

4. Assignment of Rights

The Warranty contained herein extends only to the original end-user (which may be the Purchaser) of the Equipment and no attempt to extend the Warranty to any subsequent user-transferee of the Equipment shall be valid or enforceable without the express written consent of Daktronics.

5. <u>Governing Law</u>

The rights and obligations of the parties under this warranty shall not be governed by the provisions of the United Nations Convention on Contracts for the International Sales of Goods of 1980. Both parties consent to the application of the laws of the State of South Dakota to govern, interpret, and enforce all of Purchaser and Daktronics rights, duties, and obligations arising from, or relating in any manner to, the subject matter of this Warranty, without regard to conflict of law principles.

6. Availability of Extended Service Agreement

For Purchaser's protection, in addition to that afforded by the warranties set forth herein, Purchaser may purchase extended warranty services to cover the Equipment. The Extended Service Agreement, available from Daktronics, provides for electronic parts repair and/or on-site labor for an extended period from the date of expiration of this warranty. Alternatively, an Extended Service Agreement may be purchased in conjunction with this warranty for extended additional services. For further information, contact Daktronics Customer Service at 1-800-DAKTRONics (1-800-325-8766).

