

G-1000 Series InfoNet[™] Outdoor LED Displays

Installation/Maintenance Manual

ED-8157

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1.1 How To Use This Manual

This manual is designed to explain installation of outdoor InfoNet[™] Displays. Details for display maintenance are also given. For questions regarding the safety, installation, operation or service of this system, please refer to the telephone numbers listed on the cover page of this manual.

Important Safeguards:

- 1. Read and understand these instructions before installing.
- 2. Do not drop the control equipment or allow it to get wet.
- 3. Disconnect power when servicing the display.
- 4. Do not modify the display structure or attach any panels or coverings to the display without the express written consent of Daktronics, Inc.
- 5. Care must be taken when handling the display's face panel to prevent any injuries or damage, especially in windy conditions.

The box below is an illustration of Daktronics drawing numbering system. The drawing number "7087-P08A-69945" is how Daktronics identifies individual drawings. This number is located in the bottom right corner of the drawing. The manual will refer to drawings by calling out the last five digits and the letter preceding them. In the example, the drawing would be referred to as **Drawing A-69945**. All drawings referred to as such will be inserted at the *end of the section they are first referenced in*.

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1.2 Display Overview

Reference Drawings: Overall Dimensions; G-1000 Drawing A-88154

Note: This manual has been revised to reflect design changes to the G-1000 product family. Displays manufactured before **NOVEMBER 1, 1996**, please refer to **Appendix B**.

The outdoor InfoNet display uses LEDs for long life and reliable operation. Four (4) LEDs are grouped together to form a single pixel and each line uses six (6) pixels high to create a character. The InfoNet series are *line displays* and are programmed using the Daktronics Venus[®] 1500 software (refer to the Venus 1500 manual for operation instructions).

Daktronics has standardized a complete line of outdoor InfoNet displays. These displays are standard, but have several options for mounting kits and signal communications.

1.3 Definitions

Column:	A vertical group of <i>pixels</i> .
Controller Board	Controls the data for the entire display. It is located behind the left <i>module</i> in the bottom line.
Driver:	Located on the back of the display board.
Display Board:	A 6 row x 16 column array of <i>pixels</i> .
End Cap:	The side panel that keeps the <i>face panel</i> in place. It must be removed for display access.
Face Panel:	The plexi-glass on each line that goes in front of the <i>modules</i> .
LED:	An <i>LED</i> is an electrical component and is short for Light Emitting Diode. There are 384 LEDs per module.
Line:	A horizontal group of <i>modules</i> .
Module:	Contains the LEDs, display board and the driver.
Network:	A <i>network</i> consists of multiple signs connected to each other. Up to 240 Venus 1500 controlled displays can exist on one network.
Pixel:	A group of four (4) LEDs.
RS/232:	RS/232 is a standard PC communication type with a maximum cable length of 25 feet (7.6 meters).
RS/422:	<i>RS/422</i> is a standard differential communication type with a maximum cable length of 4000 feet (1.2 kilometers).
Row:	A horizontal group of <i>pixels</i> .
Sign Address:	The <i>sign address</i> is an identification number assigned to each sign of a <i>network</i> . The control software uses the address to locate and communicate with each display. Displays which are on the same network cannot have the same address.
Venus 1500:	The <i>Venus 1500</i> is a Daktronics designed, Windows [®] based software used to edit the displays.



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InfoNet[™] Monochrome 1000 Series **Outdoor LED Line Displays**

Model Specifications (9" Characters with four LEDs Per Pixel)

MODEL #	APPROX. SF CABINET SIZES (H x W x D)	CHAR. HEIGHTS (Nominal)	LINES/ CHAR.'S PER LINE	MAX. POWER WATTS	AVG. POWER WATTS	APPROX. SF (LBS UNCRATED	FWEIGHT 5.) CRATED
G-1000-1-6x48-9 G-1000-1-6x64-9 G-1000-1-6x80-9 G-1000-1-6x96-9 G-1000-1-6x112-9 G-1000-1-6x128-9	11.50" x 4'10.25" x 3.69" 11.50" x 6'4.50" x 3.69" 11.50" x 7'11" x 3.69" 11.50" x 9'5.25" x 3.69" 11.50" x 10'11.75" x 3.69 11.50" x 12'6" x 3.69"	9" 9" 9" 9" 9"	1/9 1/12 1/16 1/19 1/22 1/25	94 125 156 188 219 250	31 41 52 62 72 83	29 39 48 58 67 77	34 44 53 63 77 87
G-1000-2-6x48-9 G-1000-2-6x64-9 G-1000-2-6x80-9 G-1000-2-6x96-9 G-1000-2-6x112-9 G-1000-2-6x128-9	1'11" x 4'10.25" x 3.69" 1'11" x 6'4.50" x 3.69" 1'11" x 7'11" x 3.69" 1'11" x 9'5.25" x 3.69" 1'11" x 10'11.75" x 3.69" 1'11" x 12'6" x 3.69"	9" 9" 9" 9" 9"	2/9 2/12 2/16 2/19 2/22 2/25	188 250 313 375 438 500	62 83 103 124 145 165	58 78 96 116 134 <u>1</u> 54	68 88 106 126 149 169
G-1000-3-6x48-9 G-1000-3-6x64-9 G-1000-3-6x80-9 G-1000-3-6x96-9 G-1000-3-6x112-9 G-1000-3-6x128-9	2'10.50" x 4'10.25" x 3.69" 2'10.50" x 6'4.50" x 3.69" 2'10.50" x 7'11" x 3.69" 2'10.50" x 9'5.25" x 3.69" 2'10.50" x 10'11.75" x 3.69" 2'10.50" x 12'6" x 3.69"	9" 9" 9" 9" 9"	3/9 3/12 3/16 3/19 3/22 3/25	281 375 469 563 656 750	93 124 155 186 217 250	87 117 144 174 201 231	97 127 159 189 216 244
G-1000-4-6x48-9 G-1000-4-6x64-9 G-1000-4-6x80-9 G-1000-4-6x96-9 G-1000-4-6x112-9 G-1000-4-6x128-9	3'10" x 4'10.25" x 3.69" 3'10" x 6'4.50" x 3.69" 3'10" x 7'11" x 3.69" 3'10" x 9'5.25" x 3.69" 3'10" x 10'11.75" x 3.69" 3'10" x 12'6" x 3.69"	9" 9" 9" 9" 9"	4/9 4/12 4/16 4/19 4/22 4/25	375 500 625 750 875 1000	124 165 206 248 289 330	116 156 192 232 268 308	131 176 212 252 288 328

General Specifications

Power:	120 VAC
Interface:	EIA/TIA RS-422 (Rev. B), and Modem
Operating	
Temperature:	-40 degrees Fahrenheit to 120 degrees Fahrenheit (-40° C to 50° C)
Paint Color:	Flat black
LED Color:	Red
Face Panel Color:	Red
Mounting Options:	Wall and pole
Auto Dimming:	Displays are equipped with an internal light level detector for auto dimming.
Approvals:	ETL Listed, CSA certified
LED Viewing Angle:	30 degrees, as specified by the LED manufacturer.
LED Rating:	LEDs have an estimated lifetime of 100,000 hours. Unlike incandescent lamps, LEDs do not fail but
	gradually dim during years of use. The estimated lifetime is the point at which LED brightness is half
	of the original brightness.

NOTES:

1. Daktronics Venus® 1500 software provided with system. Software requires Windows®-based computer.

2. All display signs have on-board controllers and can be controlled locally using a direct cable.

- An optional modem connection is available.
- 3. Standard cabinet color is Martin-Senour flat black. More than 250 other Martin-Senour colors are available for an additional cost.
- 4. Cabinet dimensions and weights are approximate.

5. Average power consumption is figured at 40% usage, with 120 VAC single phase power.

- Power listings are for SF displays. For 2V displays, multiply by two.
 2V displays do not include center cabinet.
- 8. Consistent with Daktronics policy of continuing product improvement, specifications shown herein are subject to change.
- Daktronics employs an extensive engineering staff, and regularly provides custom designed products. Please call for quotes on all types of display products for custom applications. Daktronics technologies include LED, Incandescent and patented Glow Cube[®] reflective displays.

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The Daktronics Product Manager's engineering staff must approve any changes that may affect the weather tightness of the display. This to include, but not limited to, the border shrouding and back sheets. If ANY modifications are made to the weather tightness of the display, detailed drawings of the changes MUST be submitted to our engineering staff for evaluation and approval or the warranty will be null and void.

Daktronics is not responsible for the integrity of the mounting structure or any mounting hardware not provided by Daktronics. It is the customers responsibility to ensure that the structure and any additional hardware have been approved by a qualified structural engineer.

2.1 Mounting Kit

An optional mounting kit is available when ordering a display. The mounting kit includes the hardware to either mount the display on a pole or to a wall. Please specify the desired mounting method when ordering a mounting kit. When using a Daktronics mounting kit, refer to the instructions in **Section 2.2**.

2.2 Cabinet Display Mounting

L Note: There are end caps located at either end of the display for maintenance access. Care must be taken when mounting the display not to obstruct the end caps. The following two example mounting methods, wall mount and pole mount, take this into consideration.

2.2.1 Wall Mount

Reference Drawings: Wall Mount Drawing A-79703

L Note: Because each site differs, the Daktronics wall mount kit is **not** a complete installation kit. It is the customer's responsibility to determine the proper wall mounting method and location.

Refer to **Drawing A-79703** for a suggested mounting method. The number of wall brackets needed and the wall structure **must** be reviewed by a qualified structural engineer and meet all local codes.

One (1) Daktronics provided mounting kit includes:

- C angle bracket (qty. 1)
- C d'' lock washers (qty. 2)
- C d'' nuts (qty. 2)

Note: A multi-line display requires two mounting kits.

- 1. Attach the angle bracket to the d" bolts on the back of the display using d" washers and nuts.
- 2. Mount the customer specified mounting brackets to the wall.
- **3.** Position the display and its mounting angle brackets over the wall mount brackets as shown in **Drawing A-79703**.
- 4. Attach the two support brackets together using customer supplied hardware.
- 5. Be sure that all mounting hardware is tight before releasing the display.

2.2.2 Pole Mount

Reference Drawings: Pole Mount Drawing A-79702

Refer to **Drawing A-79702** for a suggested mounting method. The location of the poles needs to be determined by the customer. The number of poles needed and the pole structure and footings **must** be reviewed by a qualified structural engineer and meet all local codes.

One (1) Daktronics provided mounting kit includes:

C channel (qty. 1)
C angle (qty. 1)
C d" nuts (qty. 2)
C d" lock washers (qty. 2)
C ¹/₂" threaded rods (qty. 4)
C ¹/₂" nuts (qty. 8)
C ¹/₂" washer (qty. 8)

L Note: A multi-line display requires two mounting kits.

- 1. Mount the channel to the d" bolts on the back of the display using d" washers and nuts.
- Drill a 9/16" hole in the opposite flange of the mounting channel for each of the ¹/₂" threaded rods. O Note: One threaded rod will go to each side of the mounting pole. The threaded rods should NOT pierce any of the pole's flanges (refer to Drawing A-79702).
- **3.** Position the display on the pole.
- 4. Use $\frac{1}{2}$ " nuts and washers to attach the threaded rods to the channel.
- 5. Position the angle(s) on the opposite side of the pole from the display and slide the angle(s) onto the threaded rods. Secure the angle(s) with ¹/₂" nuts and washers.
- 6. Be sure that all mounting hardware is tight before releasing the display.





3.1 Conduit

Reference Drawings:	System Riser Diagram (422)	Drawing A-88425
	System Riser Diagram (Modem)	Drawing A-88426
	Power/Signal Termination Panel	Drawing A-88427
	Overall Dimensions; G-1000	Drawing A-88154

Daktronics does not include the conduit. Knockouts will be provided. Separate conduit must be used to route:

- C power
- C signal IN wires
- C signal OUT wires (if signal is required for another display).

The conduit holes are located at the bottom right (rear view) of the back of the display.

To access the knockouts, remove the right end cap (front view) on the bottom line and slide the face panel out until the left module is cleared. Refer to **Drawing A-88154** (Section 1) and Section **4.3** to remove the module.

Punch or drill out the desired knockouts. **Note:** Be careful that none of the components are damaged. Attach the conduit and route the power and signal cables. Refer to **Drawing A-88427** for the signal and power termination panel.

For displays with more than one face, signal and temperature sensor wiring between the displays can be routed through the same conduit.

3.2 Grounding

The display **must** be connected to earth-ground. Proper grounding is necessary for reliable equipment operation. It also serves to provide protection to the equipment against damaging electrical disturbances and lightning. **If the following grounding methods are not adhered to, the warranty will be void.**

~ Displays MUST be grounded according to the provisions outlined in Article 250 of the National Electrical Code.~

The support structure for the display cannot be used as grounding. The support is generally embedded in concrete, and if in earth, the support is either primed or it corrodes, making it a poor ground. Use one ground rod at each support column.

The National Electrical Code requires the use of a lockable power disconnect near the display. Provide a lockable disconnect switch (knife switch) at the display location so that all power lines can be completely disconnected. Use a multi-conductor disconnect so that all the hot and the neutral lines can be disconnected. This is important in protecting the display against lightning.

There are two considerations for power installation, New Power and Existing Power Installation. These two power installations differ slightly, as described in the following paragraphs.

3.2.1 New Power Installation

The power cable **must** contain a separate earth-ground conductor. When a separate ground conductor is used, **do not** connect neutral to ground at either the disconnect or the display. To do so violates electrical codes and voids the warranty (refer to **Figure 1**).



Figure 1: New Power Installation

3.2.2 Existing Power Installation With No Earth Ground Conductor

When a separate ground conductor is **not** available, connect the neutral to the earth-ground at the disconnect, **never** at the display (refer to **Figure 2**).



Figure 2: Existing Power Installation

3.3.1 RS/232

This cable is a 2-conductor shielded cable used to transmit a RS/232 signal (Daktronics part number W-1117). This shielded cable should not be subjected to mechanical flexing after installation. This cable is not for direct burial and should be routed in a dedicated, grounded metallic conduit at the base of the display structure. This cable has a maximum length of 25 feet.

3.3.2 RS/422

This cable is a 6-conductor unshielded cable used to transmit a RS/422 signal (Daktronics part number W-1210). This unshielded cable consists of paired wires. They should not be subjected to mechanical flexing after installation. This cable is not for direct burial and should have one of the following routings:

- **1.** In dedicated metallic conduit
- 2. In plastic conduit away from interference signals
- Inside buildings if cable is not in conduit, keep away from interference signals.
 L With interference signals, such as power conductors, intercom, etc., a two-foot separation is typically required.

3.3.3 Modem

The modem option will use standard telephone cable routed through conduit. The local telephone company will need to assist in this installation.

Ask the telephone company which colors are used by the TIP, and the RING for signal hook up. **U** Note: The telephone lines must be dedicated lines and *not* run through a switch board/communications system.

3.4 Signal Termination From Computer To Display

3.4.1 RS/232

Reference Drawings: Signal/Power Termination Panel Drawing A-88427 System Riser Diagram (232) Drawing A-96058

One end of the signal cable should be terminated to the 10 position terminal block in the display labeled "DATA IN" (TB42). **Drawing A-88427** is an example of the termination panels. The other end is terminated at the J-box at the display structure. The laptop PC connects to the J-box through the serial cable (refer to **Drawing A-96058**).

J-Box	Field Cabling	Terminal Block (Data In)		
		Pin 1 (N.C.)		
		Pin 2 (N.C.)		
Pin 2 (RX-P) Clear		Pin 3 (TX-P)		
Pin 3 (GND)	Shield	Pin 4 (GND)		
Pin 1 (TX-P)	Black	Pin 5 (RX-P)		
		Pin 6 (N.C.)		

3.4.2 RS/422

Reference Drawings:	Signal/Power Termination Panel	Drawing A-88427
	System Riser Diagram (422)	Drawing A-92681

One end of the signal cable should be terminated to the 10 position terminal block in the display labeled "DATA IN" (TB42). **Drawing A-88427** is an example of the termination panels. The other end is terminated at the signal converter (Daktronics part number 0A-1127-0237) in the control room.

Signal Converter (J4/J5)	Field Cabling	Terminal Block (Data In)		
Pin 1 (GND)	Red	Pin 1 (GND)		
Pin 2 (RX-P)	Black	Pin 2 (TX-P)		
Pin 3 (RX-N)	Brown	Pin 3 (TX-N)		
Pin 4 (TX-P)	White	Pin 4 (RX-P)		
Pin 5 (TX-N)	Blue	Pin 5 (RX-N)		
Pin 6 (GND)	Green	Pin 6 (GND)		
	Shield (Bare)	N.C.		

3.4.3 Modem

Reference Drawings:	System Riser Diagram (Modem)	 Drawing A-88426
	Signal/Power Termination Panel	 Drawing A-88427

Terminate the signal telephone wires in TB42 as follows:

Telephone Wires	Terminal Block
N.C.	Pin 1
N.C.	Pin 2
TIP-P	Pin 3
Ring-P	Pin 4
N.C.	Pin 5
N.C.	Pin 6

Reference Drawings:	System Riser Diagram (422)	Drawing A-88425
	System Riser Diagram (Modem)	Drawing A-88426
	Signal/Power Termination Panel	Drawing A-88427

This is the most common method of terminating signal between two or more signs. A 6-conductor cable is used and one end terminates at the "DATA OUT" 10 position terminal block (TB43) on the first display. The other end terminates at the "DATA IN" 10 position terminal block (TB42) in the second display.

Sign A Data Out (TB43)	Field Cabling	Sign B Data In (TB42)
Pin 1 (GND)	Green	Pin 6 (GND)
Pin 2 (Data TX-N)	Blue	Pin 5 (Data RX-N)
Pin 3 (Data TX-P)	White	Pin 4 (Data RX-P)
Pin 4 (Data RX-N)	Brown	Pin 3 (Data TX-N)
Pin 5 (Data RX-P)	Black	Pin 2 (Data TX-P)
Pin 6 (GND)	Red	Pin 1 (GND)
	Shield (Bare)	N.C.

3.6 First Time Turn On

When first powered up, the display will run through an initialization in which it will display the following:

- 1. Output Test (DDD's)
- 2. Display Model Number (i.e. G-1000-3-6x96)
- 3. Firmware Version
- 4. COM1 Configuration (Typically V1500)
- 5. COM2 Configuration (Either DataView[™] or RTD)
- 6. Power Line Frequency (i.e. 60 Hz)
- 7. Display Address
- 8. Sign Name
- 9. Modem (if present)



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Section 4: Maintenance & Troubleshooting

IMPORTANT NOTES:



- 1. Disconnect power before any repair or maintenance work is done on the display!
- 2. Any access to internal display electronics must be made by qualified service personnel.
- 3. The Daktronics product manager's engineering staff must approve any changes that may affect the weather tightness of the display. This includes, but is not limited to, the border shrouding and back sheets. If ANY modifications are made to the weather tightness of the display, detailed drawings of the changes MUST BE submitted to our engineering staff for evaluation and approval or the warranty will be null and void.
- 4. Care must be taken when handling the display's face panel to prevent any injuries or damage, especially in windy conditions.

4.1 Weather Stripping

To ensure that the display is waterproof, weather stripping has been provided around the entire display and around the individual lines. It is important that the weather stripping is installed properly at all times or water may leak into the display and damage components.

4.2 Module Numbering Convention

Figure 3 shows the module numbering convention. A module is six pixels high by sixteen pixels wide, with the driver board attached. A, B and C designate modules for each face on a multiple face display.

Line 1	A106	A105	A104	A103	A102	A101	
Line 2	A206	A205	A204	A203	A202	A201	
Line 3	A306	A305	A304	A303	A302	A301	

- **1.** Labeling reference begins with the upper left module and increments to the right and down from that point, independent of the display size.
- 2. Modules are designated by the prefix "A". A101 represents the upper left module.
- **3.** The hundreds digit indicates the display line number. A101 through A106 make up the first display line, A201 through A206 make up the second display line and so forth.

Figure 3: Module Identification Numbering Convention

To access the display, some of the modules will need to be removed. Refer to the following instructions to remove a module:



Figure 4: Removing the end cap



Figure 5: Sliding out the face panel.

- Remove the screws from the end cap for the line on the side farthest from the module (refer to Figure 4) to be removed. Detach the end cap.
- Slide the face panel out until it passes the desired module (refer to Figure 5).
 Note: Care must be taken when handling these long face panels to prevent damage and injuries. Take extra precautions during windy conditions.
- 3. Remove the four mounting nuts. There is one located in each corner of the module (refer to Figure 6).
- 4. Carefully pull the module forward so that the connections can be unplugged (see **Figure 7**).

To install or replace the modules, follow the above steps in reverse order.



Figure 6: Removing the mounting nuts.



Figure 7: Opening the display

The LED driver is located on the rear side of the module (refer to **Figure 8**).

- Remove all power and signal connections from the board. The connectors can be released by squeezing together the locking tabs, then gently pulling the connector free (refer to Figure 9).
- **2.** Remove the four corner #6 screws.
- **3.** Take note of the driver's orientation.
- **4.** Carefully remove the driver from the display board. Use an even force to prevent any damage due to bending of the connector pins on the display board.

Reverse the above steps to replace the driver.



Figure 8: Rear View; Display Module



Figure 9: Removing the signal connections



4.5 Power Supply

Figure 10: Module Power Supply

The power supply is mounted on the back of every other module. The first power supply is located behind module A*02 (* is the number of the line. Refer to **Section 4.2**). This unit supplies power to modules A*01 and A*02. The remaining power supplies are located behind A*03, A*05, A*07 and A*09. The power supplies connect to the module they are located behind and the one to the right of it (as seen from the front view). This pattern is consistent for each line.

Refer to **Section 4.3** for information on removing a module. Once the module has been removed from the display:

- **1.** Remove the ground wire from the ground nut.
- 2. Unplug the two power wires.
- **3.** Place the module face down on a soft, flat surface.
- **4.** Remove the power module by removing the single screw on the bottom L-bracket.
- 5. Pull and slide out the power module.

Follow the above steps in reverse order to install a new power supply.

4.6.1 Accessing and Replacing the Controller Board

Reference Drawings:	System Riser Diagram (422)	Drawing A-88425
	Overall Dimensions; G-1000	Drawing A-88154

The controller board is located behind the module on the far left side of the bottom row (front view). Refer to **Drawing A-88425** (Section 3).

- 1. To access the board, first remove the module in front of the controller board (refer to **Section 4.3**).
- **2.** Remove all power and signal connections. "Locked" connectors can be released by squeezing together the tabs, then carefully pulling them from the jack.
- 3. Remove the ground mounting screw on the right side.
- 4. Slide the board out the end of the display.

Follow the above steps in reverse order to install a new controller board.



Figure 11: Controller Board

The controller board contains three (3) DIM, one (1) Power, one (1) RUN, and one (1) Receive Data LED's. They are located as shown in **Figure 11**.

The controller's communication module contains a jumper for a modem system. The jumper must jump both pins for a modem system. For all other applications, the jumper must be removed.

4.6.3 Controller Address and Test Mode



END VIEW

Before a display can be run in a sign network, it must have an "address." The display address can be set by the use of "DIP" switches located on a PC board known as the MDC. The MDC is the circuit card mounted in the lower right corner of the controller board (as seen in **Figure 11**).

Locate the DIP switches on the MDC. They should be on the bottom end of the card (if it is oriented as shown in **Figure 11**). Refer to **Figure 12** for a picture of the DIP switches.

When replacing a controller board, be sure to set the DIP switches in the same address configuration as the defective controller.

Note: A test mode can be activated by setting the DIP switches to address 0 (flip all the switches toward the numbers on the circuit board). The display's power must be downed, then reconnected to run the test mode.

Address	Switch							
	1	2	3	4	5	6	7	8
1	ON	OFF						
2	OFF	ON	OFF	OFF	OFF	OFF	OFF	OFF
3	ON	ON	OFF	OFF	OFF	OFF	OFF	OFF
4	OFF	OFF	ON	OFF	OFF	OFF	OFF	OFF
5	ON	OFF	ON	OFF	OFF	OFF	OFF	OFF
6	OFF	ON	ON	OFF	OFF	OFF	OFF	OFF
7	ON	ON	ON	OFF	OFF	OFF	OFF	OFF
8	OFF	OFF	OFF	ON	OFF	OFF	OFF	OFF
9	ON	OFF	OFF	ON	OFF	OFF	OFF	OFF
10	OFF	ON	OFF	ON	OFF	OFF	OFF	OFF
11	ON	ON	OFF	ON	OFF	OFF	OFF	OFF
127	ON							

Figure 12: Location of DIP Switches

4.7 Light Detector

Reference Drawings: Schematic Drawing C-87896 Overall Dimensions; G-1000 Drawing A-88154

The light detector is internally mounted and wired at Daktronics. It is located behind the lower left (front view) module bracket (**Drawing A-88154**, **Section 1**). A 4-conductor cable is used to connect the light detector to the display. The cable is terminated at the terminal block on the light sensor and at the terminal block on the controller board (Refer to **Drawing C-87896**).

Light Detector Pin No.	Cable Wires Color	Controller Board Pin No.
1	Green	3
2	White	4
3	Red	1
4	Black	2
N.C.	Bare	2

4.8 Transformer

The transformer is used to provide power to the controller board (refer to **Section 4.6**). It is located in the bottom left corner (front view) of the display.

4.9 Modem



4.9.1 Accessing and Replacing the Modem

If a modem was included with your display, it is located inside the display next to the controller board.

- 1. To replace a modem, first disconnect the power and signal connections (refer to Figure 13 for disconnection of power).
- 2. The modem is held in place with the use of plastic rails known as "snap track." Carefully "snap" the modem out of the rails.
- **3.** Insert the new modem by first laying one end into the rails of the "snap track," then pivot it around and snap into place.

4.9.2 LED's and Jumpers

The modem module has two (2) LED's. The Power LED should remain lit while power is applied to the module. The Active LED will light when the modem is being initialized and when it is in the process of communicating.

A modem system requires a jumper to be set on the controller board. Refer to **Section 4.6** for this jumper setting.

4.10 Structural Inspection

Visual inspection should be done annually to check paint and possible corrosion, especially at footings, structural tie points and ground rods. Fasteners should be checked and tightened or replaced as required.

At least once a year, check the inside of the display for sign of water intrusion, i.e. water stain marks. Water can enter a display where weather stripping has come loose or deteriorated, where fasteners may have come loose allowing gaps in the panels, or where moisture may be entering around hardware which is in the top of the display. Check the electronic components for signs of corrosion.

4.11 Troubleshooting

Symptom/Condition	Possible Cause/Remedy
One or more individual LED pixels will not light.	C Replace display board.
A column of LED pixels will not light.	C Replace driver board.
A row of pixels will not light.	C Replace driver board.
A section of the display is not working. Section extends all the way to the right side of the display.	 C Replace the first driver on the left side of the module that is not working. C Replace the second driver that isn't working. C Replace the power supply on the first module on the left side of the module that is not working. C Replace ribbon cable.
Entire display is garbled.	C Replace the InfoNet controller board.
A single line is garbled.	C Replace the first driver on the left side of the display of the bad line.C Replace the InfoNet product board.
Two modules (which share power supplies) will not light up.	C Replace power supply.
Entire display does not work.	C Check 120VAC to display.C Check 12VAC to InfoNet product board.
Controller not operating properly.	C Refer to Venus 1500 Operation manual (ED#9067).
Temperature always reads 32°F/0°C	C Check temp sensor connections.C Replace temp sensor.C Replace InfoNet product board.

dim. C Check C Check C Check C Check C Repla	k Manual/Auto dimming. k light detector cable. ice light detector. ice controller board.
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4.12 Boot Up Initialization Information

When first powered up, the display will run through an initialization in which it will display the following:

- 1. Output Test (DDD's)
- 2. Display Model Number (i.e. G-1000-3-6x96)
- 3. Firmware Version
- 4. COM1 Configuration (Typically V1500)
- 5. COM2 Configuration (Either DataView or RTD)
- 6. Power Line Frequency (e.g., 60 Hz)
- 7. Display Address
- 8. Sign Name
- 9. Modem (if present)

4.13 Replacement Parts

Parts Description	Daktronics Part #
Controller Board (422)	0A-1137-0017
Controller Board (232 or Modem)	0A-1137-0016
LED Driver Board	0P-1137-0001
LED Display Board	0P-1137-0002
Light Detector	0P-1151-0002
Modem	0P-1146-0003
Power Supply	0A-1137-0003
Ribbon Cable; Controller to Bottom Line	W-1362
Ribbon Cable; Controller to other lines	W-1241
Ribbon Cable; Between modules	W-1362
Serial Cable	W-1363
Temperature Sensor	0P-1151-0003
Signal Converter (RS232/RS422)	0A-1127-0237

Daktronics unique exchange program was designed with the client's needs in mind. This is the quickest and most economical way available for product repair. If a component has failed, Daktronics will send the customer a replacement. The customer, in turn, sends the failed components to Daktronics. This not only saves money but also decreases the amount of time that the display is inoperable. Daktronics offers a repair and return on a timely basis, but in urgent situations, every attempt is made to ship by the fastest transit method available.

1. **Packaging for Return:** Package and pad the item well so that it will not be damaged in shipment. Electronic components such as printed circuit boards should either be installed in an enclosure or should be put in an anti-static bag before boxing.

Please enclose your name and address with all symptoms listed as best you can describe them.

- 2. LED Display Board or Driver Board Packaging Instructions: LED modules should be placed in a static-free enclosure for return shipping. An anti-static convoluted foam packing is available from Daktronics, part number PK-1135 for your use if needed. The shipping box (Daktronics part number PK-1006) should be used in conjunction with the foam.
- **3.** Where to Send: To return parts for service, contact your local representative prior to shipment to acquire a Return Material Authorization Number (RMA#). This will speed up the repair of your unit.

For return of defective items under the exchange program, please utilize the UPS Blue Return Tags found in the package containing the exchange unit sent from Daktronics. This will speed up the transaction and will also avoid any confusion when the part is returned to Daktronics. **@ The defective item must be returned within 15 days of receiving a replacement part.** Using the UPS Blue Return Tag immediately will eliminate the possibility of late charges being assessed against your account.

- Mail: Daktronics, Inc., Customer Service PO Box 5128 331 32nd Avenue Brookings, SD 57006
- Phone: Toll Free: 1-800-843-9879 or 1-605-697-4400
- Customer Service Fax: 1-605-697-4444

E-Mail: helpdesk@daktronics.com



Electrical Installation

Reference Drawings:	System Riser Diagram (422)	Drawing A-88425
	System Riser Diagram (Modem)	Drawing A-88426
	Power/Signal Termination Panel	Drawing A-88427

A 4-conductor cable with shield is used to connect the temp sensor to the display. The cable is terminated in the entrance enclosure on the terminal block labeled "TEMP SENSOR."

TB42	Cable Wires	Temperature Sensor
Pin 7	Green	(Temp RX-P)
Pin 8	White	(Temp RX-N)
Pin 9	Red	(Temp +5V)
Pin 10	Black	(Temp GND)
Pin 10	Bare	N/A

If the display is two sided, only one temp sensor is used for both. An extra piece of the 4conductor cable must be used to jumper the temp sensor data to the second sign. Refer to Drawings A-88425, A-88426, A-88427 (all in Section 3) for connections. L Note: DO NOT connect the red, black or shield wires in the jumper to the second sign.

Appendix B: G-1000 Design Prior to November 1, 1996

Daktronics is continually making improvements to our display technologies to offer the highest quality and latest technology in our products. The following items have been changed in the manual to reflect the newest design. If your G-1000 display was manufactured prior to **November 1, 1996**, please follow the manual *except* for the items listed in **Appendix B**.

Display Changes:

- C Cabinet dimensions, refer to Drawing B-78565.
- C Face panel dimensions, refer to Drawing A-88101.
- C Light detector location, refer to Drawing B-78102.
- C Entrance enclosure layout, refer to Drawing A-76570.
- C Entrance enclosure location, refer to Drawing B-78565.
- C Light detector wiring as below.
- C Temperature sensor wiring as below.

Termination Panel	Drawing A-76570
Face panel Replacement	Drawing A-88101
Mechanical Layout	Drawing B-78565
Wiring Schematic	Drawing B-78102

Light Detector

The light detector must be mounted near the display so that the light detector is facing the same direction as the face of the display. A 4-conductor cable is used to connect this light detector to the display. The cable is terminated on the controller board on the terminal block labeled "TB2." Refer to **Drawing A-76570**.

Terminal Block In			
Pin 1	Red	(Photo +5V)	
Pin 2	Black	(Photo GND)	
Pin 2	Bare	N/A	
Pin 3	Green	(Photo RX-P)	
Pin 4	White	(Photo RX-N)	

Note: If the display is two sided, each side has its own light detector.

Temperature Sensor

Terminal Block In			
Pin 7	Green	(Temp RX-P)	
Pin 8	White	(Temp RX-N)	
Pin 9	Red	(Temp +5V)	
Pin 10	Black	(Temp GND)	
Pin 10	Bare	N/A	

The temperature sensor is wired into TB43 as shown below.



		DIMENSION "X" 55.17" 73.56" 91.95" 147.12"
		B8101-E 88101-E 88101-E 88101-E 88101-E 88101-E 88101-E 88101-E
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		10.70 10
03	10.009	REPLACED THE 0X-PACKETS WITH NEW DA-PACKETS. CHANGED HEX-355 TO HEX-370. MDM DAKTRONICS, INC. BROOKINGS, SD 57006
02	19MAY97	UPDATED DESCRIPTIONS TO SHOW REPLACEMENT PLEX PACKETS AND REVISED NOTE. AJM TITLE PLEX OLD DIMENSIONS (REFORE NOV 1 96)
01	14FEB97	UPDATED DESCRIPTIONS FOR CLARITY JWO DES. BY: SROUSH DRAWN BY: SROUSH DATE: 12NOV96
REV.	DATE	DESCRIPTION BY APPR. REVISION APPR. BY: 1137-E07A-88101





Appendix C: RS/422 System (Old Signal Converter)

Daktronics is continually making improvements to our display systems in order to offer the highest quality and latest technology in our products. This appendix covers the connections between the first display and the Venus 1500 computer using the older signal converter.

Reference Drawings:	System Riser Diagram (RS/422)	Drawing A-88425
	Signal/Power Termination Panel	Drawing A-88427

One end of the signal cable should be terminated to the 10 position terminal block labeled "DATA IN." **Drawing A-88425** is an example of the termination panels. The other end is terminated at the signal converter cable (Daktronics part number 0A-1137-0106) in the control room.

Pin No.	Field Cabling	Terminal Block (Data In)
Pin 1 (white) (Data TX-P)	White	Pin 4 (Data RX-P)
Pin 2 (blue) (Data TX-N)	Blue	Pin 5 (Data RX-N)
Pin 3 (green) (GND)	Green	Pin 6 (GND)
Pin 4 (black) (Data RX-P)	Black	Pin 2 (Data TX-P)
Pin 5 (brown) (Data RX-N)	Brown	Pin 3 (Data TX-N)
Pin 6 (red) (GND)	Red	Pin 1 (GND)