

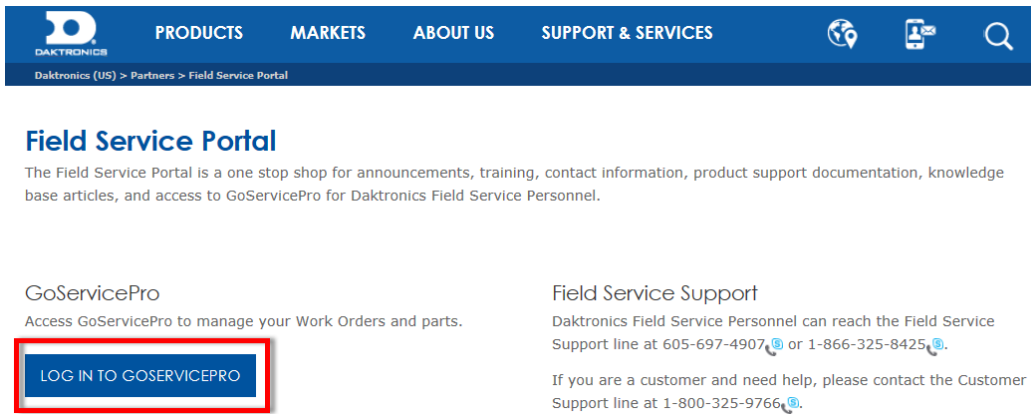
## GoServicePro - Log In

This process is completed by Service Partners and Customer Trainers with a GoServicePro account.

This article reviews the steps to access the GoServicePro site and enter credentials to log in.

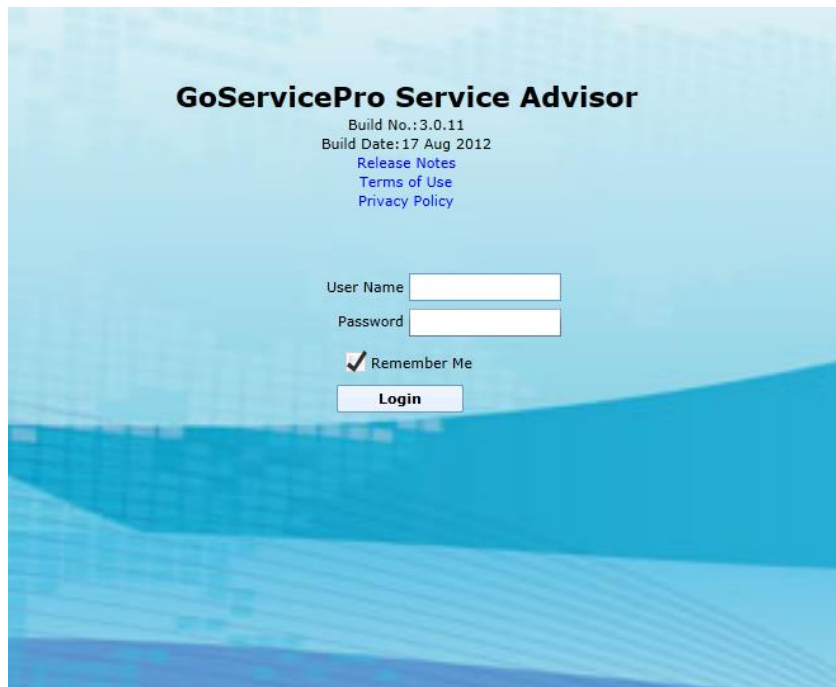
Video: [GoServicePro: Log In and Change Password](#)

1. Launch a new browser window and navigate to [www.daktronics.com](http://www.daktronics.com).
2. Scroll to the very bottom of the page and click on the "Field Service Portal" under the RESOURCES column.
3. Click on the LOG IN TO GOSERVICEPRO button.



The screenshot shows the top navigation bar of the Daktronics website. The bar is dark blue with the Daktronics logo on the left and navigation links for PRODUCTS, MARKETS, ABOUT US, and SUPPORT & SERVICES in the center. On the right, there are icons for a globe, a smartphone, and a search magnifying glass. Below the navigation bar, the breadcrumb trail reads "Daktronics (US) > Partners > Field Service Portal". The main heading is "Field Service Portal" in blue. Below it, a paragraph describes the portal as a one-stop shop for announcements, training, contact information, product support documentation, knowledge base articles, and access to GoServicePro for Daktronics Field Service Personnel. There are two columns of content. The left column is titled "GoServicePro" and includes the text "Access GoServicePro to manage your Work Orders and parts." Below this text is a blue button with white text that says "LOG IN TO GOSERVICEPRO", which is highlighted with a red rectangular border. The right column is titled "Field Service Support" and includes the text "Daktronics Field Service Personnel can reach the Field Service Support line at 605-697-4907 or 1-866-325-8425." Below this is another line of text: "If you are a customer and need help, please contact the Customer Support line at 1-800-325-9766."

4. Enter your user name in the User Name field.



The screenshot shows the "GoServicePro Service Advisor" login page. The page has a light blue background with a darker blue wave-like graphic at the bottom. The title "GoServicePro Service Advisor" is centered at the top. Below the title, the build information is displayed: "Build No.: 3.0.11", "Build Date: 17 Aug 2012", and three links: "Release Notes", "Terms of Use", and "Privacy Policy". Below the build information are two input fields: "User Name" and "Password". Below the password field is a checked checkbox labeled "Remember Me". At the bottom of the form is a "Login" button.

5. Enter your password in the Password field.
6. If desired, check the Remember Me checkbox to store User Name information within your login screen.
7. Click the Login button to log in to GoServicePro.

**\*Note:** If you are unable to login, contact your Field Service Lead or Dispatch.