

# INSTALLATION ASSURANCE PLUS **IAP** **FEATURES & BENEFITS**

Daktronics is proud to offer Installation Assurance Plus to resellers. IAP is a program designed to assist resellers with the installation of Daktronics' digital displays. In addition to ensuring a successful installation, IAP includes a Venus® Control Suite web-seminar for product users and 90 days of Daktronics' onsite labor coverage. It is the goal of IAP to have a successful digital display installation and fire up.

Some of the benefits and services included with IAP:

- ▶ Daktronics' certified technician onsite during installation to offer guidance and best practices advice
- ▶ Project Manager assigned to each installation to answer questions and coordinate
- ▶ Guidance concerning electrical requirements and available for questions
- ▶ Advice on physical installation of the digital display
- ▶ Networking assistance and communication testing
- ▶ Verification of installation to ensure compliance with Daktronics' requirements
- ▶ Confirmation of earth grounding and resistance reading
- ▶ Communication cable termination
- ▶ Software installation, set-up and verification
- ▶ Advanced on site troubleshooting for problems that arise
- ▶ Venus® Control Suite web-seminar for product user training on software operation
- ▶ 90 days Daktronics' onsite labor after successful completion of IAP

