CR-2004 Multi-Section Cricket Scoreboard

Display Manual

ED-16242

Rev 1 – 4 March 2011

DAKTRONICS



ED-16242 Product 1344 Rev 1 – 4 March 2011

Please fill in the information below to use for reference when calling Daktronics for assistance.

Display Serial No. _____

Display Model No.

Date Installed_____

DAKTRONICS, INC.

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Section 1: Introduction

This manual explains the installation of Daktronics multi-section cricket scoreboard model CR-2004 and provides details for maintenance and troubleshooting. For additional information regarding the safety, installation, operation, or service of this system, refer to the telephone numbers listed in **Section 5.10**. This manual is not specific to a particular installation.

Important Safeguards:

- Please read and understand all instructions before beginning the installation process.
- Do not drop control equipment or allow it to get wet.
- Do not disassemble control equipment or electronic controls of the display; failure to follow this safeguard will make the warranty null and void.
- Disconnect display power when not in use or when servicing.
- Disconnect display power before servicing power supplies to avoid electrical shock. Power supplies run on high voltage and may cause physical injury if touched while powered.
- Do not modify the scoreboard structure or attach any panels or coverings to the scoreboard without the express written consent of Daktronics, Inc.

Project-specific information takes precedence over any other general information found in this manual.

1.1 Resources

Figure 1 illustrates a Daktronics drawing label. The drawing number is located in the lower-right corner of a drawing. This manual refers to drawings by listing the last set of digits and the letter preceding them. In the example, the drawing would be referred to as **Drawing C-325405**.

| PROPRIET | ARY. DO NO | T REPRODUC | EBYA | | UDING ELECT | RE CONFIDENTIAL AND RONICALLY, WITHOUT THE IT 2008 DAKTRONICS, INC. |
|--|-----------------------------|------------|------|--------------------|-------------|---|
| DAKTRONICS, INC. BROOKINGS, SD 57006 | | | | | | |
| PROJ: D | AKTRO | NICS UN | IVE | RSITY | | |
| TITLE: S | TITLE: SYSTEM RISER DIAGRAM | | | | | |
| DES. BY: AORMESH DRAWN BY: AORMESH DATE: 15 JAN 08 | | | | | | |
| REVISION | APPR BY- | | | 1406 | 2 DA1 | C 225405 |
| 00 | SCALE- | NONE | | 14963-R01(C-325405 | | C-323405 |
| | | | | Drawing N | umber 🧹 | ~ |

Figure 1: Daktronics Drawing Label

Reference Drawing:

System Riser Diagram Drawing C-325405

Daktronics identifies manuals by the DD or ED number located on the cover page of each manual. For example, this manual would be referred to as **ED-16242**.

1.2 Daktronics Nomenclature

Serial and model numbers can be found on the ID label on the display as shown in Figure 2.

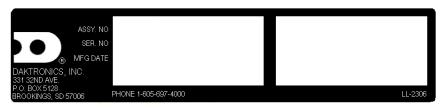


Figure 2: Scoreboard ID Label

Please list the model number, display serial number, and the date this display became operational in the blanks provided on the second page of this manual. When calling Daktronics customer service, please have this information available to ensure the request is serviced as quickly as possible.

Most components within this display carry a white label that lists the part number of the unit. If a component is not found in the Replacement Parts List in **Section 5.9**, use the label to order a replacement. **Figure 3** illustrates a typical label. The part number is in **bold**.

| Main Component Labels | | | | |
|--|--------------|--|--|--|
| Part Type | Part Number | | | |
| Individual circuit board | 0P-XXXX-XXXX | | | |
| Assembly; a collection of circuit boards | 0A-XXXX-XXXX | | | |
| Wire or cable | W-XXXX | | | |
| Fuse | F-XXXX | | | |
| Transformer | T-XXXX | | | |
| Metal part | M-XXX | | | |
| Fabricated metal assembly | 0S-XXXXXX | | | |
| Specially ordered part | PR-XXXXX-X | | | |

| Accessory Labels | | | | |
|------------------------------|--------------|--|--|--|
| Component | Label | | | |
| Termination block for power | TB <u>XX</u> | | | |
| or signal cable | | | | |
| Grounding point | EXX | | | |
| Power or signal jack | J <u>XX</u> | | | |
| Power or signal plug for the | P <u>XX</u> | | | |
| opposite jack | | | | |

| 0P-1195- | 0001 |
|----------|-------|
| SN: | 6343 |
| 05/19/99 | REV.1 |

Figure 3: Typical Label

Following the Replacement Parts List is the Daktronics Exchange Policy and the Repair & Return Program. Refer to these instructions if replacing or repairing any display component.

1.3 Model Number

Daktronics scoreboards are differentiated by their model numbers and two-letter prefixes for each sport. Most Daktronics scoreboards also carry a two-number suffix that refers to the type of power supply and digit color. Refer to the following tables:

|--|

| -11 | 120 V, with red digits |
|-----|--------------------------|
| -21 | 120 V, with amber digits |
| -12 | 240 V, with red digits |
| -22 | 240 V, with amber digits |

1.4 Scoreboard Controllers

If the CR-2004 is controlled by the Total Cricket Scorer software, refer to the quick guide in **Appendix B**.

While the CR-2004 cricket scoreboard is designed for use with third-party computer software, it is possible to control this scoreboard (with limited functionality) using an All Sport[®] 5000 series control console. This console uses keyboard overlays (sport inserts) to control numerous sports and scoreboard models. Refer to the following manual for operating instructions:

• All Sport 5000 Series Control Console Operation Manual (ED-11976)

This control console manual is available online at <u>www.daktronics.com/manuals</u>.

1.5 Product Safety Approval

Daktronics outdoor scoreboards are ETL listed and tested to CSA standard for outdoor use. Contact Daktronics with any questions regarding testing procedures.

Section 2: Specifications

The chart on the following pages details all of the mechanical specifications, circuit specifications and power requirements for each display in this manual. Models are listed in alphanumeric order.

Notes:

- **1)** Display requires a 240 V AC, 15 A circuit. Displays with a 120 V A C power requirement are also available.
- 2) Signal wire must be minimum of 22 AWG with shield. Daktronics recommends W-1234.
- 3) Message Center LEDs are the same color as the LED digits on the scoreboard.

| Model | Number of Sections | Dimensions: Height (H), Width (W), Depth (D) | Weight | Watts | Amps 240 / 120 V AC | Driver # & Addre | |
|---------|---------------------------------------|--|---------------------|--------|------------------------|------------------------|-----------------------|
| CR-2004 | 4 Total | H 23'-0", W 19'-8", D 8" (7010 mm, 5994 mm, 203 mm) | 1830 lb (830 kg) | 1900 W | 7.9 A / 15.8 A | (see belo | ow) |
| | Top (CR-2005) | H 6'-4", W 19'-8", D 8" (1930 mm, 5994 mm, 203 mm) | 500 lb (227 kg) | | | A1 TNMC | 15 221 |
| | 2 nd from Top (CR-2006) | H 5'-6", W 19'-8", D 8" (1676 mm, 5994 mm, 203 mm) | 440 lb (200 kg) | | | A1 A2 | 16 17 |
| | 3 rd from Top (CR-2007) | H 6'-8", W 19'-8", D 8" (2032 mm, 5994 mm, 203 mm) | 530 lb (240 kg) | | | A1 A2 A3 TNMC | 18 19 20 223 |
| | Bottom (CR-2008) | H 4'-6", W 19'-8", D 8" (1372 mm, 5994 mm, 203 mm) | 360 lb (163 kg) | | | A1 A2 TNMC | 21 22 222 |

Section 3: Mechanical Installation

Mechanical installation consists of installing concrete footing and steel beams and mounting the scoreboard and accompanying ad panels to the beams.

3.1 Footings & Beams

Drawing B-268714 in **Appendix A** shows the recommended number of beams and spacing between them.

The column and footing size dimensions are to assist with estimating installation costs. They are estimates only and are not intended for actual construction purposes. Be sure that the installation complies with local building codes and is suitable for the particular soil and wind conditions. The columns, footings, and all connection details must be designed and certified by a professional engineer licensed to practice in the state of the installation.

Note: Daktronics does not assume any liability for any installation derived from the information provided in this manual or installations designed and installed by others.

3.2 Lifting the Scoreboard

Larger scoreboard sections and message centers are shipped equipped with eyebolts used to lift them. The eyebolts are located along the top of the cabinet for each scoreboard section. Daktronics scoreboards use 1/2" and 5/8" shoulder-type eyebolts mounted to a 1/8" aluminum plate or steel nut plate.

Daktronics strongly recommends using a spreader bar, or lifting bar, to lift the display. Spreader bars ensure the force on the eyebolts remains straight up, minimizing lifting stress.

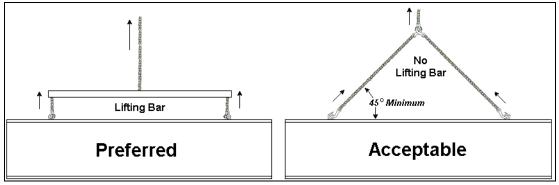


Figure 4: Lifting Methods

Figure 4 illustrates the preferred scoreboard lifting method on the left and an acceptable alternative lifting method on the right. When lifting the display:

- Use a spreader bar if possible.
- Use every lifting point provided.

Cables and chains attached to the eyebolts and directly to a center lifting point, as shown in the right-hand example in **Figure 4**, can create a dangerous lateral force on the eyebolts and may cause the eyebolts to fail. The smaller the angle between the cable and the top of the display, the lighter the sign must be to safely lift it. If this method must be used, ensure a minimum angle between the chain and scoreboard of at least 45 degrees.

Do NOT attempt to lift the display if the angle is less than 45 degrees. Exceeding load angles or weight limits could cause the bolts in the scoreboard cabinet to buckle, resulting in serious damage to the scoreboard or injury to personnel. Also, loads should be applied directly in the plane of the eyebolt as shown in **Figure 5**.

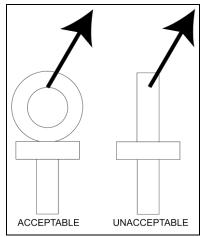


Figure 5: Eyebolt Plane Load

Note: Daktronics assumes no liability for damages resulting from incorrect setup or lifting methods. Eyebolts are intended for lifting only. Do not attempt to permanently support the display by the eyebolts.

If installers remove the eyebolts, plug the holes with bolts and the rubber washers that are used with the eyebolts. Apply silicone or another waterproof sealant to the eyebolt openings. Also inspect the top and sides of the display for any other holes or openings that may allow moisture to enter the display and plug and seal those openings.

3.3 Scoreboard Mounting

In typical multi-section installations, the lower scoreboard is installed first and secured to the support beams. The next section is then placed atop or above the lower section and attached to the beams. There are cables extending from the top of the lower sections. Guide these cables into the holes in the bottom of the upper sections for later connection.

Note: Refer to **Section 4.5** for more information on the power/signal connections between sections.

The CR-2004 scoreboard is typically mounted in one of two ways: 1) clamped to vertical beams using mounting angles and long, threaded rods 2) permanently welded to tubular horizontal supports.

Clamping to Verticals

An inverted channel mounting installation uses C-channels; clip angles; 1/2-13" threaded rods; and 1/2" square nuts, hex nuts, lock washers, and optional spacers. Refer to **Figure 6** and **Drawing A-55101** in **Appendix A**.

Mount the scoreboard as follows:

- 1. Place the C-channel against the upper and lower rear flanges of the scoreboard.
- **2.** Use the width of the beam to determine the appropriate hole combination to use for the bolts. The bolts should be kept as close to the beam as possible.
- 3. With the C-channel as a template, use a $9/_{16}$ " bit to drill holes in the upper and lower rear flanges of the scoreboard cabinet where the bolts will pass through.
- **4.** Place the 1/2" square nuts inside the C-channel and thread the 1/2-13" rods through the C-channel, rear flange of the scoreboard cabinet, and spacer (if used).
- **5.** Lift the scoreboard into position with the bolts still in place. Position the scoreboard at the front of the beams with the threaded rods extending from the rear flanges.
- 6. With the threaded rod straddling the beams, place mounting angles over each pair of bolts and secure with $1/2^{"}$ lock washers and hex nuts.
- 7. Make final adjustments in the positioning of the scoreboard.
- 8. Make sure that the threaded rods are perpendicular to the scoreboard, and tighten all of the 1/2" hex nuts.

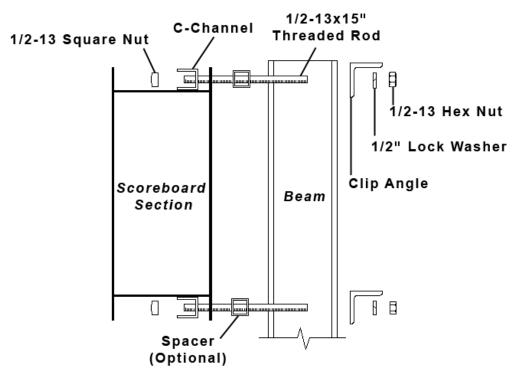


Figure 6: C-channel Mounting Method, Side View

Welding to Horizontals

Steel clip angles are first bolted to the back of each scoreboard section. These clip angles are then welded on three sides to a horizontal tube, which itself has been welded to the support beams. Refer to **Drawing B-268714** in **Appendix A** for suggested horizontal tube spacing.

Figure 7 and Drawing A-83301 illustrate the mounting of the display to horizontal tubing.

- 1. Visually check the display structure before beginning the installation process.
 - Ensure that the structure will provide a straight and square mounting frame for the scoreboard/display.
 - Check to ensure the mounting frame will not give way at unsupported points after the scoreboard/display is mounted. If any problems are noted, take corrective action immediately.
- Bolt the clip angles to the rear of the scoreboard sections with ¹/₂" hardware.
 Drawing B-238471 shows recommended clip angle locations. Refer to project-specific shop drawings for exact locations of the clip angles.
- 3. Lift the display section into position. Refer to Section 3.2.
- **4.** Adjust the clip angles as needed so that they are firmly against the horizontal tube. During the installation of the first section, carefully monitor the horizontal and vertical straightness of the display. If the mounting structure does not provide a straight or square mounting surface, it will be necessary to place shims between the display section and the mounting surface to ensure straightness.
- 5. Weld the three edges of each clip angle that are in contact with the horizontal tube.

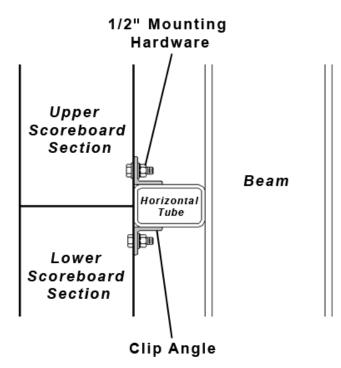


Figure 7: Scoreboard Mounting Detail, Side View

3.4 Ad Panel Mounting

The installation uses C-channels; clip angles; 1/2-13" threaded rods; and 1/2" square nuts, hex nuts, lock washers, and optional spacers similar to the clamping mounting method above. Refer to **Figure 8** and **Drawing A-52187** in **Appendix A**.

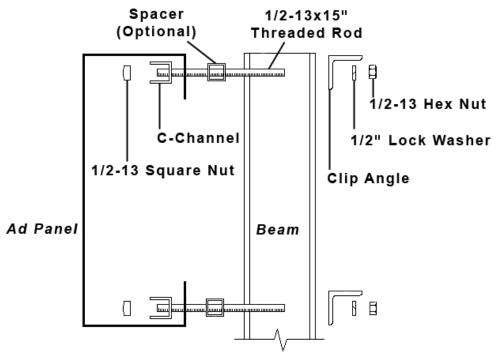


Figure 8: Ad Panel Mounting with C-channel, Side View

Mount the ad panel(s) as follows:

- **1.** Use the width of the beam to determine which hole combination to use for the bolts. Be sure to keep the bolts as close to the beam as possible.
- **2.** Using the clip angle as a template, use a $\frac{9}{16}$ bit to drill holes in the upper and lower rear flange of the ad panel where the C-channel supports will be placed.
- **3.** Position the C-channel *inside* the ad panel cabinet along the upper and lower rear flanges as shown in **Figure 8**.
- **4.** Place 1/2" square nuts inside the channel and thread the 1/2-13" rods through the C-channel, rear flange of the ad panel, and spacer (if used).
- 5. Lift the ad panel into position with the rods still in place.
- 6. With the threaded rod straddling the beams, place mounting angles over the ends of each pair of bolts and secure with 1/2" lock washers and hex nuts.
- 7. Make final adjustments in the positioning of the ad panel.
- 8. Make sure that the threaded rods are perpendicular to the ad panel, and tighten all of the 1/2" hex nuts.

Some ad panels have back sheets that must be removed before the display can be installed. After marking and drilling holes in the upper and lower rear flanges of the ad panel, remove the back sheets above and below the hole locations. Position the C-channel inside the cabinet and attach the square nuts to the threaded rods as described above. Be sure to replace the back sheets after placing the square nuts inside the channel and threading the rods through the holes in both the upper and lower rear flanges.

3.5 Scoreboard Protective Devices

Daktronics makes optional protective devices, including screens and netting, to help prevent damage to the scoreboard due to normal ball impacts.

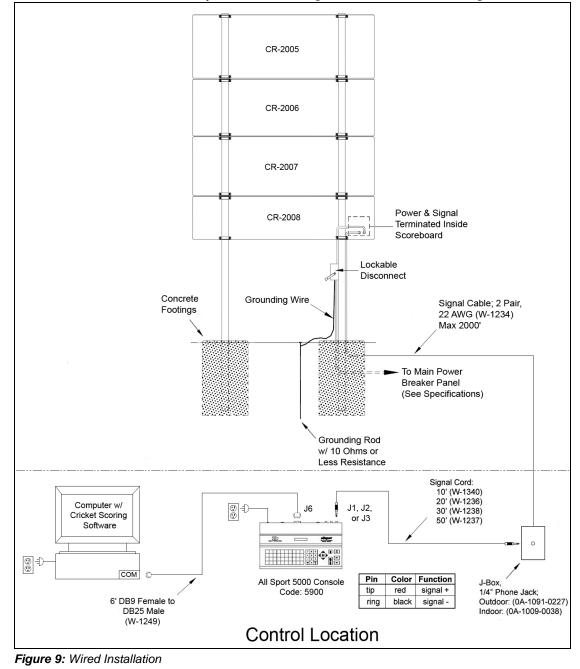
Note: Some users install devices to protect the scoreboard from projectiles. Scoreboard protection devices not provided by Daktronics must be approved by Daktronics prior to installation. Failure to follow this approval procedure will void the scoreboard warranty.

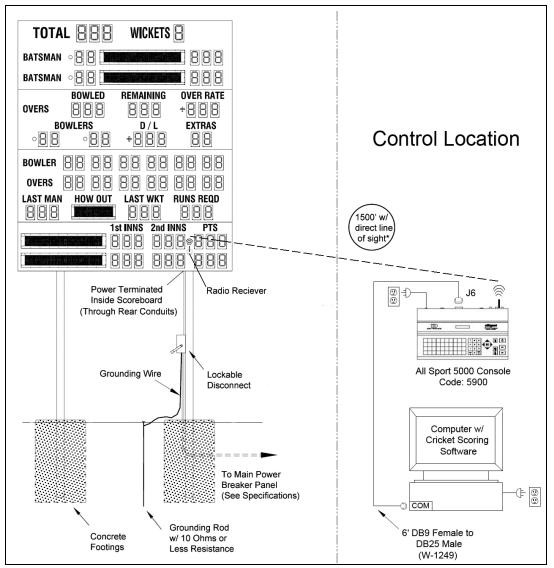
Section 4: Electrical Installation

CAUTION: Only qualified individuals should terminate power and signal cable and access the electrical components of the display and its associated equipment. It is the responsibility of the electrical contractor to ensure that all electrical work meets or exceeds local and national codes. Daktronics engineering staff must approve all changes or the warranty will be void.

4.1 Installation Overview

The diagram shown in **Figure 9** illustrates a typical wired setup between a multi-section cricket scoreboard and control system. Daktronics part numbers are shown in parentheses.





The diagram shown in **Figure 10** illustrates a typical wireless setup between a multi-section cricket scoreboard and control system. Daktronics part numbers are shown in parentheses.

Figure 10: Wireless Installation

All Sport Backup

If the scoring computer becomes inoperable, the All Sport 5000 can be used as a temporary backup by changing the sport code to **5590**.

Note: When operating the CR-2004 directly from the All Sport 5000 controller, the following information cannot be entered and will not display:

- BOWLED, REMAINING, & OVER RATE
- D/L
- BOWLER & OVERS 1-6
- HOW OUT
- 1st INNS, 2nd INNS, & PTS for both teams
- Both team names

4.2 Power

Correct power installation is imperative for proper display operation. The subsections that follow give details of display power installation. Only qualified individuals should attempt to complete the electrical installation; untrained personnel should not attempt to install these displays or any of the electrical components. Improper installation could result in serious damage to the equipment or injury to personnel.

The scoreboards in this manual require a dedicated 240 V or 120 V circuit for incoming power (refer to the Specifications in **Section 2**).

WARNING: It is critical that 120 V scoreboard circuits be fused at 15 A and that all conductors used must be designed to pass a 15 A current in normal operation. For 240 V scoreboards, consult local electrical codes. Failure to meet wiring and overcurrent protection device requirements will void the scoreboard warranty.

Grounding

The display must be properly grounded according to local and national codes or the warranty will be void. Proper grounding is necessary for reliable equipment operation and protects the equipment from damaging destructive disturbances and lightning.

Daktronics recommends a resistance-to-ground of 10 ohms or less. The electrical contractor performing the electrical installation can verify ground resistance. Daktronics Sales and Service personnel can also provide this service.

The display system must be earth-ground. The material for an earth-ground electrode differs from region to region and may vary according to conditions present at the site. Consult local and national electrical codes.

Daktronics does not recommend using the support structure as an earth-ground electrode; concrete, primer, corrosion, and other factors make the support structure a poor ground.

Note: The support structure may be used as an earth-ground electrode only if designed to do so. A qualified inspector must approve the support structure and grounding methods.

There are two types of power installation: installation with ground and neutral conductors provided, and installation with only a neutral conductor provided. These two power installations differ slightly, as described in the following paragraphs:

Installation with Ground and Neutral Conductors Provided

For this type of installation, the power circuit must contain an isolated earth-ground conductor. In this circumstance, do not connect neutral to ground at the disconnect or at the display as this would violate electrical codes and void the warranty.

Use a disconnect so that all ungrounded lines can be disconnected. The National Electrical Code requires the use of a lockable power disconnect within sight of or at the display.

Installation with Only a Neutral Conductor Provided

Installations where no grounding conductor is provided must comply with Article 250-32 of the National Electrical Code. If the installation in question meets all of the requirements of Article 250-32, the following guidelines must be observed:

- Connect the grounding electrode cable at the local disconnect, never at the display driver/power enclosure.
- Use a disconnect that opens all of the ungrounded phase conductors.

Connection

Power cabling is routed into the scoreboard from the rear through plastic plugs for conduit connection. If no conduit knockouts are available, installers will have to drill holes into the back sheet of the scoreboard to allow entrance of power wires.

All power wiring terminates at the enclosure shown in **Figure 12**, located in the lower-right corner of the scoreboard (when viewed from the front). Refer to **Drawing A-327249** in **Appendix A** for precise power termination location.

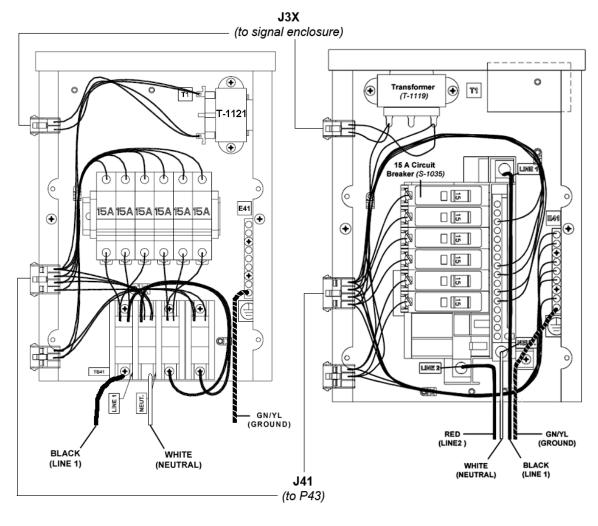
- **1.** Route the power cables via conduit into rear of scoreboard.
- **2.** Look for a warning label similar to **Figure 11** to locate the appropriate access panel to the power breaker enclosure.



Figure 11: Power Warning Label

- 3. Loosen the screws or latches to open the access panel.
- **4.** Route the power cables up through the bottom of the power enclosure.
- **5.** Use a Philips screwdriver to loosen the two screws, and then lift the enclosure cover up and off the keyholes.
- **6.** Connect the power cables as follows:
 - Neutral (white) wire to NEUT.
 - Live wire to LINE 1 (black)
 - Live wire to LINE 2 (red) 120 V installations only
 - Ground wire (green/yellow) to the grounding buss bar, E41
- 7. Reattach the metal enclosure cover and secure the access panel.

Note: If a power receptacle is needed to operate the control console at the scoreboard for troubleshooting, Daktronics recommends that an installation electrician provides a 240 or 120 V outlet close to the disconnect box specifically for this purpose.



240 V Enclosure

120 V Enclosure

Figure 12: Power Enclosures w/ Covers Removed (240 V & 120 V)

4.3 Power-On Self-Test (POST)

The scoreboard performs a self-test each time that power is turned on and the control console is powered off or not attached to the scoreboard. If the control console is attached and powered on, the self-test does not run, and data from the control console is displayed on the scoreboard after a brief period of time. Each scoreboard self-test pattern will vary depending on the scoreboard model, the number of drivers and types of digits. **Figure 13** shows an example of the LED bar test pattern that each digit performs.

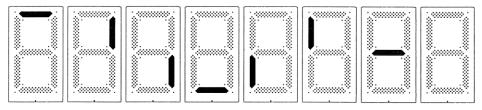


Figure 13: Digit Segment POST

Radio Settings

If a radio receiver is installed, the radio Broadcast and Channel settings will be displayed in on the scoreboard during the POST. These values must match the settings in the control console (refer to the manual listed in **Section 1.4**). Refer to **Section 5.6** for more information on radio installations.

4.4 Signal Connection

Signal cabling is routed into the scoreboard from the rear through plastic plugs for conduit connection. If no conduit knockouts are available, installers will have to drill holes into the back sheet of the scoreboard to allow entrance of power wires. Note that systems with radio control do not require external signal wiring to the display.

All signal wiring terminates at the enclosure shown in **Figure 14**, located in the lower-right corner of the scoreboard (when viewed from the front). Refer to **Drawing A-327249** in **Appendix A** for precise signal termination location.

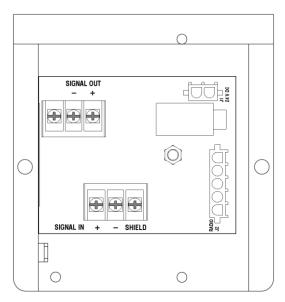


Figure 14: Signal Enclosure w/ Cover Removed

- **1.** Route the signal cables via conduit into rear of scoreboard.
- **2.** Look for a warning label similar to **Figure 11** to locate the appropriate access panel to the signal enclosure.
- 3. Loosen the screws or latches to open the access panel.
- **4.** Route the signal cables up through the bottom of the signal enclosure.
- **5.** Use a Philips screwdriver to loosen the two screws, and then lift the enclosure cover up and off the keyholes.
- 6. At the SIGNAL IN terminal block, connect the signal cables as follows:
 - Red signal wire to positive (+) terminal
 - Black signal wire to negative (-) terminal
 - Silver wire to SHIELD terminal
- 7. Reattach the metal enclosure cover and secure the access panel.
- 8. At the control location, connect a 9-pin female to 25-pin male cable (Daktronics part # W-1249) between the J6 jack on the back of the All Sport 5000 and an available serial (COM) port on the cricket scoring computer.

Note: Refer to Appendix B for more information on setting up the TCS software.

9. For wired setups, also connect a signal cord from the J-box into jack J1, J2, or J3 on the back of the All Sport 5000 controller.

For signal cable, Daktronics recommends, as a minimum, single-pair, shielded cable, 22 AWG (Daktronics part number W-1077). Two-pair shielded cable (part W-1234) is preferred.

Fiber Optic

Another common signal communication method is fiber optic cabling. A minimum cabling of multi-mode, 62.5/125 um, and 2-core fiber cable is recommended (Daktronics part number W-1242). In such installations, the signal enclosure shown in **Figure 14** will be replaced by a fiber J-box. This method also requires a signal converter between the All Sport console's scoreboard output and the fiber optic cable (not provided by Daktronics).

4.5 Power/Signal Connections Between Sections

Refer to **Drawing B-236615** in **Appendix A** for exact driver and power/signal interconnect cable locations.

1. On the lowest scoreboard section, open the appropriate access panel to locate the bundle of interconnect cable coming from the driver.

Note: Additional panels may be opened for easier access when routing the cable.

- **2.** Route the interconnect cable through the hole in the top of the lower cabinet up into the hole in the bottom of the upper cabinet, and connect the J43 jack to the mating P43 plug coming off of one of the drivers.
- 3. Repeat steps 1-2 to connect the remaining scoreboard sections.

4.6 Lightning Protection

The use of a disconnect near the scoreboard to completely cut all current-carrying lines significantly protects the circuits against lightning damage. In order for this system to provide protection, the power must be disconnected when the scoreboard is not in use.

The control console should also be disconnected from power and from the signal junction box when the system is not in use. The same surges that may damage the scoreboard's driver can also damage the console's circuitry.

Section 5: Scoreboard Troubleshooting

IMPORTANT NOTES:

- 1. Always disconnect power before doing any repair work on the scoreboard.
- 2. Permit only qualified service personnel to access internal display electronics.
- 3. Disconnect power when not using the scoreboard.

For assistance in the maintenance of team name message centers (TNMCs) or other optional scoreboard message centers, refer to **Section 6** or the service manual that accompanies those units.

5.1 Troubleshooting Table

The table below lists potential problems with the scoreboard and indicates possible causes and corrective actions. This list does not include every symptom that may be encountered, but it does present several of the most common situations that may occur.

Many of the solutions offered below provide references to other sections within this manual or to supplemental product manuals with further detail on how to fix the problem.

If a problem occurs that is not listed or that cannot be resolved using the solutions in the following table, contact Daktronics using the information provided in **Section 5.10**.

| Problem | Possible Cause | Solution/Items to Check | |
|---|------------------------------|---|--|
| | | Check that the main circuit breaker for the scoreboard is on. | |
| | No power to the scoreboard | Check that the scoreboard is | |
| | | receiving the correct 240 or 120 V AC power (see Section 2). | |
| Scoreboard doesn't light and console doesn't work | | Ensure the console is plugged into a 240 or 120 V AC power supply. | |
| | No power to console | Swap the console with one known to | |
| | | work correctly, and enter the proper | |
| | | sport code and/or radio settings to test. Replace console if necessary. | |
| | | Check that the scoreboard is receiving the correct 240 or 120 V AC power (see Section 2). | |
| Scoreboard digits don't light, | No wired signal from console | Check that the red DS2 LED on the driver lights up when sending | |
| but console works | | commands from the computer or control console (see Section 5.5). | |
| | | Cycle power to the scoreboard and | |
| | No radio signal from console | watch for radio receiver broadcast/ | |
| | | channel settings (see Section 5.6). | |

| Problem | Possible Cause | Solution/Items to Check |
|---|-------------------------------------|--|
| | | Check that the green POWER and amber RADIO IN RANGE indicators on the radio receiver in the scoreboard light up when the control console is powered on (see Section 5.6). Keep the console between 20 to 1500 feet from the scoreboard. Move the console 20-30 feet from the scoreboard and test again. Verify that both the console and scoreboard antennae are securely tightened and in a vertical position. Replace the radio receiver. |
| | No signal to driver | Check that the scoreboard is receiving the correct 240 or 120 V AC power (see Section 2). Check that the red DS2 LED on the driver lights up when sending commands from the control console (see Section 5.5). Swap the driver with one known to work correctly and with the same part number to verify the problem. Replace if necessary (Section 5.5). |
| | No power to driver | Check that the green DS1 LED on the driver is always lit up when the scoreboard is powered on (see Section 5.5). |
| Scoreboard digits light, but not in the correct order | Incorrect sport code | Ensure the correct sport code is being used for the scoreboard model. Refer to the operation manual for the console being used (see Section 1.4). |
| | Incorrect driver address | Check that the scoreboard driver(s) are set to the correct address(es) (see Section 5.5) |
| | No wired signal from console | (See solution on previous page) |
| Scoreboard digits light, | No radio signal from console | (See solution on previous page) |
| console works, but no display on scoreboard | Bad/damaged field wiring | Check that the red DS2 LED on the driver lights up when sending commands from the control console (see Section 5.5) |
| Scoreboard works, but some LEDs always stay on | Short in digit or indicator circuit | Swap the digit or indicator with one known to work correctly to verify the problem. Replace if necessary (see Sections 5.4). |

| Problem | Possible Cause | Solution/Items to Check |
|--|--------------------------------------|--|
| Scoreboard works, but some | Bad connection | Verify the Mate-N-Lok connector on the back of the digit circuit board is secure (see Section 5.2). Verify power/signal interconnect(s) between scoreboard sections |
| LEDs do not light or they blink | | properly connected (see Section 4.5) |
| DIITIK | Bad digit or driver | Swap the digit/driver with one known to work correctly to verify the problem. Replace if necessary (see Sections 5.4 for digits or Section 5.5 for drivers). |
| | Bad digit or driver | (see solution above) |
| | Incorrect sport code | (see solution on previous page) |
| | Incorrect driver address | (see solution on previous page) |
| Scoreboard works, but some digits do not light | Wrong console controlling scoreboard | Another console's radio signal could be transmitting to the scoreboard. An example would be football and baseball scoreboards that are within 1500 feet of each other (see Section 5.6). |
| | Radio interference | There may be other radio transmissions in the area that overpower the console. If it is not possible to disable the interfering device, It may be necessary to run a wired signal connection instead. |

5.2 Component Access

All internal electronic components are reached by opening an access door or a digit panel on the display.

Digit panels are held in place on the scoreboard face by an offset flange across the top and by screws at the bottom, as shown in **Figure 15**.

To open a digit panel:

- **1.** Hold the digit panel in place by putting hand pressure on it and remove the holding screws.
- **2.** Carefully lift the panel away from the scoreboard, sliding it out and down.

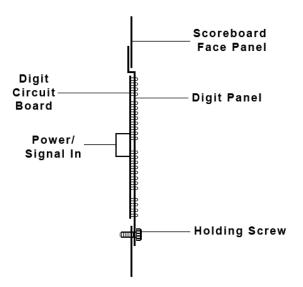


Figure 15: LED Digit Panel

Note: If the panel is not held in place when the screws are removed, it could drop and possibly damage LEDs or the digit harness.

With a non-digit access panel, simply remove the top, side and bottom screws holding it in place. Some panels are hinged and swing open when the screws are removed or loosened. Rear access panels can be lifted up and out over the screws through keyholes.

Note: When closing the access panel, make sure all latches/screws are holding the door firmly in place to prevent moisture and debris from entering the scoreboard.

5.3 Component Locations

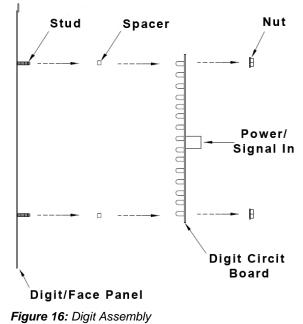
Refer to **Drawing B-327249** in **Appendix A**. Drivers and power and signal components are typically mounted inside the scoreboard behind a digit or access panel.

5.4 Replacing Digits & Indicators

LEDs are embedded in a circuit board that is mounted to the back of the digit panel, as shown in **Figure 16**. Do not attempt to remove individual LEDs. In the case of a malfunctioning LED or digit segment, replace the entire circuit board.

To replace a digit or indicator circuit board:

- **1.** Open the digit panel as described in **Section 5.2**.
- 2. Disconnect the power/signal plug from the back of the circuit board by squeezing together the locking tabs and pulling the connector free.
- **3.** Use a 9/32" nut driver to remove the nuts securing the circuit board to the inside of the panel, and then lift it off the standoff studs.
- **4.** Position a new circuit board over the studs, making sure the rubber side of the rubber-backed spacer is facing the circuit board.
- 5. Tighten the nuts.
- **6.** Reconnect the power/signal connector.



Note: This is a keyed connector and it will attach in one way only. Do not attempt to force the connection.

7. Close and secure the digit panel, then power up and test the scoreboard to see if changing the digit or indicator has resolved the problem.

5.5 LED Drivers

The LED drivers perform the task of switching digits on and off within the scoreboard. LED drivers are located inside of a driver enclosure. Refer to **Figure 17** to view the location and components of a driver enclosure.

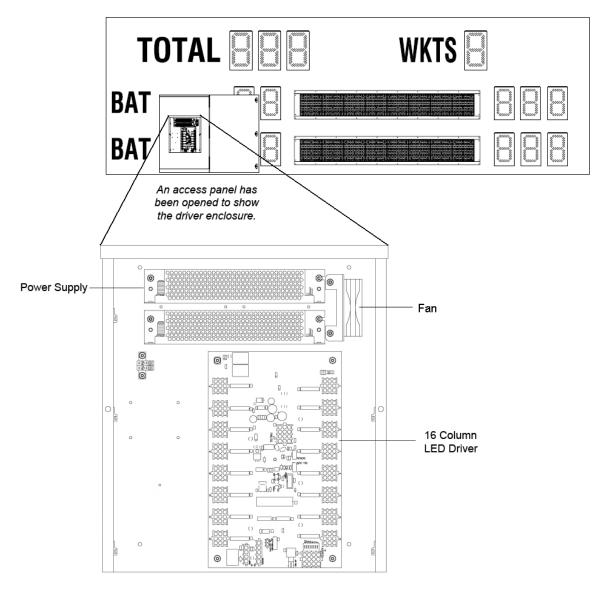


Figure 17: Driver Enclosure Location & Components

When troubleshooting driver problems, three LEDs labeled **DS1**, **DS2**, and **DS3** in **Figure 18**, provide the following diagnostic information:

| LED | Color | Function | Operation | Summary |
|-----|-------|-----------|--------------------------|---|
| DS1 | Green | Power | Steady on | DS1 will be on and steady to indicate the driver has power. |
| DS2 | Red | Signal RX | Steady on or blinking | DS2 will be on or blinking when the driver is receiving a signal and off when there is no signal. |
| DS3 | Amber | Status | Blinking | DS3 will be blinking at one second intervals to indicate the driver is running. |

Note: While it is necessary to have the scoreboard powered on to check the LED indicators, always disconnect scoreboard power before servicing.

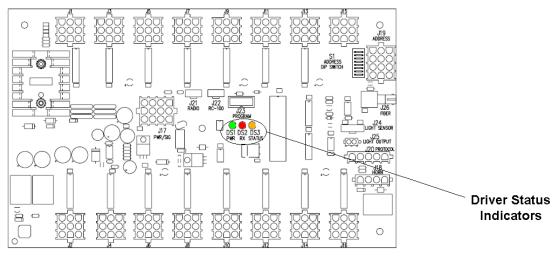


Figure 18: Driver Status Indicators

Replacing a Driver

- **1.** Open a digit or access panel as described in **Section 5.2**.
- 2. Remove the metal cover from the driver enclosure.
- **3.** Disconnect all connectors from the driver by squeezing together the locking tabs and pulling the connectors free.

Note: It may be helpful to label the cables to know which cable goes to which connector when reattaching the driver.

- 4. Remove the screws or nuts securing the driver to the inside of the enclosure.
- 5. Carefully lift the driver from the display and place it on a clean, flat surface.
- 6. Position a new driver over the screws and tighten the nuts.
- 7. Reconnect all power/signal connectors.

Note: The connectors are keyed and will attach in one way only. Do not attempt to force the connections.

- 8. Ensure the driver is set to the correct address (refer to Setting the Driver Address).
- **9.** Close and secure the digit panel, then power up and test the scoreboard to see if changing the driver has resolved the problem.

Setting the Driver Address

Since the same LED drivers can be used for many scoreboard models, each driver must be set to receive the correct signal input, or address, for the model being used. Addresses are set through the S1 dip switch on the driver (**Figure 19**) using a pen or small, pointed object.

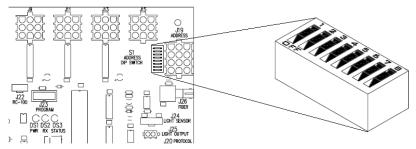


Figure 19: Driver Address Dip Switch

Refer to the specifications table in **Section 2** to determine the correct address setting of the driver(s) in a particular scoreboard model and see **Drawing A-290261** in **Appendix A** for addressing information for driver addresses 1 – 128.

Another method of setting the driver address using the J19 address plug is available. This address is set with jumper wires in a 12-pin plug which mates with a jack on the driver. Refer to **Drawing A-115078** for a listing of the wire/pin connections for driver addresses 1 – 128. When using an address plug, it will not be possible to set the address with the S1 dip switch.

5.6 Radio Connections

To determine the settings for radio connections between the scoreboard and control console:

- **1.** Cycle power to the scoreboard.
- **2.** After approximately seven seconds, the radio settings will be displayed. The first values are the broadcast settings ("b1"), and the second are the channel settings ("C1"). These values must match the settings within the console.

Note: If these settings do not appear, the radio receiver(s) may need to be repaired/replaced.

To make sure the current radio settings match the receiver in the scoreboard, refer to the operation manual of the particular control console being used (see **Section 1.4**).

Radio Interference

If it has been determined that a nearby scoreboard's radio signal is interfering, the broadcast and channel settings of the radio receiver inside the scoreboard(s) must be changed. For more information, refer to the **Gen V Radio Installation Manual ED-13831**, available online at <u>www.daktronics.com/manuals</u>.

- **1.** To locate the radio receiver, look for the small black antenna sticking out the front of the scoreboard.
- **2.** Open the access panel to which the receiver is attached as described in **Section 5.2**.
- **3.** The radio receiver has a plastic cover. Three status indicator LEDs are visible (**Figure 20**).

Note: While it is necessary to have the scoreboard powered on to check the LED indicators, always disconnect scoreboard power before servicing.

- **4.** Remove the four screws using a #2 Philips screwdriver and lift off the cover.
- 5. Inside the receiver are a channel switch (S1) and two broadcast jacks (J4, J5) with a jumper.

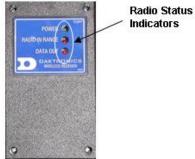


Figure 20: Radio Receiver w/ Cover

Figure 21 shows the different configurations for the small jumper wire that sets the radio broadcast (BCAST) mode. Move the jumper wire to the desired broadcast location.

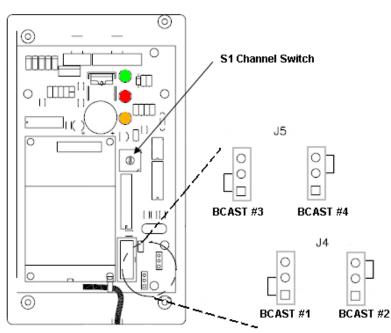


Figure 21: Radio Receiver w/o Cover

- 6. Use a small flathead screwdriver to set the S1 switch to the desired channel (1-8).
- 7. Screw the cover back on and securely close the access panel.
- 8. Enter the correct sport code and new radio settings into the console to test the radio control (refer to the appropriate scoreboard controller manual).

5.7 Segmentation and Digit Designation

In each digit, certain LEDs always go on and off together. These groupings of LEDs are called segments. **Drawing A-38532** in **Appendix A** details which connector pin is wired to each digit segment and the wiring color code used throughout the display. **Drawing B-327249** also specifies the driver connectors controlling the digits. Numbers shown below each digit indicate which driver and connector is wired to that digit.

5.8 Schematics

For advanced scoreboard troubleshooting and repair, it may be necessary to consult the schematic drawings. These drawings, located in **Appendix A**, show detailed power and signal wiring diagrams of internal display components such as drivers and transformers as well as optional components like TNMCs and radio receivers. Use the following table to determine the driver schematics for a particular model:

| Model | Schematic Drawing # |
|---------|---------------------|
| CR-2005 | B-236704 |
| CR-2006 | B-236733 |
| CR-2007 | B-235958 |
| CR-2008 | B-236727 |

5.9 Replacement Parts

Refer to the following table for common Daktronics scoreboard replacement parts:

| Description | Location | Daktronics Part # |
|---|------------------|-------------------|
| J-Box, ¹ / ₄ " phone, Indoor | Signal | 0A-1009-0038 |
| J-Box, ¹ / ₄ " phone, outdoor | Signal | 0A-1091-0227 |
| Signal surge board | Driver enclosure | 0P-1110-0011 |
| Digit, 15", 7-seg outdoor LED, red | Scoreboard | 0P-1192-0200 |
| Digit, 18", 7-seg outdoor LED, red | Scoreboard | 0P-1192-0202 |
| Digit, 15", 7-seg outdoor LED, amber | Scoreboard | 0P-1192-0214 |
| Digit, 18", 7-seg outdoor LED, amber | Scoreboard | 0P-1192-0216 |
| Indicator; 4" circular, red | Scoreboard | 0P-1192-0244 |
| Indicator; 4" circular, amber | Scoreboard | 0P-1192-0245 |
| Indicator; plus/minus, red | Scoreboard | 0P-1192-0329 |
| Indicator; plus/minus, amber | Scoreboard | 0P-1192-0330 |
| Driver, 16 col, outdoor, LED | Driver enclosure | 0P-1192-0383 |
| Power supply, 24 V, 150W (120 V AC) | Driver enclosure | A-1720 |
| Power Supply; 24 V, 150W (240 V AC) | Driver enclosure | A-1733 |
| Fan, 32 cfm, 24 V DC, 3.15 sq. in | Driver enclosure | B-1030 |

| Description | Location | Daktronics Part # |
|--|----------|-------------------|
| Plug, ¹ / ₄ " phone | Signal | P-1003 |
| Signal cord; ¹ / ₄ " phone 20' | Signal | W-1236 |
| Signal cord; ¹ / ₄ " phone 50' | Signal | W-1237 |
| Signal cord; ¹ / ₄ " phone 30' | Signal | W-1238 |
| Cable; RS-232, DB9F to DB25M, 6' | Signal | W-1249 |
| Signal cord; ¹ / ₄ " phone 10' | Signal | W-1340 |

5.10 Daktronics Exchange and Repair & Return Programs

Exchange Program

The Daktronics Exchange Program is a quick, economical service for replacing key components in need of repair. If a component fails, Daktronics sends a replacement part to the customer who, in turn, returns the failed component to Daktronics. This not only saves money but also decreases equipment downtime. Customers who follow the program guidelines explained below will receive this service.

Before Contacting Daktronics

Identify these important numbers:

| Display Serial Number: |
|--------------------------------|
| Display Model Number: |
| Contract Number: |
| Date Installed: |
| Daktronics Customer ID Number: |

To participate in the Exchange Program, follow these steps.

1. Call Daktronics Customer Service.

| Market Description | Customer Service Number |
|---|-------------------------|
| Schools (primary through community/junior colleges), religious organizations, municipal clubs and community centers | 877-605-1115 |
| Universities and professional sporting events, live events for auditoriums and arenas | 866-343-6018 |

- **2.** When the new exchange part is received, mail the old part to Daktronics. If the replacement part fixes the problem, send in the problem part which is being
 - replaced.a. Package the old part in the same shipping materials in which the replacement part arrived.
 - **b.** Fill out and attach the enclosed UPS shipping document.
 - **c.** Ship the part to Daktronics.

3. A charge will be made for the replacement part immediately, unless a qualifying service agreement is in place. In most circumstances, the replacement part will be invoiced at the time it is shipped.

If the failed part or replacement part is not returned to Daktronics within 3 weeks of the ship date, Daktronics will assume that the customer is purchasing the replacement part and will send an invoice for the value of the new sale part. If the part or parts are returned within 2 weeks of the second invoice date, Daktronics will credit the customer for the second invoice.

If after 2 weeks Daktronics has still not received the parts back, the customer must pay the second invoice and will not be credited for the return of the failed part. Daktronics reserves the right to refuse parts that have been damaged due to acts of nature or causes other than normal wear and tear.

Repair & Return Program

For items not subject to exchange, Daktronics offers a Repair & Return Program. To send a part for repair, follow these steps:

1. Call or fax Daktronics Customer Service:

Refer to the appropriate market number in the chart listed on the previous page.

- **2. Receive a Return Materials Authorization (RMA) number before shipping.** This expedites repair of the part.
- **3.** Package and pad the item carefully to prevent damage during shipment. Electronic components, such as printed circuit boards, should be placed in an antistatic bag before boxing. Daktronics does not recommend using packing 'peanuts' when shipping.

4. Enclose:

- name
- address
- phone number
- the RMA number
- a clear description of symptoms

Shipping Address

Daktronics Customer Service RMA # 201 Daktronics Drive, Dock E Brookings, SD 57006

Fax: 605-697-4444

Daktronics Warranty and Limitation of Liability

The Daktronics Warranty and Limitation of Liability is located in **Appendix C**. The Warranty is independent of Extended Service agreements and is the authority in matters of service, repair, and display operation.

Section 6: TNMC Troubleshooting & Maintenance

IMPORTANT NOTES:

- 1. Always disconnect scoreboard power before doing any repair/maintenance work on the message centers.
- 2. Permit only qualified service personnel to access internal display electronics.
- 3. Disconnect power when not using the scoreboard.

6.1 Team Name Message Center System Overview

Team name message centers (TNMCs) use amber, red, or white LEDs to display team names (home and guest) in place of vinyl captions (**Figure 22**). On the CR-2004, TNMCs are also used to display the current BATSMEN names as well as a HOW OUT description. TNMCs for the CR-2004 are available with two different pixel dimensions: 8x32 and 8x64. Characters are shown on one line using single- or double-stroke fonts up to 10" (254 mm) high for 34 mm TNMC units.

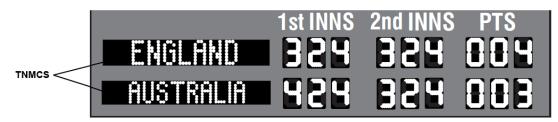


Figure 22: Team Name Message Centers

| Matrix Size | # of modules | Pixel Spacing | Active Display Area | Weight* |
|-------------|-----------------|---------------|----------------------------------|---------------|
| 8x32 | 4 | 34 mm (1.3") | 10.6" x 42.5" (269 mm x 1080 mm) | 40 lb (18 kg) |
| 8x64 | 8 | 34 mm (1.3") | 10.6" x 85.1" (269 mm x 2162 mm) | 80 lb (36 kg) |

* TNMCs are typically installed in pairs; double this value to find the total added weight.

6.2 Initialization Information at Startup

Every time the display is powered up and there is no All Sport[®] signal present, the display will run through an initialization process, during which it will test all LEDs and addresses. First, the message center will display the proper address number.

If the entire display fails at startup, power may not be properly connected, or the address setting may not be correct on the display driver. Check both in the event of a failure.

6.3 Display Troubleshooting Table

The table below lists potential problems with the display and indicates possible causes and corrective actions. This list does not include every symptom that may be encountered, but it does present several of the most common situations that may occur.

Many of the solutions offered below provide references to other sections within this manual with further detail on how to fix the problem.

If a problem occurs that is not listed or that cannot be resolved using the solutions in the following table, contact Daktronics using the information provided in **Section 5.10**.

| Symptom/Condition | Possible Remedy | | |
|--|--|--|--|
| One or more LEDs on a single | Check/replace the ribbon cables on the module. | | |
| module fails to light | Replace the module. See Section 6.7. | | |
| One or more LEDs on a single | Check/replace the ribbon cables on module. | | |
| module fails to turn off | Replace the module. See Section 6.7 . | | |
| | Check/replace the ribbon cables running to the first module that is not working. | | |
| A section of the display not | Replace the first module/driver on the left side of the first module that is not working. See Section 6.7 . | | |
| working; section extends all the way to the right side of the display | Replace the second module that is not working. See Section 6.7 . | | |
| | Replace the power supply assembly on the first module that is not working. See Section 6.8 . | | |
| One row of modules does not work | Replace the first module. See Section 6.7. | | |
| or is garbled | Replace the display driver. See Section 6.6. | | |
| A group of modules that share the same power supply assembly fails to work | Replace the power supply assembly. See Section 6.8. | | |
| | Check for proper line voltage into the power termination panel. | | |
| | Check/replace the ribbon cable from the display driver to the modules. | | |
| Entire display fails to work | Check the voltage settings on the power supplies. | | |
| | Check/replace the signal cable to the driver. | | |
| | Repair/replace the driver. See Section 6.6. | | |

6.4 Power & Signal Summary

Reference Drawings:

| Schematic, Amber TNMC, GEN IV | Drawing A-252645 |
|--|------------------|
| Schematic, Red TNMC, GEN IV | Drawing A-252681 |
| Schematic; 832 / 848 / 864 Red TNMC GEN IV, 240V | Drawing A-294858 |
| Schematic; 832 / 848 / 864 Amber GEN IV, 240V | Drawing A-294919 |
| Schematic, OD, 3500, 34mm TNMC, Red/Amb | Drawing B-783938 |
| Schematic, OD, 3500, 34mm TNMC, Wht | Drawing B-906385 |

Refer to **Drawings B-783938** or **B-906385** for detailed schematics about display power and signal routing.

Note: For displays built before September 2009, refer instead to Drawings A-252645, A-252681, A-294858, or A-294919.

Display signal routing can be summarized as follows:

- 1. Data from the All Sport[®] controller travels via cable harness into the scoreboard.
- **2.** The signal travels to the driver/power enclosure through the J1 connector on the signal surge arrestor card.
- **3.** Data exits at J42 via current loop harness, and connects with P43 at the driver assembly. A power/signal interconnect (ribbon cable) carries the signal to the first module, and the signal relays from module to module, in daisy-chain style, until it reaches the last module on the message center.

Display power routing can be summarized as follows:

- 1. Incoming power terminates at the terminal block in the scoreboard driver enclosure. Using the same harness and J42-P43 connections as signal, power is then routed to the display driver where it then travels to the power supply assembly.
- **2.** From the power supply assembly, power is relayed to the first module, and then from module to module.
- **3.** The modules and display driver draw their power directly from the power supply assemblies (3-12.5 VDC). The power supply voltage is set by a resistor loaded on the module (via J4).

Note: In displays built before September 2009, modules draw their power directly from the power supply assemblies (6.5 V for red LED modules, 9 V for amber), while the display driver receives 16 V power from a transformer on the driver tray.

6.5 Component Locations & Access

Reference Drawings:

Component Locations; 832/848/864 Red/Amb LED, TNMC, G4Drawing A-257029 Component Loc.; 34mm Red/Amb/Wht LED TNMC G4Drawing B-975100

Figure 23 illustrates the component locations of an 8x48-34mm display with all modules removed. This layout will be similar for 8x32-34mm cabinets as well. The 8x64-34mm cabinets require an additional power supply behind the sixth module. Refer to **Drawing B-975100**.

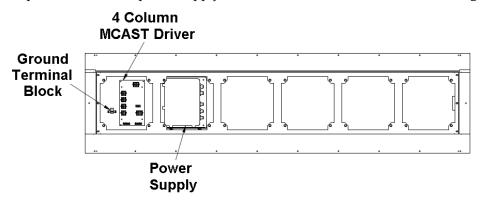


Figure 23: 8x48-34 Display with Modules Removed

For Displays Built Before September 2009

Figure 24 illustrates the component locations of an older 8x48-34mm display, and this layout will also be similar for 8x32-34mm and 8x64-34mm cabinets. Refer to **Drawing A-257029**.

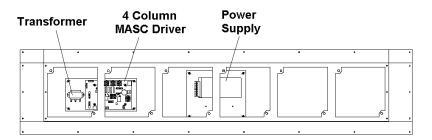


Figure 24: Discontinued 8x48-34mm Display with Modules Removed

Standard Daktronics outdoor LED scoreboards are typically front-accessible, but some models may be ordered with rear service access. For that reason, Daktronics TNMCs have been designed so that they may be accessed from both the front and rear.

Front Access

- 1. Loosen the latch fasteners on the front face the LED module using a 1/8" hex wrench (or $^{7}/_{32}"$ nut driver for displays installed prior to 11/29/05). One latch fastener is centered below the top row of pixels and one is centered above the bottom row (**Figure 25**).
- 2. Turn each fastener a quarter-turn counter-clockwise (if using a nut driver, turn the top latch clockwise and the bottom latch counterclockwise).

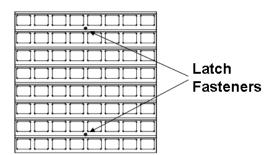


Figure 25: Module, Front View

Note: Do not over turn the fastener!

Carefully remove the module from the face of the message center.

Rear Access

- **1.** To access the internal components from the rear, remove the appropriate rear-access panel from the display cabinet by loosening all four of the screws.
- **2.** Slide the access panel sideways to the larger part of the keyhole and carefully lift it off the display cabinet.

Note: Be careful when removing and handling the access panels as internal display components may still be attached to them.

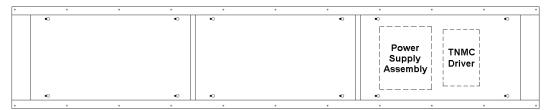


Figure 26: Display Cabinet Rear Access

The display driver and primary power supply will always be located behind the first access panel on the right, when viewing the display from behind. Any additional power supplies are noted in the appropriate component location drawings.

Note: In displays built before September 2009, the display driver is located behind the first access panel and the primary power supply is located behind the second access panel.

6.6 Display Drivers

Reference Drawings:

| Address Table, 129 Through 255 | Drawing A-115079 |
|--|------------------|
| 4 Column MASC LED Driver Specifications | - |
| Address Table: Driver- MCAST G2- TNMC Switch | Drawing A-328274 |
| Specifications; Driver, MCAST, 4 Col | Drawing A-793970 |

The display driver receives signal from the control console via a signal surge arrestor card and sends data to the modules. Refer to **Section 6.4** for more information on signal routing. The driver itself is detailed in **Drawing A-793970** in **Appendix A**. **Figure 27** illustrates some of the primary jacks and switches on the 4 Column MCAST display driver.

The S2 DIP switch controls Home and Guest display. When the #5 switch is ON, the driver sends guest team information to the display. In the opposite message center, the switch would be set to OFF, and home information would be displayed.

The S2 DIP switch is also used to set the address (switches #1-4). With switches 1-4 off, the address setting equals "221". This is the address needed to display BATSMAN names. Team names must be set to address "222", and the HOW OUT display must be set to address "223" with the #5 switch OFF (home). Refer to **Drawing A-328274** in **Appendix A** for more information on setting the driver address.

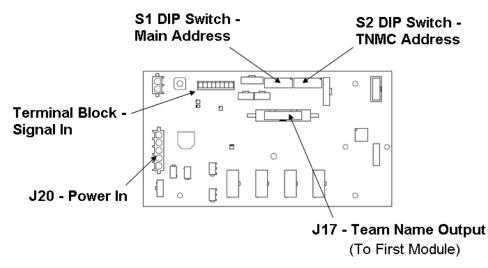


Figure 27: 4 Column MCAST Driver

For Displays Built Before September 2009

The display driver receives signal from the control console via a signal surge arrestor card and sends data to the modules. Refer to **Section 6.4** for more information on signal routing. The driver itself is detailed in **Drawing A-166216** in **Appendix A**. **Figure 28** illustrates a display control assembly with a 4-column MASC driver.

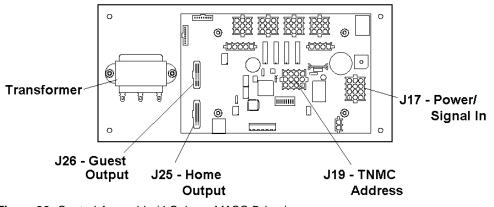


Figure 28: Control Assembly (4 Column MASC Driver)

Connectors J25 and J26 control Home and Guest displays. When the ribbon cable is plugged into J25, the TNMC displays home team information. In the opposite message center, the signal cable should be plugged into the J26 connector to display guest information.

J19 is the connector for the address plug. To display BATSMAN names, the display address must be set to "221". Team names must be set to address "222", and the HOW OUT display must be set to address "223" and plugged into J25. Refer to **Drawing A-115079** in **Appendix A** for more information on setting the driver address.

Diagnostic LEDs

The following table explains the functions of the primary diagnostic LEDs on the 4 Column MASC/MCAST drivers:

| LED Name | Color | Illumination Summary |
|---|---|---|
| (CL) RX | Red | Steady on or blinking when the driver is receiving signal and off when there is no signal |
| (CL) TX | Green Steady on or blinking when the driver is transmitting and off when there is no signal | |
| Power | Green | Steady on to indicate the driver has power |
| Status Amber Blinking to indicate driver is running | | Blinking to indicate driver is running |

Replacing a Driver

- **1.** Access the internal components using the appropriate **Front/Rear Access** method described in **Section 6.5**.
- **2.** Disconnect all power and signal connectors from the driver by squeezing together the locking tabs and pulling the connectors free.

Note: It may be helpful to label the cables to know which cable goes to which connector when reattaching a driver.

- 3. Remove the four nuts holding the driver in place.
- 4. Position a new driver over the screws and tighten the nuts.
- 5. Reconnect all power/signal connectors.
- 6. Ensure the driver is set to the correct address.
- **7.** Power up and test the scoreboard/display to see if changing the driver has resolved the problem.

6.7 Modules

Each module assembly is made up of a module housing (containing LEDs and the driver) and a louver assembly. Individual components such as louvers can be removed for service, but Daktronics recommends that the module be kept intact and that the entire assembly be sent in for repair or replacement.

Replacing Modules

To replace a module from the front:

- 1. Follow the steps in the Front Access method described in Section 6.5.
- **2.** Carefully disconnect all power and signal cables. It may be helpful to label the cables to know which cable goes to which connector when reattaching a module.
- **3.** Position a new module on the front of the display frame and reconnect all power and signal cables.
- **4.** Re-latch the fasteners.
- **5.** Power up and test the scoreboard/display to see if changing the module has resolved the problem.

To replace a module from the rear:

- 1. Follow the steps in the **Rear Access** method described in **Section 6.5**.
- **2.** Use a 1/8" hex wrench or ⁷/₃₂" nut driver to loosen the latch fastener assembly (**Figure 29**). Turn each fastener a quarter-turn clockwise (if using a nut driver, turn the top latch counter-clockwise and the bottom latch clockwise).

Note: Do not over turn the fastener!

- **3.** While holding onto the module, push it out and turn it in such a manner (generally a sideways, diagonal turn) that it can be pulled back through the frame opening.
- **4.** Carefully disconnect all power and signal cables. It may be helpful to label the cables to know which cable goes to which connector when reattaching a module.
- **5.** Reconnect all power and signal cables to the new module and push it back through and out the front of the display frame.
- **6.** Re-latch the fasteners.
- **7.** Power up and test the scoreboard/display to see if changing the module has resolved the problem.

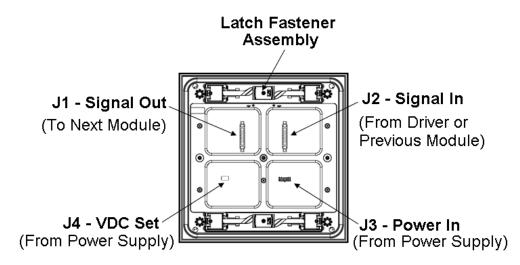


Figure 29: Module, Rear View

Weather-stripping

To ensure that the display is waterproof, weather-stripping has been installed around each module. It is important that the weather-stripping is attached properly at all times, or water may leak into the display and damage the components.

When installing a new module, take note of the following points:

- The weather-stripping on the back edge of the module must be intact and in good condition to prevent water from seeping into the display.
- The module latches must be fully engaged to create a watertight seal around the edge of the module. The module should be firmly seated against the display when the latches are fully engaged.

6.8 **Power Supplies**

Power supply configurations will vary depending on the number and/or color of modules.

Replacing a Power Supply

To remove a power supply from the display:

- **1.** Access the internal components using the appropriate **Front/Rear Access** method described in **Section 6.5**.
- 2. Disconnect all the wires connected to the power supply.
- 3. Loosen the screw securing the power supply and slide it out of the display cabinet.

Note: In displays built before September 2009, use a 9/32" nut driver to remove the hardware securing the power supply.

4. Fasten the new power supply in place and reconnect all wires.

6.9 Display Maintenance

Complete a yearly inspection to maintain safe and dependable display operation. This inspection should address the following issues:

- **Loose Hardware**: Verify that fasteners, such as bolts and rivets, have not come loose. Check and tighten or replace fasteners as required.
- **Excessive Dust Buildup:** It may be necessary to occasionally vacuum the inside of the display cabinet to remove dust/dirt buildup that may interfere with airflow.
- Water Intrusion Water stain marks: Water can enter the display where weatherstripping has come loose or deteriorated; where fasteners have come loose, allowing gaps in the panels; or where moisture may be entering around hardware. Check electronic components for corrosion.
- **Corrosion:** Check the paint, and look for possible corrosion, especially at footings, structural tie points, and ground rods and other types of grounding electrodes.

Note: If any of the preceding conditions are discovered, make the necessary repairs or take corrective action immediately.

6.10 Replacement Parts List

The following tables contain TNMC components that may have to be replaced. Many of the components within the display itself have attached part number labels.

| Part Description | Part Number |
|--|--------------|
| Module; 8X8-34, Red | 0A-1208-5005 |
| Module; 8X8-34, Red (Sep 2009 – Nov 2010 only) | 0A-1208-5002 |
| Module; 8X8-34, Amber | 0A-1208-5008 |
| Module; 8X8-34, White | 0A-1208-5004 |
| Driver; MCAST, 4 Column | 0P-1388-0201 |
| Power Supply; 3-6.5V, 90-264V AC (all 34mm LED colors) | A-2307 |
| Cable; 20 pos, Ribbon, 36" | W-1495 |
| Cable; 20 pos, Ribbon, 18" | W-1387 |
| Electrical contact lubricant (CaiLube [®]) | CH-1019 |

For Displays Built Before September 2009

| Part Description | Part Number |
|--|--------------|
| Ribbon Cable, 18" (module to module) | 0A-1000-0015 |
| Ribbon Cable, 30" (TNMC driver to first module) | 0A-1000-0017 |
| 4-col MASC Driver | 0P-1192-0068 |
| Transformer; 115/230 V pri, 16 V sec @ 2 A | T-1063 |
| Power Supply Assembly; Red TNMC | 0A-1192-3160 |
| Power Supply; 6.5V,15A, 85-264 V AC | A-1591 |
| Power Supply Assembly; Amber TNMC | 0A-1192-3161 |
| Power Supply; 9V, 17A, 85-265 V AC | A-1633 |
| Red 8x8 34mm Module Assembly | 0A-1208-4004 |
| Amber 8x8 34mm Module Assembly | 0A-1208-4005 |

See Section 5.10 for information on Daktronics Exchange and Repair and Return program.

7.1 Radio Control

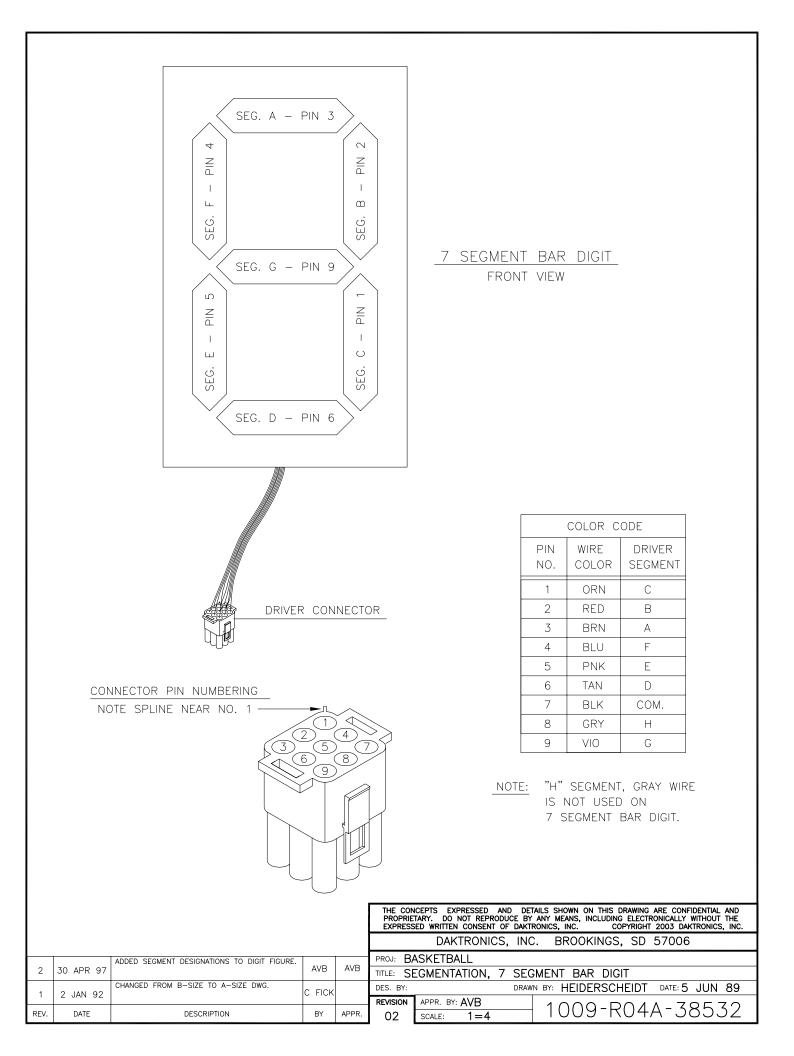
Radio control is an option for all Daktronics outdoor LED scoreboards. The system provides scoreboard control via a 2.4 GHz, extra-high frequency FM signal.

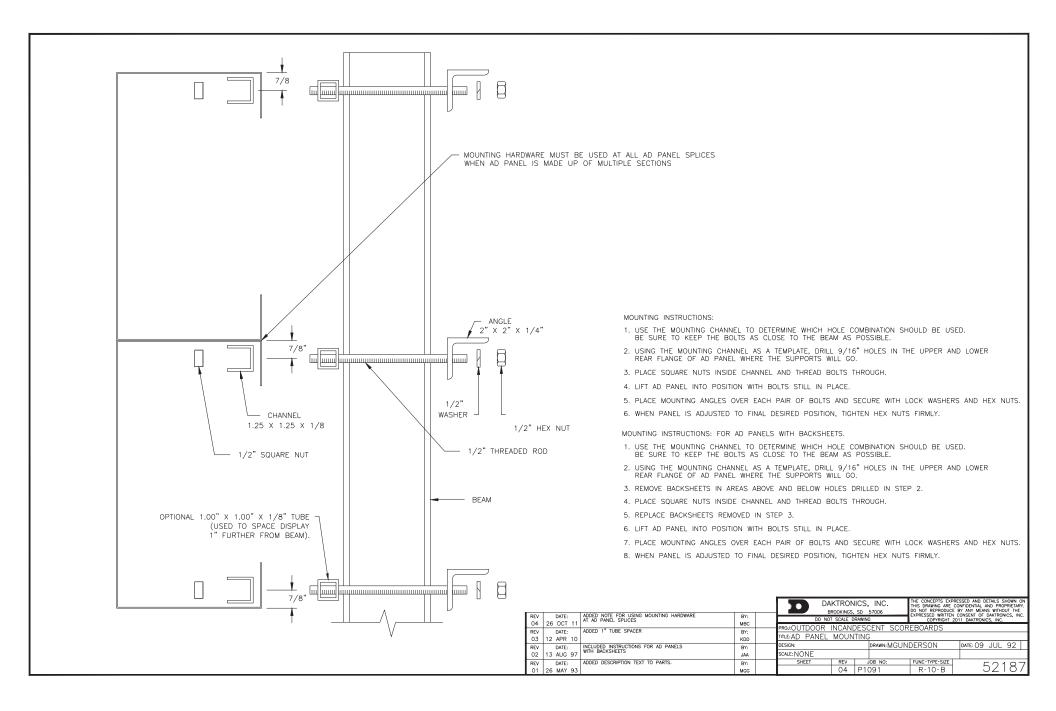
The radio transmitter and receiver are not standard. This setup requires a control console equipped with radio output as well as a radio receiver plugged into the power terminal block in the driver/power enclosure and mounted internally to the front panel of the scoreboard.

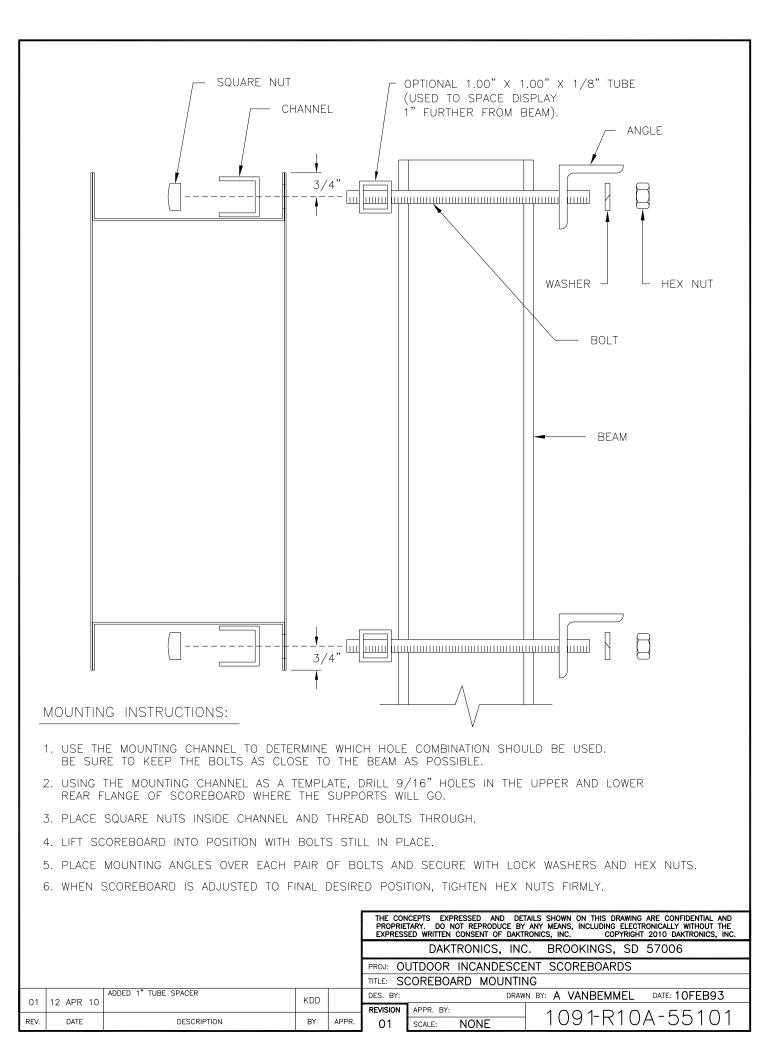
For additional information about this option, contact a Daktronics representative; for complete information on setting up radio communication control, refer to the **Gen V Radio Installation Manual (ED-13831)**, available online at <u>www.daktronics.com/manuals</u>.

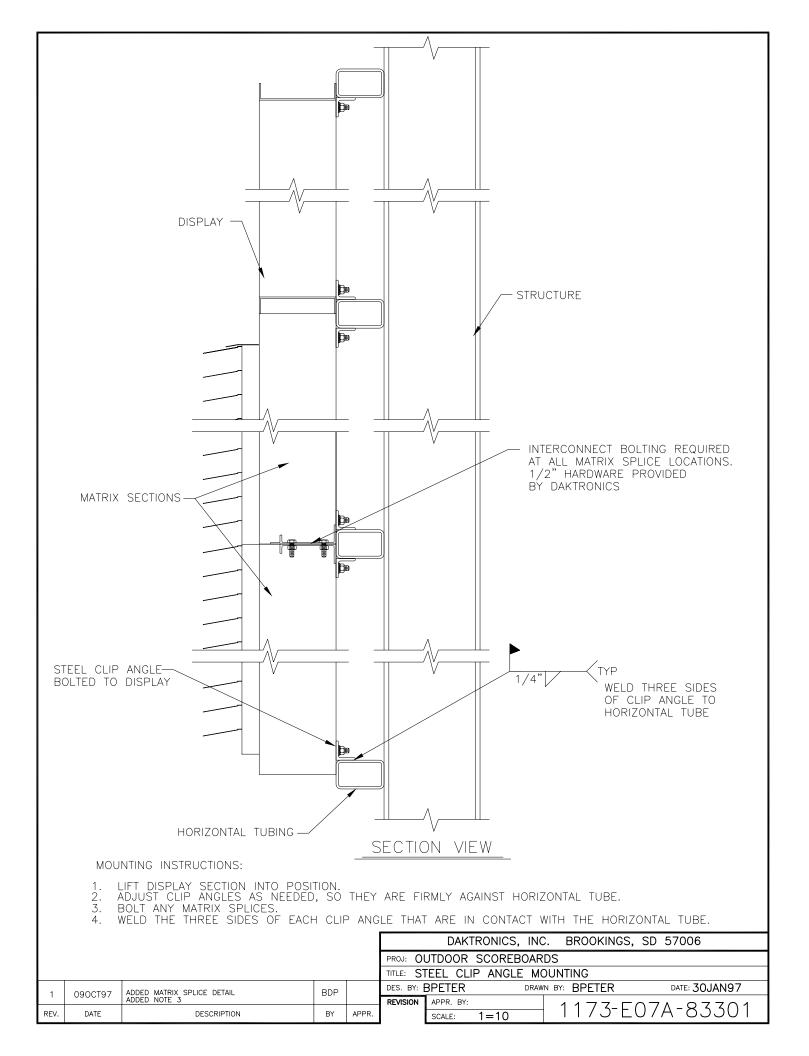
Appendix A: Reference Drawings

| Segmentation, 7 Segment Bar Digit | |
|--|------------------|
| Ad Panel Mounting | Drawing A-52187 |
| Scoreboard Mounting | Drawing A-55101 |
| Steel Clip Angle Mounting | Drawing A-83301 |
| Address Table, 1 Through 128 | Drawing A-115078 |
| Address Table, 129 Through 255 | Drawing A-115079 |
| Schematic, Multipurpose LED DRVR | Drawing A-165028 |
| 4 Column MASC LED Driver Specifications | Drawing A-166216 |
| Schematic and Digit Designation: CR-2007 | Drawing B-235958 |
| Overall Layout; CR-2004, Multi-section | Drawing B-236615 |
| Schematic and Digit Designation: CR-2005 | Drawing B-236704 |
| Schematic and Digit Designation: CR-2008 | Drawing B-236727 |
| Schematic and Digit Designation: CR-2006 | Drawing B-236733 |
| Clip DWG; CR-2004 | Drawing B-238471 |
| Schematic, Amber TNMC, GEN IV | Drawing A-252645 |
| Schematic, Red TNMC, GEN IV | Drawing A-252681 |
| Component Locations; 832/848/864 Red/Amb LED, TNMC, G4 | Drawing A-257029 |
| Shop DWG, CR-2004-11/-21, Clip Mtg | Drawing B-268714 |
| Specifications; LED Driver IV, 16 Col | Drawing A-288137 |
| Address Table 1; GEN IV Driver Address Dip Switch | Drawing A-290261 |
| Schematic; 832 / 848 / 864 Red TNMC GEN IV, 240V | Drawing A-294858 |
| Schematic; 832 / 848 / 864 Amber GEN IV, 240V | Drawing A-294919 |
| System Riser: Computer Controlled Criket | Drawing B-326325 |
| Component Location; CR-2004-11, -21, -12, -22 | Drawing A-327249 |
| Address Table: Driver- MCAST G2- TNMC Switch | Drawing A-328274 |
| Schematic, OD, 3500, 34mm TNMC, Red/Amb | Drawing B-783938 |
| Specifications; Driver, MCAST, 4 Col | - |
| Schematic, OD, 3500, 34mm TNMC, Wht | - |
| Component Loc.; 34mm Red/Amb/Wht LED TNMC G4 | _ |
| • | u |



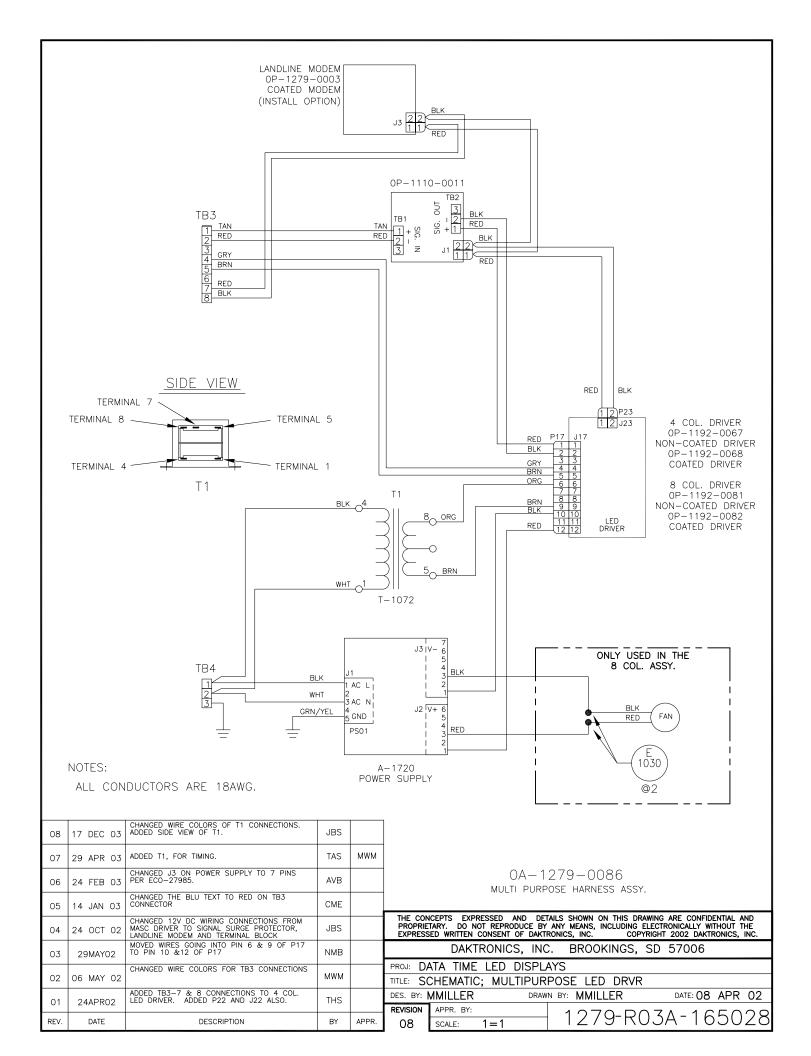


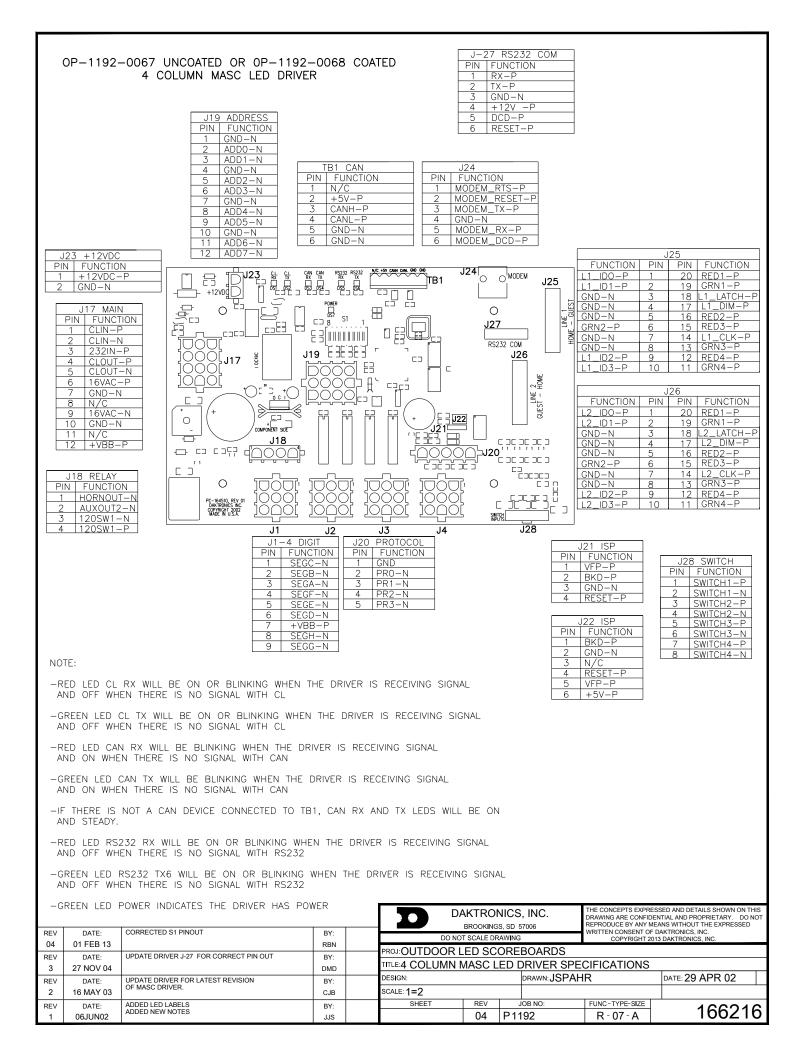


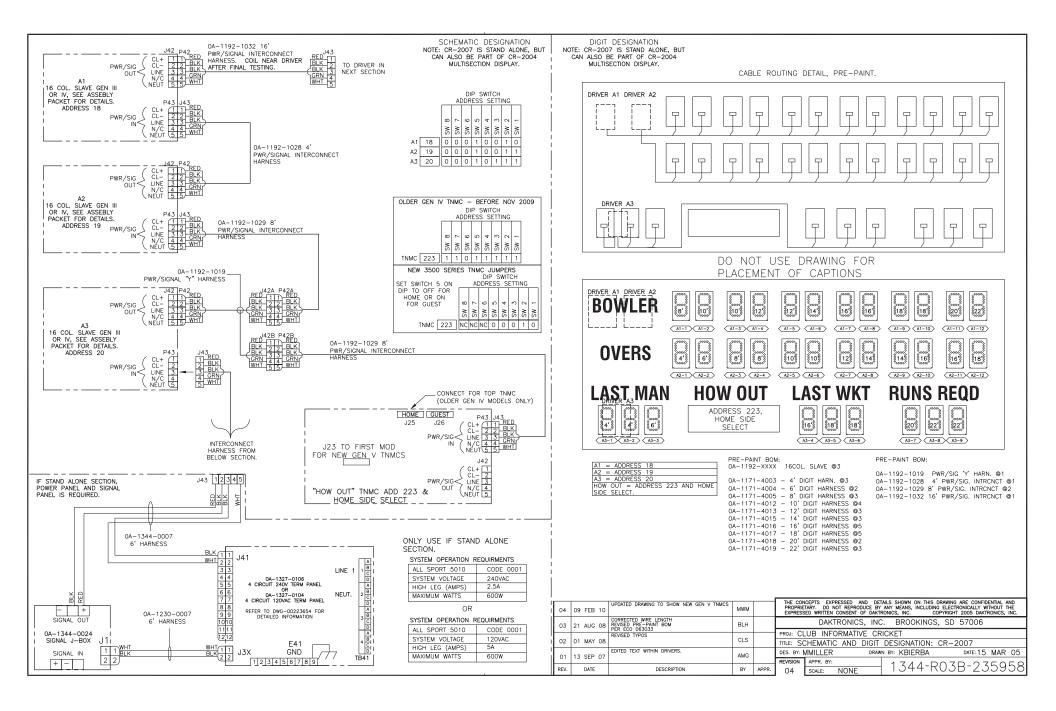


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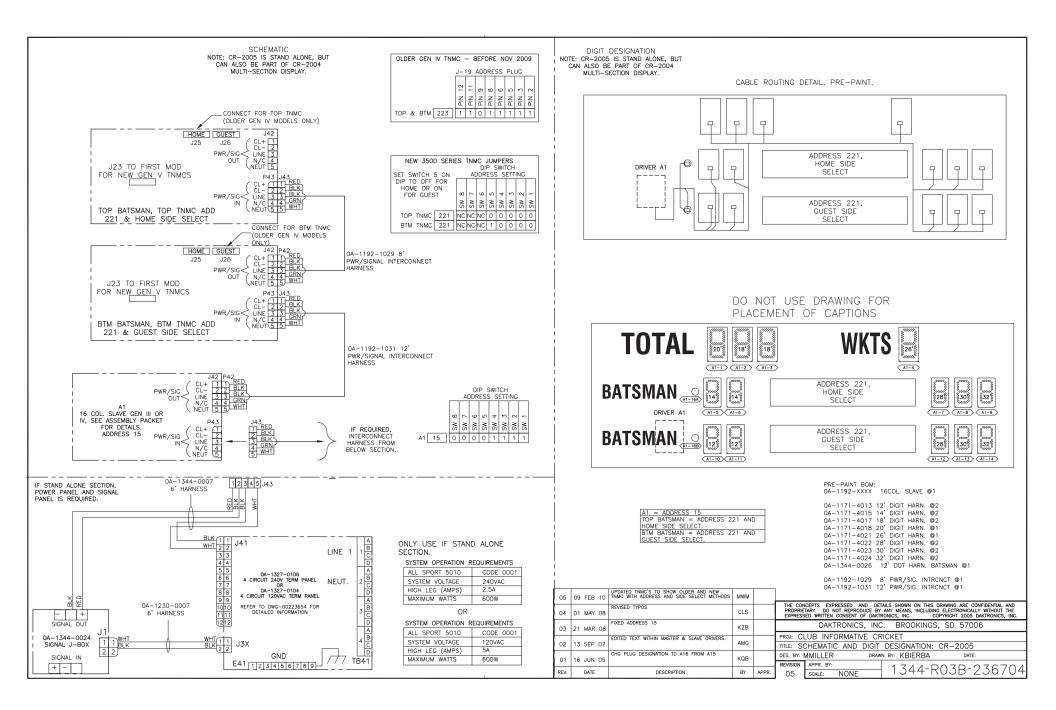
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| | 1 2 | - BRN RED | | | |
| | 3 | | | | |
| | WIRING DIAGRAM 6 | | | | |
| | ADDRESS PLUG WITH ALL WIRES CONNECTED 8 | PNK (7) (8) (9) (1) (12) (10) (11) (12) | | | |
| | 9 10 | | | | |
| _ <u>ADDRESS_PLUG</u> | 10 11 12 | BOTTOM VIEW | | | |
| DAKTRONICS, INC. BROOKINGS, SD 57006 | | | | | |
| | | NJ: LE: ADDRESS TABLE, 129 THROUGH 255 | | | |
| 01 08 MAR 05 ADDED BOTTOM VIEW | KQB DES | S. BY: AVB DRAWN BY: A VANBEMMEL DATE: 28 APR 99 | | | |
| REV. DATE DESCR | | 01 SCALE: NONE 1150-R04A-11507S | | | |

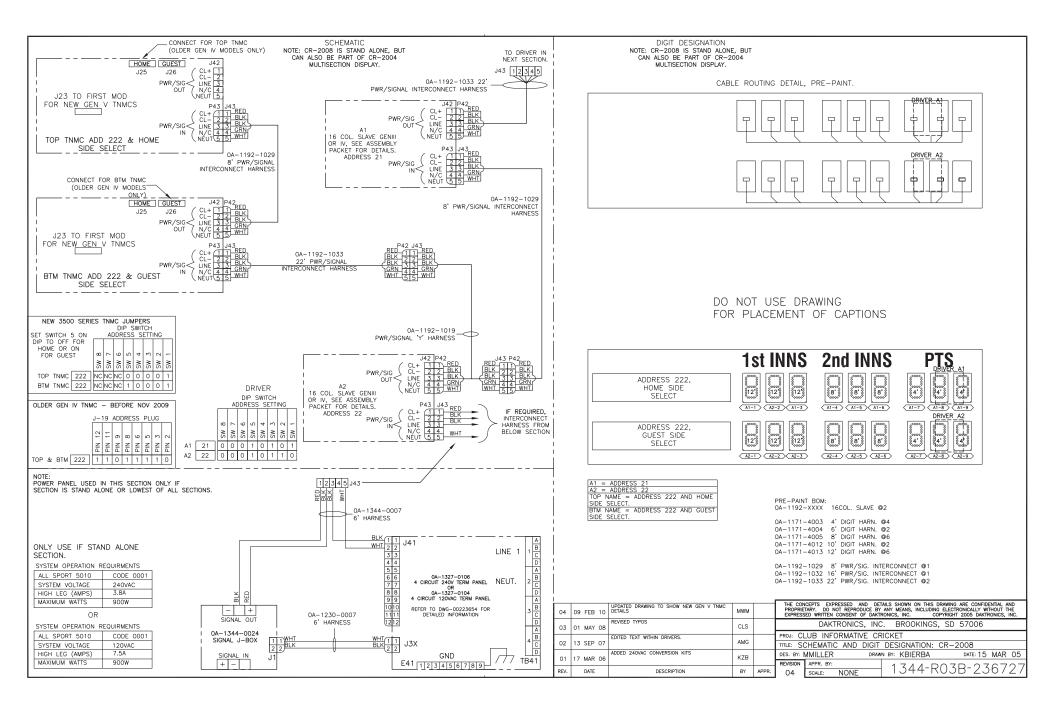


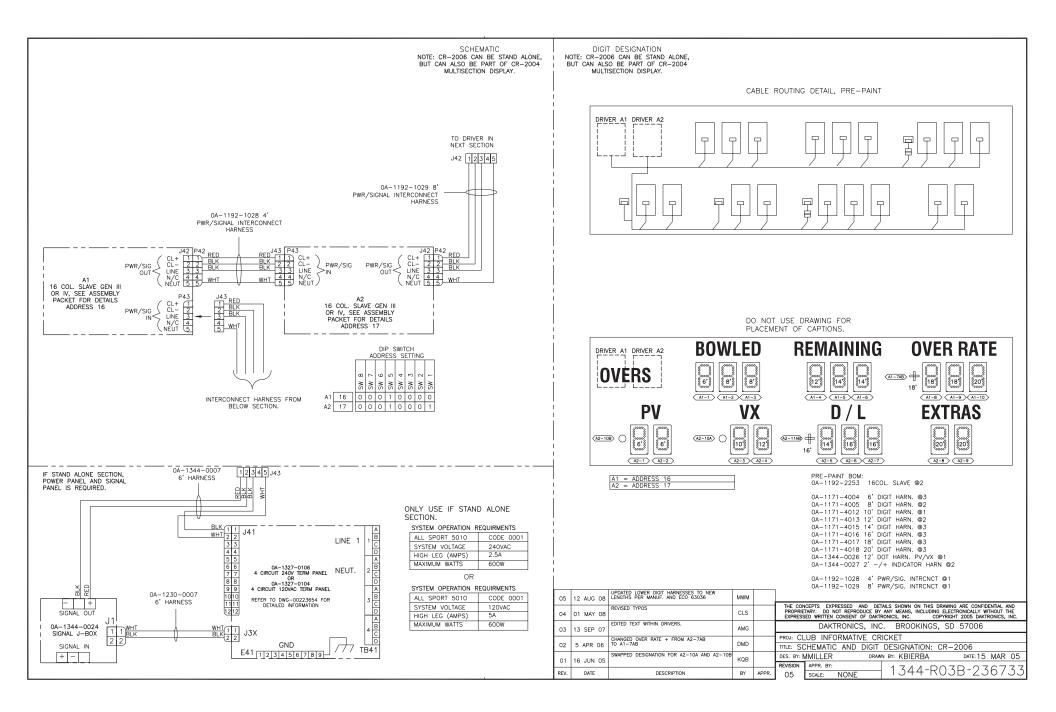


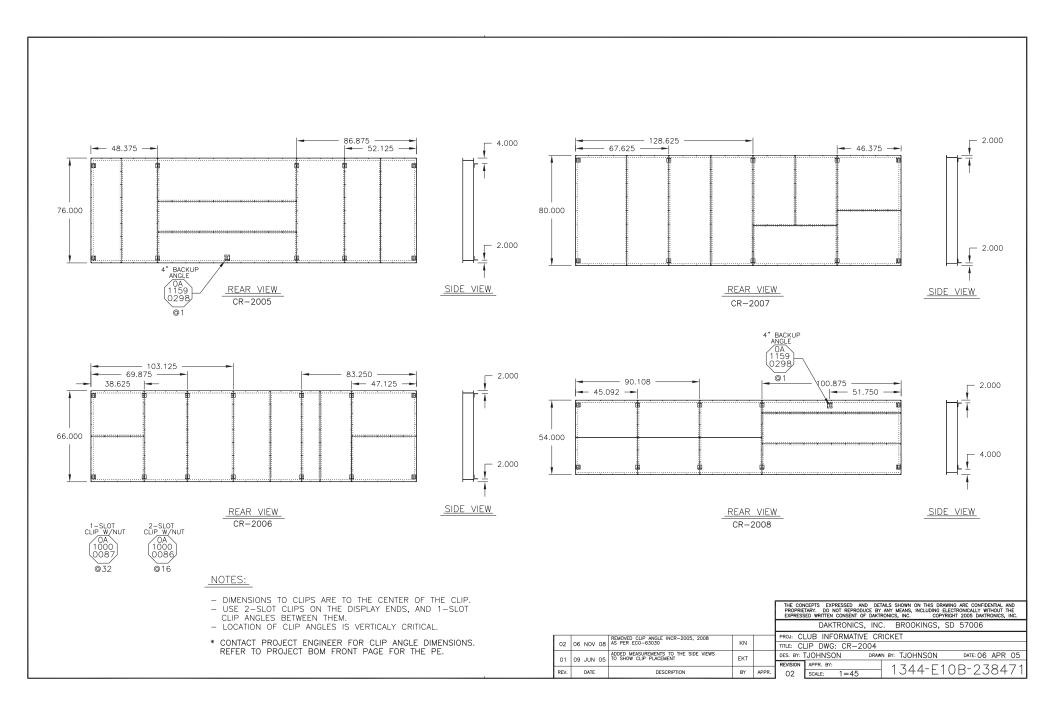


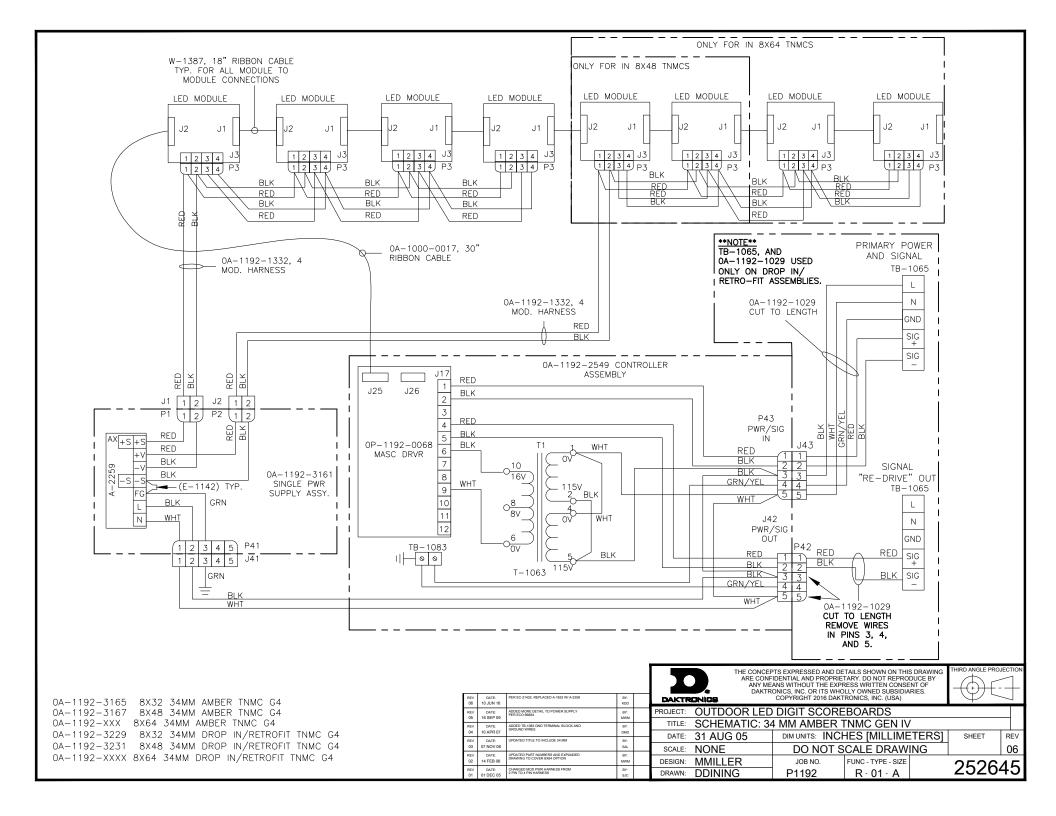
| | | DO NOT USE DRAWING FOR PLACEMENT OF CAPTIONS |
|--|--|---|
| | BATSMAN OF ADRESS 221, HOME SIDE SELECT | A1 = ADDRESS 15 TOP BATSMAN = ADDRESS 221 AND HOME SIDE SELECT. BTM BATSMAN = ADDRESS 221 AND GUEST SIDE SELECT. REFER TO 1344-R03B-236704 FOR SCHEMATIC. |
| POWER/SIGNAL INTERCONNECT HARNESS - | BATSMAN OF BATSMAN ADDRESS 221. GUEST SIDE | CR-2004-12 W/TNMC SPECIFICATIONS FOR LL-2306 MODEL: CR-2004-12 W/TNMC VOLTS: 240V AC AUDEC CR-2004-12 W/TNMC |
| COLED IN BELOW SECTION. | DRIVER A1 DRIVER A2 BOWLED REMAINING OVER RATE OVERS Image: All or and the second | AMPS: 7.9 MAX WATTS: 1,900 OR CR-2004-22 W/TNMC A1 = ADDRESS 16 A2 = ADDRESS 17 REFER TO 1344-R03A-236733 FOR MODEL: CR-2004-22 W/TNMC |
| POWER/SIGNAL INTERCONNECT HARNESS COILED IN BELOW SECTION. | $\begin{array}{c c} & \mathbf{BOWLERS} & \mathbf{D/L} & \mathbf{EXTRAS} \\ & \circ \mathbf{BB} & \circ \mathbf{BB} & \mathbf{+BBB} & \mathbf{BB} \\ & & & & & & \\ \end{array}$ | REFER TO 1344-R03A-236733 FOR MODEL: CR-2004-22 W/TNMC SCHEMATIC. VOLTS: 240V AC AMPS: 7.9 MAX WATTS: 1,900 |
| | BOWLER B B B B B B B B B B B B B B B B B B B | SYSTEM OPERATION REQUIREMENTS FOR 120VAC CR-2004-11 W/TNMC A2 = ADDRESS 18 A2 = ADDRESS 19 MODEL: CR-2004-11 W/TNMC |
| | OVERS 8888888888888 | A3 = ADDRESS 20 ADDRESS 223 AND HOME HOW OUT = ADDRESS 223 AND HOME VOLTS: 120V AC SIDE SELECT. AMPS: 15.8 REFER TO 1344-R03B-235958 FOR MAX WATTS: 1,900 |
| | HOW OUT LAST WKT RUNS REQD | OR CR-2004-21 W/TNMC SPECIFICATIONS FOR LL-2306 MODEL: CR-2004-21 W/TNMC VOLTS: 120V AC VOLTS: 120V AC MIERCONNECT HARNESS AMPS: 15.8 |
| | Ist INNS 2nd INNS ADDRESS 222, HOME SIDE Image: Select | COILED IN BELOW SECTION. A1 = ADDRESS 21 A2 = ADDRESS 22 AND HOME SIDE SELECT. BTIN NAME = ADDRESS 222 AND GUEST |
| | ADDRESS 222, GUEST SIDE SELECT | SIDE SELECT. REFER TO 1344-R03B-236727 FOR SCHEMATIC. THE CONCEPTS EXPRESSED AND DETAILS SHOWN ON THIS DRAWING ARE CONFIDENTIAL AND PROPRIETARY. DO NOT REPROUVE BY ANY MEANS, INCLUDING ELECTRONICALLY WITHOUT THE EXPRESSED WATTEN CONSENT OF DAKTHONGS, INC. |
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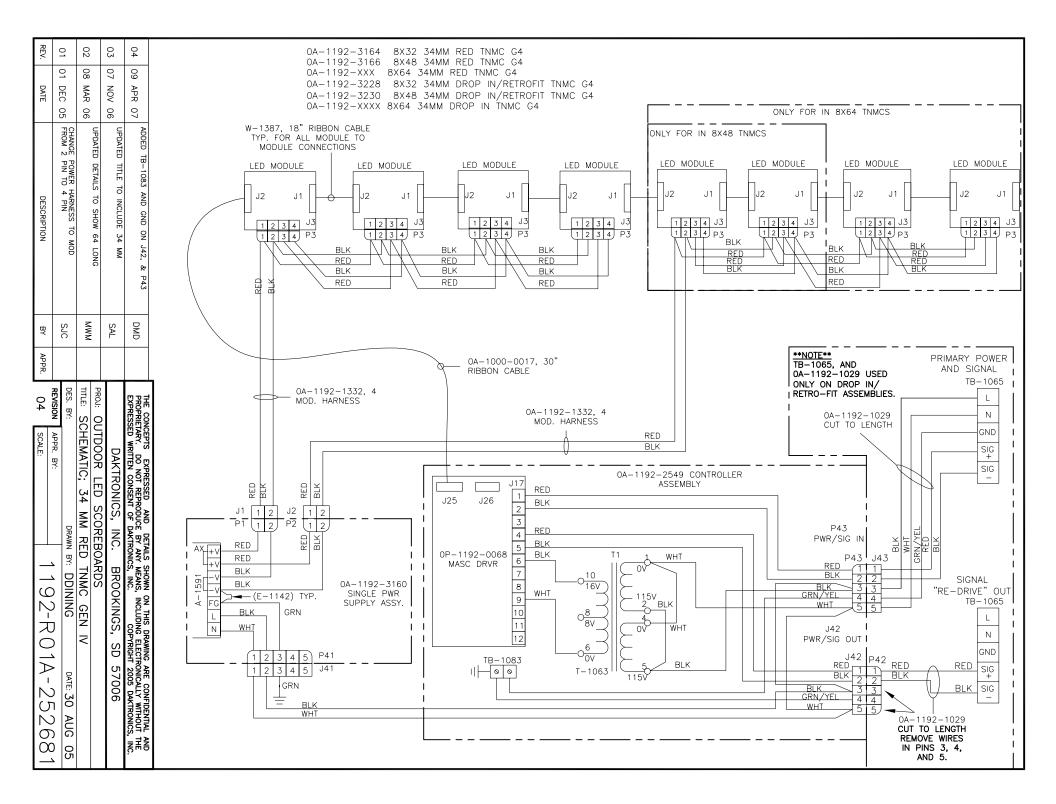


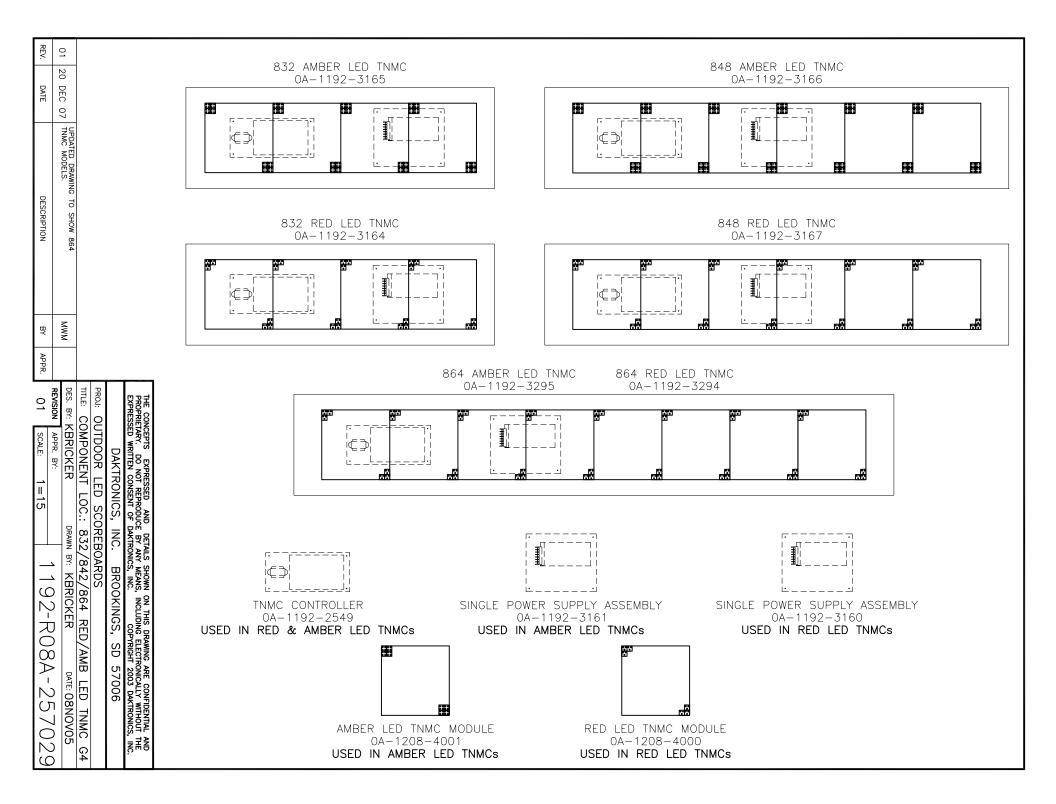


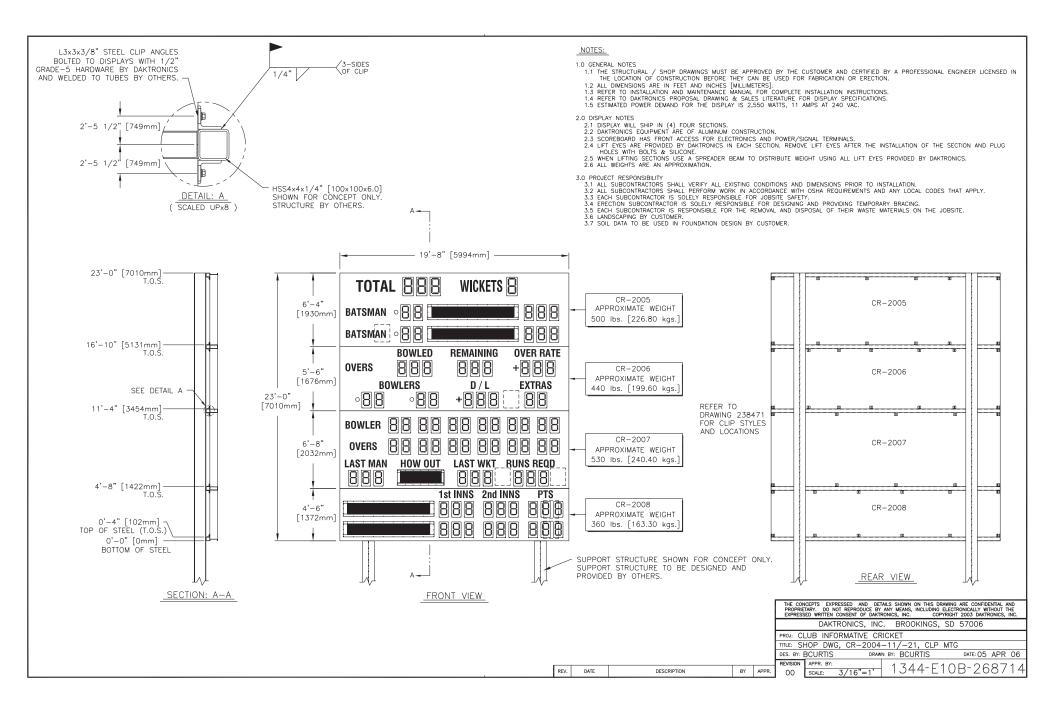


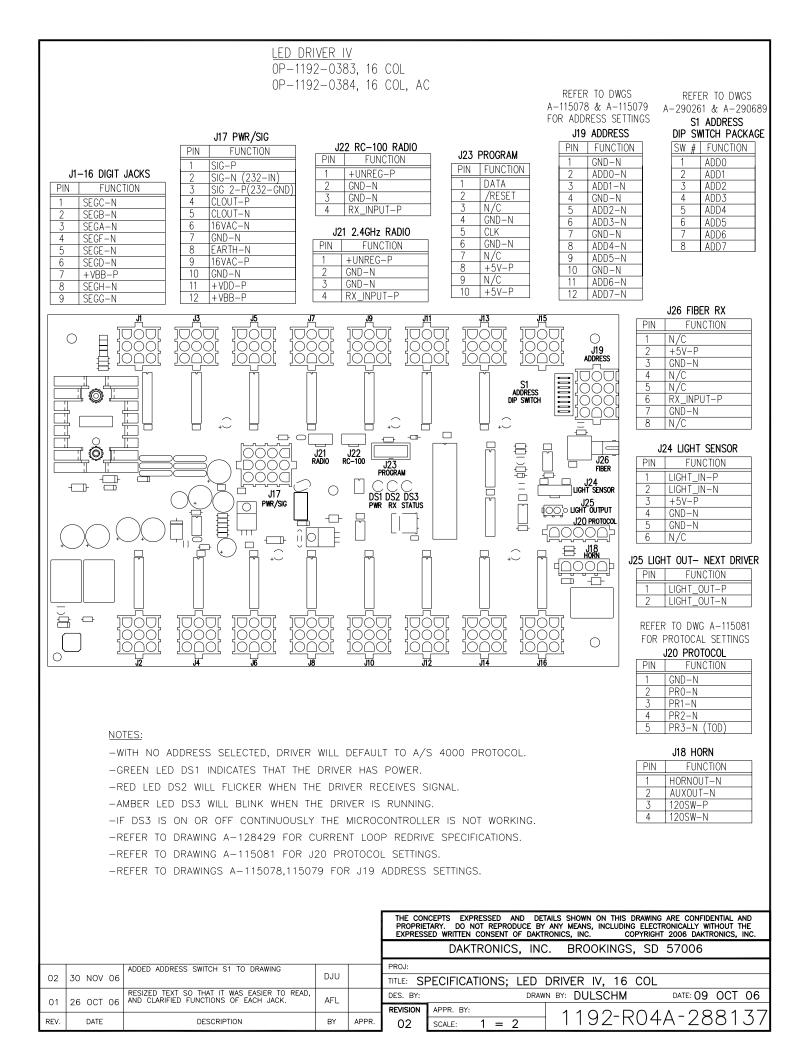




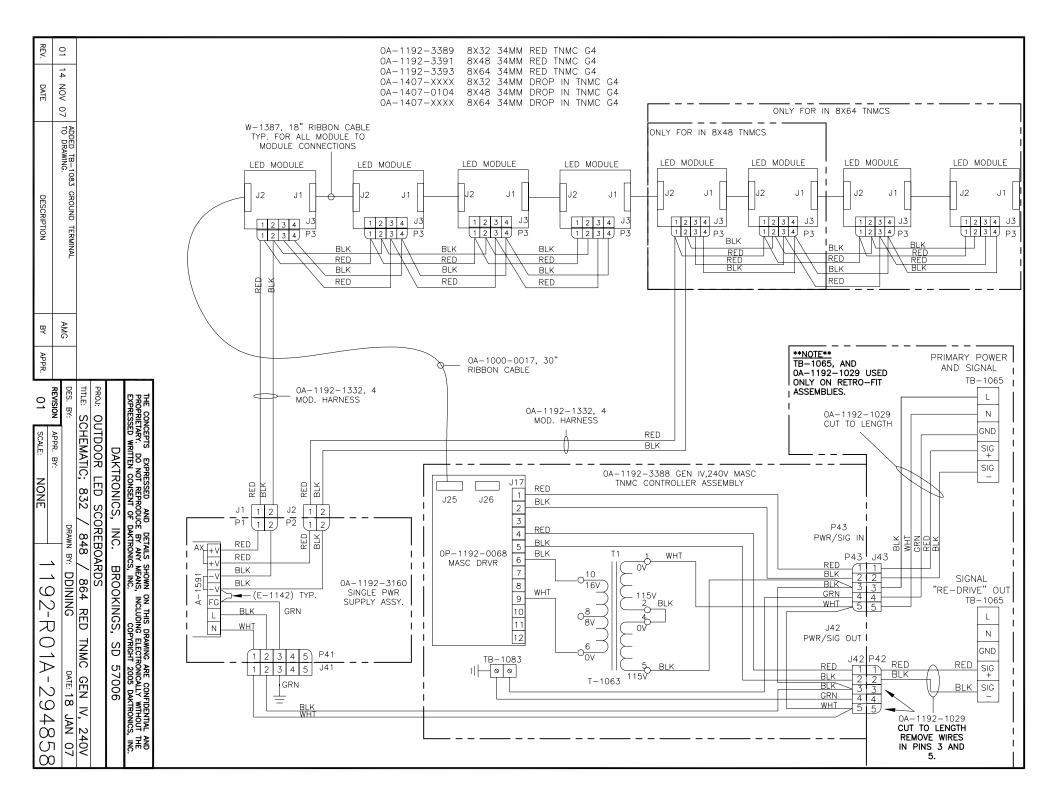


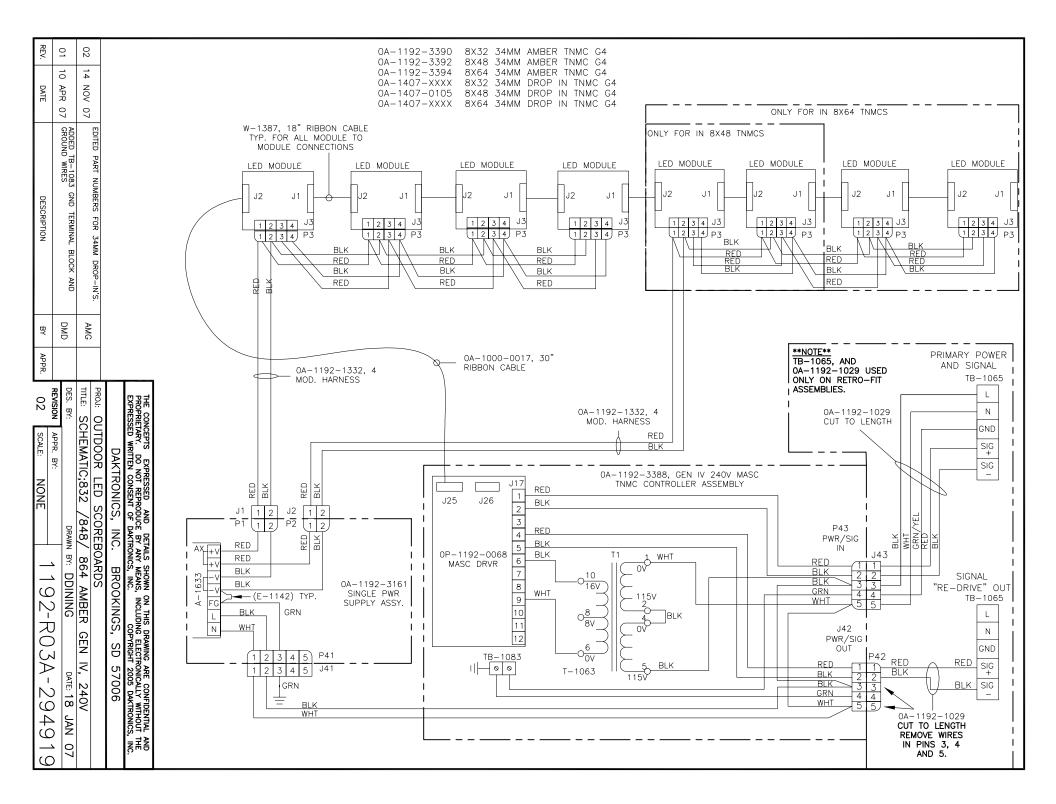


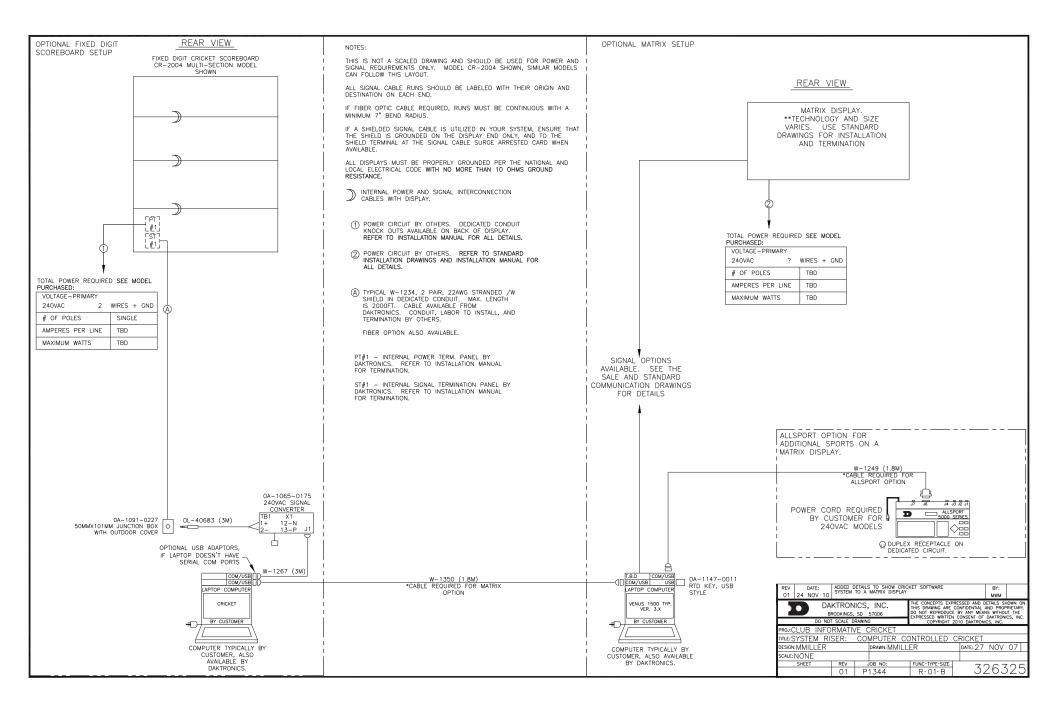


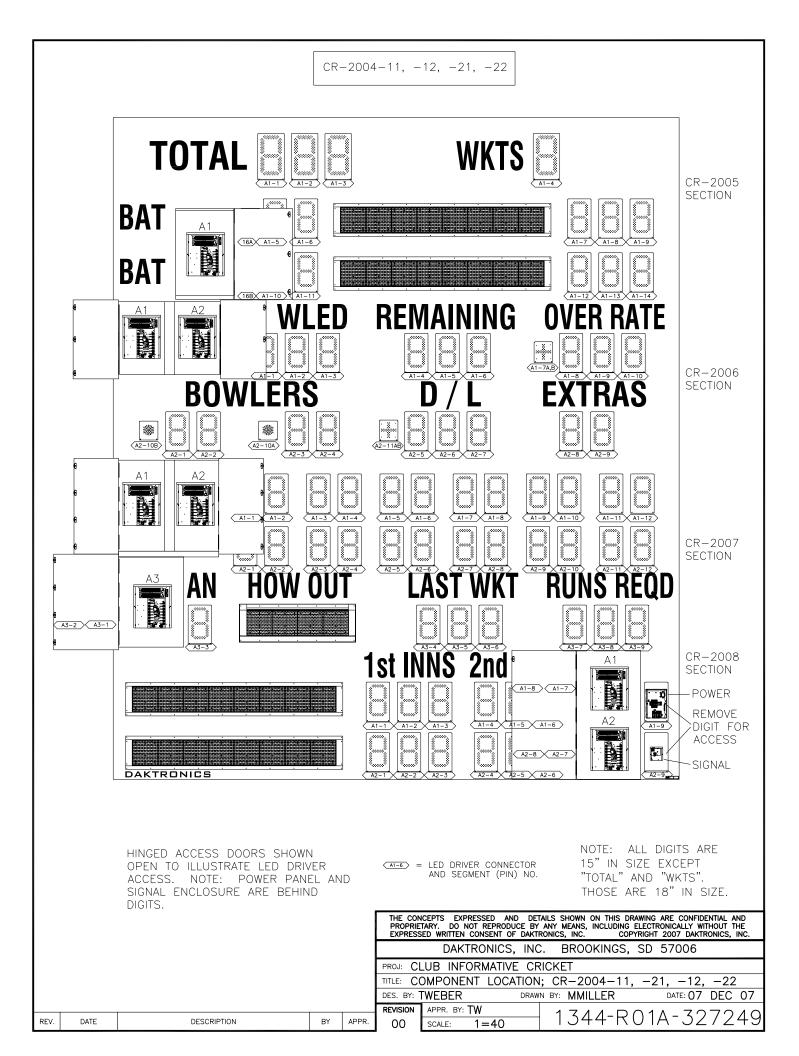


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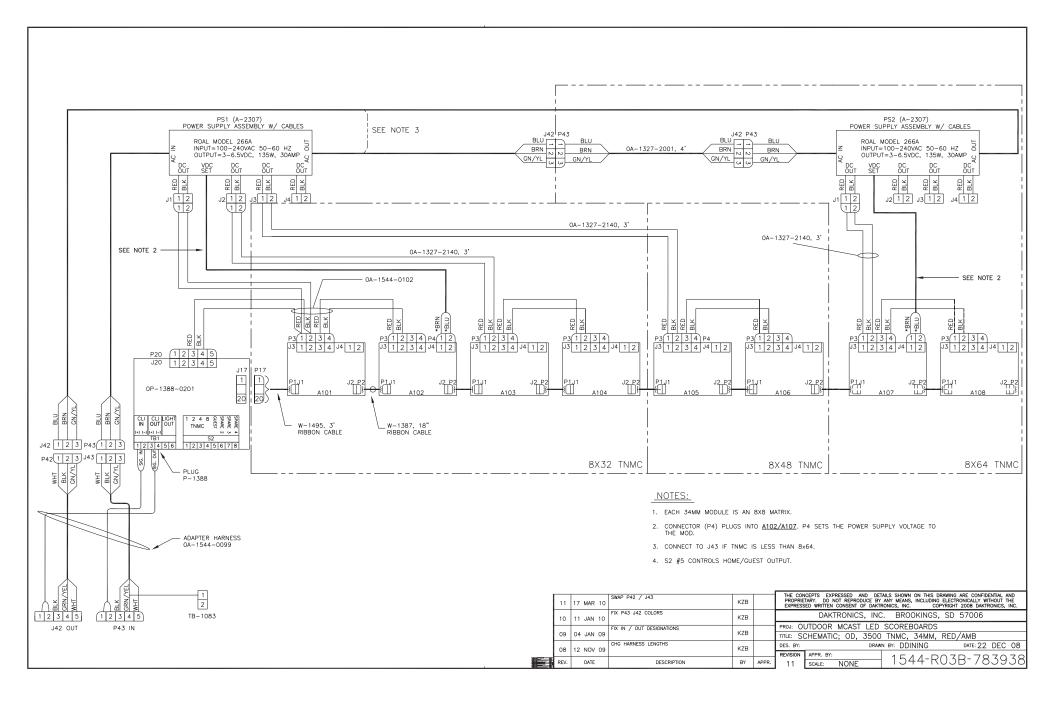


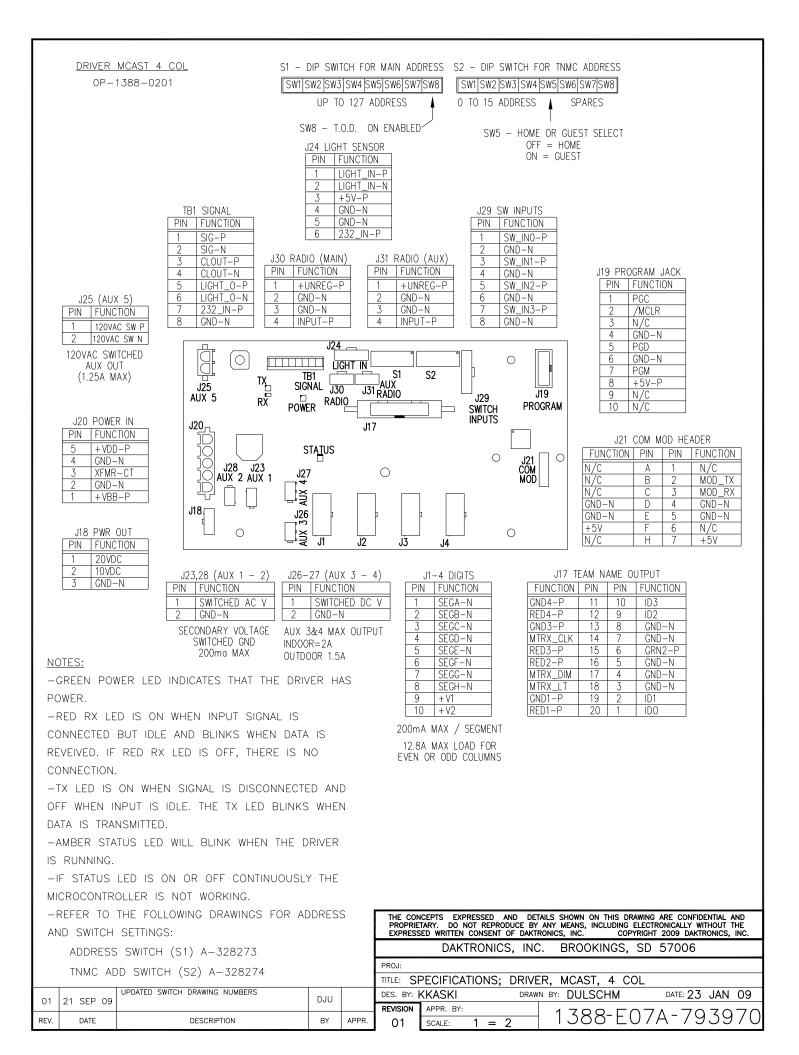


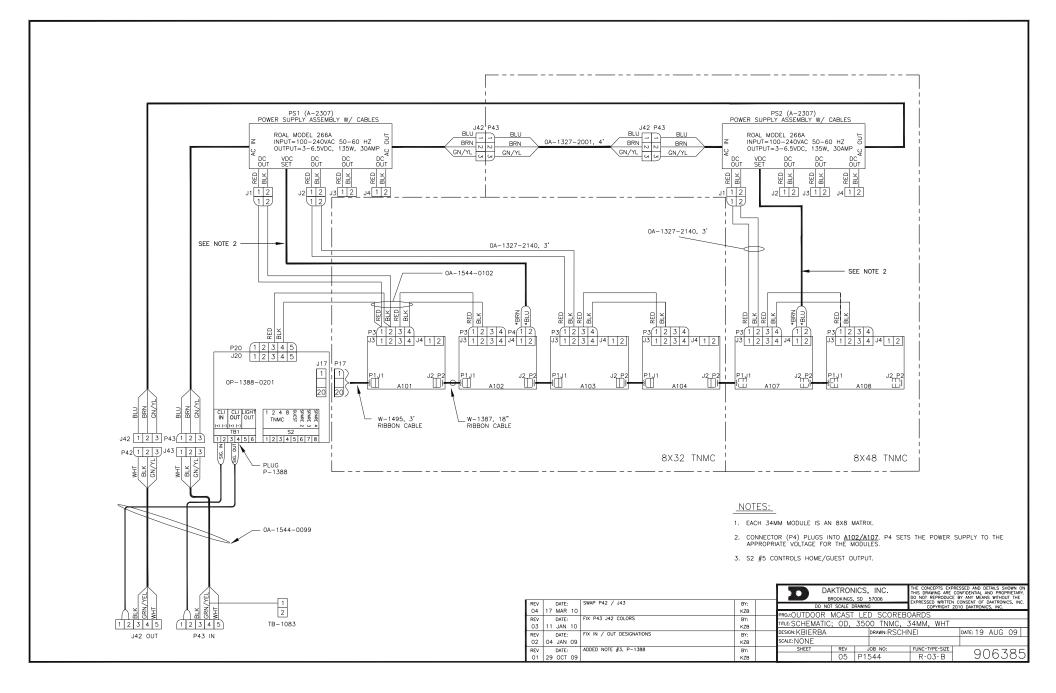


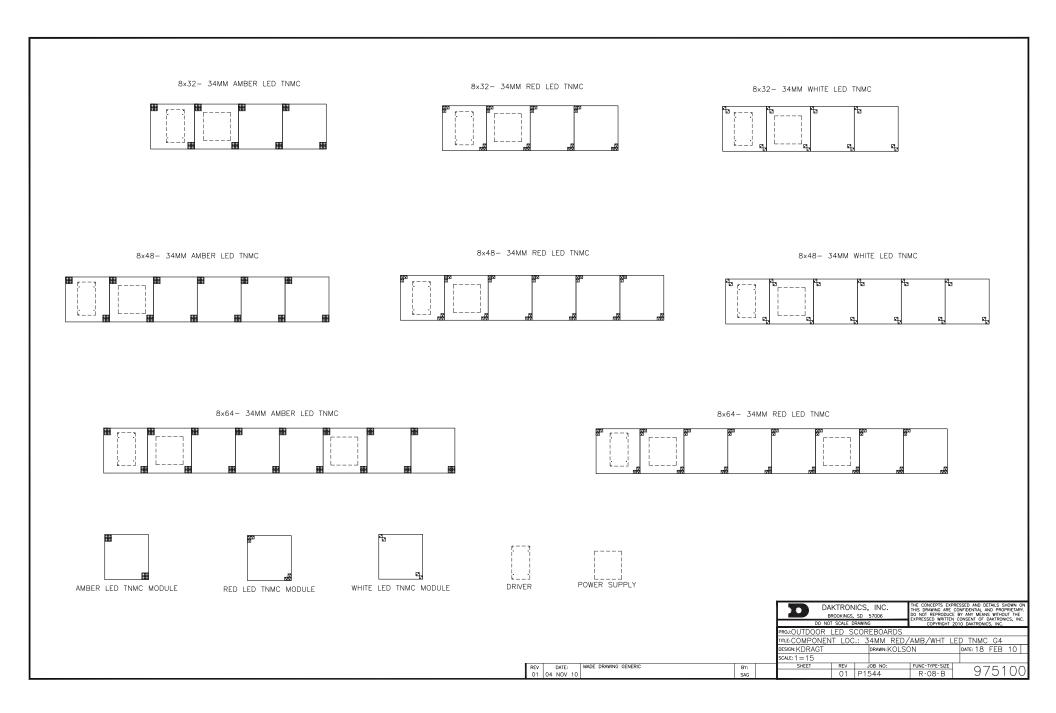
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Appendix B: Supplemental Manuals

Quick Guide: Total Cricket Scorer (DD1420310)

This guide explains how to set up the Total Cricket Scorer (TCS) software to output information to Daktronics scoreboards and displays.

Activating a Scoreboard

In order to allow TCS to control your scoreboard/display, you must first enter the appropriate registration keys.

- 1. Go to Help > Activate Scoreboard.
- **2.** On the *Activate Scoreboard* window (*Figure 1*), type in the *Register Key* and *Serial Number*.

| Activate Scoreboard | × | | | | | | |
|-------------------------|----------|--|--|--|--|--|--|
| Total Cricket Scorer 🐒 | | | | | | | |
| Register Key: | Activate | | | | | | |
| Serial Number: | Get Key | | | | | | |
| Disk Information | Cancel | | | | | | |
| Volume Name: | | | | | | | |
| Volume Number: 284d4eec | | | | | | | |

Figure 1

Note: This information can be

requested via e-mail or over the internet. Be sure to provide the *Volume Number* when making a request.

3. Click Activate.

Configuring a Scoreboard

- **1.** Go to **Tools > Options**.
- 2. Click the Scoreboard tab (*Figure* 2).

Note: The top *Communications* port is for the Multi-Drop Protocol (MDP) to a fixed digit display, and the bottom *Communications Port 2* is used for Enhanced Real Time Data (ERTD) to matrix display controllers.

3. Under *Manufacturer*, choose from:

- DakMDP + Venus: the full Venus stream of data; uses "Code 27 Cricket Scoreboard.itf"
- DakMDP + MiniFeed: a smaller stream of data that can be used when Team Name Message Centers (TNMCs) in a fixed digit board are matrix displays instead of TNMCs; uses "Code 27 Cricket Scoreboard (Limited).itf"

| Comm Port 9 Data Bits 8 Stop Bits 1 Baud Rate 19200 Parity None V mmunications Port 2 Comm Port 11 Data Bits 8 Stop Bits 1 | Comm Port 9 Data Bits 8 Stop Bits 1 Baud Rate 19200 Parity None V mmunications Port 2 Comm Port 11 Data Bits 8 Stop Bits 1 | nunications Manufacturer DakMDP- | +MiniFeed | ~ | Timeout 0 | ms |
|---|---|-------------------------------------|-----------|--------|-------------|----|
| munications Port 2 Comm Port 11 Data Bits 8 Stop Bits 1 | munications Port 2 Comm Port 11 Data Bits 8 Stop Bits 1 | | | 8 | | |
| Comm Port 11 Data Bits 8 Stop Bits 1 | Comm Port 11 Data Bits 8 Stop Bits 1 | Baud Rate 19200 | * | Parity | None | ~ |
| | Baud Rate 19200 V Parity None V | | Data Bits | 8 | Stop Bits 1 | |
| Baud Rate 19200 🝸 Parity None 🝸 | | aud Rate 19200 | ~ | Parity | None | ~ |



- **4.** Type in the correct *Comm Port* setting for the communications ports as needed.
- 5. Click **Apply** and then **OK** when finished.



Controlling a Scoreboard

After activating and configuring the scoreboard, four new buttons will become active on the main toolbar (*Figure 3*).



- Click the first button to refresh all of the data going to the external scoreboard.
- Click the second button to pause scoreboard updates.
- Click the third button to select a graphic for the scoreboard if applicable.
- Click the fourth button for scoreboard brightness and diagnostics (*Figure 4*).

| Scoreboard Diagnostics | | | | | | | | | | × |
|------------------------|--|-------------------|------|---|---|---|---|-----|------------|---|
| Brightne | ss — | | | | | | | | | |
| | | | | | | | | Aut | o Dim | |
| Dim | | | | | | | | | Bright | |
| 1 <u>1</u> | 1 | 1 | I | 1 | 1 | I | 1 | I. | _ <u> </u> | |
| 1.0 | 1 | | 1 | | | | | | - | |
| Test Pat | | | | | | | | | | |
| | All C | | | | | | | ~ | | |
| | All On Alternating On/Off Cycle Rows | | | | | | | | | |
| | Cyc | le Colu le Seg | JMNS | | | | | | | |

Figure 4

- Use the slider to adjust the *Brightness* of the scoreboard, or select **Auto Dim**.
- Select a *Test Pattern* to test the scoreboard connection/performance.
- Click **Apply** and then **OK** when finished.



Appendix C: Daktronics Warranty and Limitation of Liability

DAKTRONICS

DAKTRONICS WARRANTY AND LIMITATION OF LIABILITY

This Warranty and Limitation of Liability (the "Warranty") sets forth the warranty provided by Daktronics with respect to the Equipment. By accepting delivery of the Equipment, Purchaser agrees to be bound by and accept these terms and conditions. All defined terms within the Warranty shall have the same meaning and definition as provided elsewhere in the Agreement.

DAKTRONICS WILL ONLY BE OBLIGATED TO HONOR THE WARRANTY SET FORTH IN THESE TERMS AND CONDITIONS UPON RECEIPT OF FULL PAYMENT FOR THE EQUIPMENT.

1. Warranty Coverage

A. Daktronics warrants to the original end-user that the Equipment will be free from Defects (as defined below) in materials and workmanship for a period of one (1) year (the "Warranty Period"). The warranty period shall commence on the earlier of: (i) four weeks from the date that the equipment leaves Daktronics' facility; or (ii) Substantial Completion as defined herein. The warranty period shall expire on the first anniversary of the commencement date.

"Substantial Completion" means the operational availability of the Equipment to the Purchaser in accordance with the Equipment's specifications, without regard to punch-list items, or other non-substantial items which do not affect the operation of the Equipment.

B. Daktronics' obligation under this Warranty is limited to, at Daktronics' option, replacing or repairing, any Equipment or part thereof that is found by Daktronics not to conform to the Equipment's specifications. Unless otherwise directed by Daktronics, any defective part or component shall be returned to Daktronics for repair or replacement. Daktronics may, at its option, provide on-site warranty service. Daktronics shall have a reasonable period of time to make such replacements or repairs and all labor associated therewith shall be performed during regular working hours. Regular working hours are Monday through Friday between 8:00 a.m. and 5:00 p.m. at the location where labor is performed, excluding any holidays observed by either Purchaser or Daktronics.

C. Daktronics shall pay ground transportation charges for the return of any defective component of the Equipment. If returned Equipment is repaired or replaced under the terms of this warranty, Daktronics will prepay ground transportation charges back to Purchaser; otherwise, Purchaser shall pay transportation charges to return the Equipment back to the Purchaser. All returns must be pre-approved by Daktronics before shipment. Daktronics shall not be obligated to pay freight for any unapproved return. Purchaser shall pay any upgraded or expedited transportation charges.

D. Any replacement parts or Equipment will be new or serviceably used, comparable in function and performance to the original part or Equipment, and warranted for the remainder of the Warranty Period. Purchasing additional parts or Equipment from the Seller does not extend this Warranty Period.

E. Defects shall be defined as follows. With regard to the Equipment (excepting LEDs), a "Defect" shall refer to a material variance from the design specifications that prohibit the Equipment from operating for its intended use. With respect to LEDs, "Defects" are defined as LED pixels that cease to emit light. The limited warranty provided by Daktronics does not impose any duty or liability upon Daktronics for partial LED pixel degradation. Nor does the limited warranty provide for the replacement or installation of communication methods including but not limited to, wire, fiber optic cable, conduit, trenching, or for the purpose of overcoming local site interference radio equipment substitutions.

THIS LIMITED WARRANTY IS THE ONLY WARRANTY APPLICABLE TO THE EQUIPMENT AND REPLACES ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SPECIFICALLY, EXCEPT AS PROVIDED HEREIN, THE SELLER UNDERTAKES NO RESPONSIBILITY FOR THE QUALITY OF THE EQUIPMENT OR THAT THE EQUIPMENT WILL BE FIT FOR ANY PARTICULAR PURPOSE FOR WHICH PURCHASER MAY BE BUYING THE EQUIPMENT. ANY IMPLIED WARRANTY IS LIMITED IN DURATION TO THE WARRANTY PERIOD. NO ORAL OR WRITTEN INFORMATION, OR ADVICE GIVEN BY THE COMPANY, ITS AGENTS OR EMPLOYEES, SHALL CREATE A WARRANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS LIMITED WARRANTY.

THIS LIMITED WARRANTY IS NOT TRANSFERABLE.

2. Exclusion from Warranty Coverage

The limited warranty provided by Daktronics does not impose any duty or liability upon Daktronics for:

A Any damage occurring, at any time, during shipment of Equipment unless otherwise provided for in the Agreement. When returning Equipment to Daktronics for repair or replacement, Purchaser assumes all risk of loss or damage, and agrees to use any shipping containers that might be provided by Daktronics and to ship the Equipment in the manner prescribed by Daktronics;

B. Any damage caused by the unauthorized adjustment, repair or service of the Equipment by anyone other than personnel of Daktronics or its authorized repair agents;

C. Damage caused by the failure to provide a continuously suitable environment, including, but not limited to: (i) neglect or misuse, (ii) a failure or sudden surge of electrical power, (iii) improper air conditioning or humidity control, or (iv) any other cause other than ordinary use;



DAKTRONICS

D. Damage caused by fire, flood, earthquake, water, wind, lightning or other natural disaster, strike, inability to obtain materials or utilities, war, terrorism, civil disturbance or any other cause beyond Daktronics' reasonable control;

E. Failure to adjust, repair or replace any item of Equipment if it would be impractical for Daktronics personnel to do so because of connection of the Equipment by mechanical or electrical means to another device not supplied by Daktronics, or the existence of general environmental conditions at the site that pose a danger to Daktronics personnel;

F. Any statements made about the product by salesmen, dealers, distributors or agents, unless such statements are in a written document signed by an officer of Daktronics. Such statements as are not included in a signed writing do not constitute warranties, shall not be relied upon by Purchaser and are not part of the contract of sale;

G. Any damage arising from the use of Daktronics products in any application other than the commercial and industrial applications for which they are intended, unless, upon request, such use is specifically approved in writing by Daktronics; or

H. Any performance of preventive maintenance.

3. <u>Limitation of Liability</u>

Daktronics shall be under no obligation to furnish continued service under this Warranty if alterations are made to the Equipment without the prior written approval of Daktronics.

It is specifically agreed that the price of the Equipment is based upon the following limitation of liability. In no event shall Daktronics (including its subsidiaries, affiliates, officers, directors, employees, or agents) be liable for any special, consequential, incidental or exemplary damages arising out of or in any way connected with the Equipment or otherwise, including but not limited to damages for lost profits, cost of substitute or replacement equipment, down time, lost data, injury to property or any damages or sums paid by Purchaser to third parties, even if Daktronics has been advised of the possibility of such damages. The foregoing limitation of liability shall apply whether any claim is based upon principles of contract, tort or statutory duty, principles of indemnity or contribution, or otherwise.

In no event shall Daktronics be liable to Purchaser or any other party for loss, damage, or injury of any kind or nature arising out of or in connection with this Warranty in excess of the purchase price of the Equipment actually delivered to and paid for by the Purchaser. The Purchaser's remedy in any dispute under this Warranty shall be ultimately limited to the Purchase Price of the Equipment to the extent the Purchase Price has been paid.

4. Assignment of Rights

The Warranty contained herein extends only to the original end-user (which may be the Purchaser) of the Equipment and no attempt to extend the Warranty to any subsequent user-transferee of the Equipment shall be valid or enforceable without the express written consent of Daktronics.

5. Dispute Resolution

Any dispute between the parties will be resolved exclusively and finally by arbitration administered by the American Arbitration Association ("AAA") and conducted under its rules, except as otherwise provided below. The arbitration will be conducted before a single arbitrator. The arbitration shall be held in Brookings, South Dakota. Any decision rendered in such arbitration proceedings will be final and binding on each of the parties, and judgment may be entered thereon in any court of competent jurisdiction. This arbitration agreement is made pursuant to a transaction involving interstate commerce, and shall be governed by the Federal Arbitration Act.

6. <u>Governing Law</u>

The rights and obligations of the parties under this warranty shall not be governed by the provisions of the United Nations Convention on Contracts for the International Sales of Goods of 1980. Both parties consent to the application of the laws of the State of South Dakota to govern, interpret, and enforce all of Purchaser and Daktronics rights, duties, and obligations arising from, or relating in any manner to, the subject matter of this Warranty, without regard to conflict of law principles.

7. Availability of Extended Service Agreement

For Purchaser's protection, in addition to that afforded by the warranties set forth herein, Purchaser may purchase extended warranty services to cover the Equipment. The Extended Service Agreement, available from Daktronics, provides for electronic parts repair and/or on-site labor for an extended period from the date of expiration of this warranty. Alternatively, an Extended Service Agreement may be purchased in conjunction with this warranty for extended additional services. For further information, contact Daktronics Customer Service at 1-877-605-1116.

